

Course Overview

\$876

Do you want a rewarding and challenging career? Do you like working in a team environment? Dental Office Reception could be a great job for you!

In this course, you will learn dental terminology and anatomy, telephone and customer etiquette, tooth identification and numbering, dental records management, dental insurance and billing procedures, appointment scheduling, and how to work with current dental fee guides.

Textbook

The Digital Textbook: Dental Office Administration, 2nd Edition 2021 (Baillargeon, S) can be purchased at the CNC Bookstore.

Prerequisites

Grade 10 or equivalent

60 Hours In-Person

1

2026S CEDR 150 101
January 19 - March 30, 2026
Monday & Wednesday | 6:00pm - 9:00pm
Registration recommended by
Friday, January 2, 2026.
Prince George Campus

Please register before the recommended date as courses under-enrolled as of this date may be cancelled. Registrations after this date will be accepted if space is available.

Ready to Register?

Request for <u>Registration</u> and/or <u>Sponsor an Employee Form</u>

FOR MORE INFORMATION:

P 250 561 5846 E continuinged@cnc.bc.ca cnc.bc.ca/ce

