Library Pickup for Public Members



If you are not a current CNC student or employee, you can still borrow material from our Prince George campus library. Follow these steps to request items for pickup. Most public members can sign out a maximum 5 items at a time.

- 1) Search our <u>Library Catalogue</u> for items you wish to borrow. Currently we can loan material from the **STACKS** and **MOVIES** sections in Prince George (except online/electronic resources).
- 2) Request items in one of these ways (A), (B) or (C):

A YOUR EMAIL

- i. Start an email message to <u>circdesk@cnc.bc.ca</u>.
- ii. Type your full name in the message.
- iii. If you have a CNC ID card or community borrower card, include its 14-digit barcode number in the message (starts with 41111).
- iv. Copy the entire "call number" of the item(s) and paste into the email message. It may look like this...



... continued on next page

DISCOVERY SEARCH EMAIL

B

i. If you're using Discovery Search on our website, click Email on the right side of an item record.



iii. A confirmation message should appear shortly.

Subject: Request

... continued on next page

ION i.		nber" for the item(s).	lt may look lil	ke this		
	Holdings PR-GEORGE	98 Copy	Change D Location STACKS			
	Database:	College of New Caledonia L	ibrary Catalog			
	Location	Call No.		Status		
	Prince George Stac	cks E 99 .D25 G	E 99 .D25 G68 1998		View Catalog Record	
ii.	Have your CNC ID card or community member card ready, if you have one.					
iii.	Phone 250-561-5811.					
iv.	If you get voice mail, please leave a message including your full name and phone number.					

- 3) Library staff will contact you when items are ready. You will have five days to pick them up.
- 4) When you come to pick up, bring your CNC ID card or community borrower card. If you don't have that, please bring:
 - a. picture ID, and
 - b. proof of current address. That can be on the picture ID, a piece of mail, or an electronic bill.
- 5) At CNC Library, come to the counter just inside our entrance where a sign says "Pickup Spot for Public Members".
- To return items, slide them into the big gray Book Return box beside the library entrance.

