

## Course Overview

\$652

Want a great team? Start by hiring the right people! This course will give you the tools you need to differentiate between an average applicant and an exceptional one.

Some questions we will answer during this course include:

- · What are three of the most challenging employee types?
- How do you conduct effective performance evaluations?
- What are some frequent complaints from front-line employees?
- Which skills do you need to conduct effective meetings, and facilitate productive conversations?
- How to know which decisions should be made by leaders, and the level of employee input most appropriate for those decisions.

Approximately one week before the course starts you will receive a confirmation email that provides additional course details.

## 26 Hours Offered In-Person



2024F CESS 152 - 101 November 19 - 22, 2024

Tuesday - Friday | 8:30am - 4:00pm

Registration recommended by November 11, 2024

Please register before the recommended date as courses under-enrolled as of this date may be cancelled. Registrations after this date will be accepted if space is available.

## **Ready to Register?**

Request for Registration Online Form; and/or Sponsor an Employee Form

## FOR MORE INFORMATION:

P 250 561 5846 E continuinged@cnc.bc.ca cnc.bc.ca/ce

