



BC Colleges Consortium

2008 Employee Survey

College of New Caledonia Report

College of New Caledonia	N	Percent R	Responding		Difference to Total: (%)
_			Neutral =Unfavourable	F	N	U
My Organization as a Place to Work						
BC Colleges Consortium Overall	3,045	61%	19% 20%			
College of New Caledonia	326	59%	18% 23%	-2	-1	3
About Your Job						
BC Colleges Consortium Overall	3,045	72%	12% 16%			
College of New Caledonia	326	71%	13% 16%	-1	1	0
Teamwork & Cooperation						
BC Colleges Consortium Overall	3,045	49%	24% 27%			
College of New Caledonia	326	49%	22% 29%	0	-2	2
Workplace Safety and Personal Security						
BC Colleges Consortium Overall	3,045	65%	20% 15%			
College of New Caledonia	326	61%	19% 20%	-4	-1	<u>5</u>
Fairness, Integrity and Ethics						
BC Colleges Consortium Overall	3,045	59%	21% 20%			
College of New Caledonia	326	57%	18% 25%	-2	-3	5
Communication						
BC Colleges Consortium Overall	3,045	52%	22% 26%			
College of New Caledonia	326	50%	21% 29%	-2	-1	3
Work/Life Balance						
BC Colleges Consortium Overall	3,045	60%	14% 26%			
College of New Caledonia	326	67%	14% 19%	<u>7</u>	0	<u>-7</u>
Career/Training & Development						
BC Colleges Consortium Overall	3,045	46%	23% 31%			
College of New Caledonia	326	48%	21% 31%	2	-2	0

College of New Caledonia	N	Percent Responding		Difference to Total:	(%)
		=Favourable =Neutral =Unfavoura	able F	N	U
Performance Management					
BC Colleges Consortium Overall	3,045	46% 26% 28%			
College of New Caledonia	326	43% 27% 30%	-3	1	2
Benefits Communications					
BC Colleges Consortium Overall	3,045	74% 15%	1%		
College of New Caledonia	326	65% 18% 17	<u>-9</u>	3	<u>6</u>
Leadership/Mission/Values					
BC Colleges Consortium Overall	3,045	36% 29% 35%			
College of New Caledonia	326	38% 25% 37%	2	-4	2
Administration/Management					
BC Colleges Consortium Overall	3,045	53% 22% 25%			
College of New Caledonia	326	51% 22% 27%	-2	0	2
Tools and Resources					
BC Colleges Consortium Overall	3,045	58% 14% 28%			
College of New Caledonia	326	60% 15% 25%	2	1	-3
Employee Commitment & Satisfaction					
BC Colleges Consortium Overall	3,045	75% 13% 1	2%		
College of New Caledonia	326	74% <u>12%</u> 1	-1	-1	2
Organizational Focus					
BC Colleges Consortium Overall	3,045	67% 18% 1	5%		
College of New Caledonia	326	62% 17% 219	-5	-1	<u>6</u>

Employee Status	N	Percent Re	esponding	Diffe	rence to Report Targ	get: (%)
		=Favourable =N	eutral = Unfavourable	F	N	U
My Organization as a Place to Work						
BC Colleges Consortium Overall	3,045	61%	19% 20%			
College of New Caledonia	326	59%	18% 23%			
Regular Employee	286	58%	17% 25%	-1	-1	2
Non-regular Employee	36	70%	17% 13%	11	-1	-10
About Your Job						
BC Colleges Consortium Overall	3,045	72%	12% 16%			
College of New Caledonia	326	71%	13% 16%			
Regular Employee	286	70%	13% 17%	-1	0	1
Non-regular Employee	36	82%	8% 10%	11	-5	-6
Teamwork & Cooperation						
BC Colleges Consortium Overall	3,045	49%	24% 27%			
College of New Caledonia	326	49%	22% 29%			
Regular Employee	286	49%	20% 31%	0	-2	2
Non-regular Employee	36	51%	32% 17%	2	10	-12
Workplace Safety and Personal Security						
BC Colleges Consortium Overall	3,045	65%	20% 15%			
College of New Caledonia	326	61%	19% 20%			
Regular Employee	286	60%	18% 22%	-1	-1	2
Non-regular Employee	36	67%	23% 10%	6	4	-10
Fairness, Integrity and Ethics						
BC Colleges Consortium Overall	3,045	59%	21% 20%			
College of New Caledonia	326	57%	18% 25%			
Regular Employee	286	54%	19% 27%	-3	1	2
Non-regular Employee	36	76%	9% 15%	<u>19</u>	-9	-10

