

Course Overview

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Do you want a rewarding and challenging career? Do you like working in a team environment? Dental Office Reception could be a great job for you!

In this course, you will learn dental terminology and anatomy, telephone and customer etiquette, tooth identification and numbering, dental records management, dental insurance and billing procedures, appointment scheduling, and how to work with current dental fee guides.

Textbook

The Digital Textbook: Dental Office Administration, 2nd Edition 2021 (Baillargeon, S) can be purchased at the CNC Bookstore.

Prerequisites

Grade 10 or equivalent

60 Hours In-Person

2025SCEDR 150 - 101 January 19 - March 30, 2025 Monday & Wednesday | 6:00pm - 9:00pm Registration recommended by January 4, 2025. Prince George Campus

Please register before the recommended date as courses under-enrolled as of this date may be cancelled. Registrations after this date will be accepted if space is available.

Ready to Register?

Request for Registration and/or Sponsor an Employee Form

FOR MORE INFORMATION:

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