Employee Status	N	Percent R	Responding	Diffe	rence to Report Targ	get: (%)
			Neutral =Unfavourable	F	N	U
Communication						
BC Colleges Consortium Overall	3,045	52%	22% 26%			
College of New Caledonia	326	50%	21% 29%			
Regular Employee	286	49%	19% 32%	-1	-2	3
Non-regular Employee	36	64%	22% 14%	14	1	<u>-15</u>
Work/Life Balance						
BC Colleges Consortium Overall	3,045	60%	14% 26%			
College of New Caledonia	326	67%	14% 19%			
Regular Employee	286	66%	13% 21%	-1	-1	2
Non-regular Employee	36	75%	17% 8%	8	3	-11
Career/Training & Development						
BC Colleges Consortium Overall	3,045	46%	23% 31%			
College of New Caledonia	326	48%	21% 31%			
Regular Employee	286	47%	21% 32%	-1	0	1
Non-regular Employee	36	50%	27% 23%	2	6	-8
Performance Management						
BC Colleges Consortium Overall	3,045	46%	26% 28%			
College of New Caledonia	326	43%	27% 30%			
Regular Employee	286	43%	26% 31%	0	-1	1
Non-regular Employee	36	42%	39% 19%	-1	12	-11
Benefits Communications						
BC Colleges Consortium Overall	3,045	74%	15% 11%			
College of New Caledonia	326	65%	18% 17%			
Regular Employee	286	68%	16% 16%	3	-2	-1
Non-regular Employee	36	41%	28% 31%	<u>-24</u>	10	14

Employee Status	N	Percent R	esponding	Diffe	erence to Report Targ	get: (%)
		=Favourable =N	eutral = Unfavourable	e F	N	U
Leadership/Mission/Values						
BC Colleges Consortium Overall	3,045	36% 2	9% 35%			
College of New Caledonia	326	38% 2	<mark>5% 37%</mark>			
Regular Employee	286	37% 24	<mark>% 39%</mark>	-1	-1	2
Non-regular Employee	36	44%	31% 25%	6	6	-12
Administration/Management						
BC Colleges Consortium Overall	3,045	53%	22% 25%			
College of New Caledonia	326	51%	22% 27%			
Regular Employee	286	50%	22% 28%	-1	0	1
Non-regular Employee	36	54%	28% 18%	3	6	-9
Tools and Resources						
BC Colleges Consortium Overall	3,045	58%	14% 28%			
College of New Caledonia	326	60%	15% 25%			
Regular Employee	286	60%	15% 25%	0	0	0
Non-regular Employee	36	64%	12% 24%	4	-3	-1
Employee Commitment & Satisfaction						
BC Colleges Consortium Overall	3,045	75%	13% 12%			
College of New Caledonia	326	74%	12% 14%			
Regular Employee	286	72%	13% 15%	-2	1	1
Non-regular Employee	36	84%	11% <mark>5</mark>	10	-1	-9
Organizational Focus						
BC Colleges Consortium Overall	3,045	67%	18% 15%			
College of New Caledonia	326	62%	17% 21%			
Regular Employee	286	61%	16% 23%	-1	-1	2
Non-regular Employee	36	76%	12% 12%	14	-5	-9

N	Percent Responding		Difference to Report Target: (%)			
	=Favourable =N	=Favourable =Neutral =Unfavourable		N	U	
3,045	61%	19% 20%				
326	59%	18% 23%				
241	57%	18% 25%	-2	0	2	
50	69%	12% 19%	10	-6	-4	
23	57%	23% 20%	-2	5	-3	
3,045	72%	12% 16%				
326	71%	13% 16%				
241	70%	13% 17%	-1	0	1	
50	77%	10% 13%	6	-3	-3	
23	63%	17% 20%	-8	4	4	
3,045	49%	24% 27%				
326	49%	22% 29%				
241	49%	21% 30%	0	-1	1	
50	59%	16% 25%	10	-6	-4	
23	28% 39%	33 %	-21	17	4	
3,045	65%	20% 15%				
326	61%	19% 20%				
241	59%	18% 23%	-2	-1	3	
50	67%	21% 12%	6	2	-8	
23	62%	26% 12%	1	7	-8	
	3,045 326 241 50 23 3,045 326 241 50 23 3,045 326 241 50 23	3,045 61% 326 59% 241 57% 50 69% 23 57% 3,045 72% 326 71% 50 77% 241 70% 50 77% 23 63% 3,045 49% 326 49% 241 49% 50 59% 23 28% 399 3,045 65% 326 61% 241 59% 50 67%	3,045 61% 19% 20% 326 59% 18% 23% 241 57% 18% 25% 50 69% 12% 19% 23 57% 23% 20% 3,045 72% 12% 16% 326 71% 13% 16% 241 70% 13% 16% 241 70% 13% 17% 50 77% 10% 13% 23 63% 17% 20% 3,045 49% 22% 29% 241 49% 21% 30% 3,045 50 59% 16% 25% 23 28% 39% 33% 3,045 65% 20% 15% 326 61% 19% 20% 241 59% 18% 23% 50 67% 21% 12%	3,045 61% 19% 20% 326 59% 18% 23% 20% -2 50 69% 12% 19% 10 23 57% 23% 20% -2 3,045 72% 12% 16% 326 71% 13% 16% 241 70% 13% 16% 241 70% 10% 13% 17% -1 50 77% 10% 13% 66 8 326 49% 22% 29% 29% 241 49% 21% 30% 0 23 63% 16% 25% 10 23 65% 16% 25% 10 23 63% 17% 20% -8	3,045 61% 19% 20% 326 59% 18% 23% 20% -2 0 50 69% 12% 19% 20% 326 71% 13% 16% 326 71% 13% 16% 326 71% 10% 13% 16% 326 71% 10% 13% 16% 326 71% 20% 326 71% 30% 50 77% 20% 326 326 71% 30% 50 77% 10% 13% 16% 326 326 32% 39% 39% 33% 50 71 71 71 71 71 71 71 71 71 71 71 71 71	

ercentage Appointment	N	Percent	Responding	Diff	erence to Report Tar	get: (%)
			=Neutral ==Unfavourable	F	N	U
Fairness, Integrity and Ethics						
BC Colleges Consortium Overall	3,045	59%	21% 20%			
College of New Caledonia	326	57%	18% 25%			
100%	241	53%	19% 28%	-4	1	3
50% - 99%	50	69%	13% 18%	12	-5	-7
< 50%	23	64%	14% 22%	7	-4	-3
Communication						
BC Colleges Consortium Overall	3,045	52%	22% 26%			
College of New Caledonia	326	50%	21% 29%			
100%	241	48%	20% 32%	-2	-1	3
50% - 99%	50	61%	19% 20%	11	-2	-9
< 50%	23	44%	29% 27%	-6	8	-2
Work/Life Balance						
BC Colleges Consortium Overall	3,045	60%	14% 26%			
College of New Caledonia	326	67%	14% 19%			
100%	241	66%	14% 20%	-1	0	1
50% - 99%	50	72%	10% 18%	5	-4	-1
< 50%	23	67%	18% 15%	0	4	-4
Career/Training & Development						
BC Colleges Consortium Overall	3,045	46%	23% 31%			
College of New Caledonia	326	48%	21% 31%			
100%	241	48%	20% 32%	0	-1	1
50% - 99%	50	54%	20% 26%	6	-1	-5
< 50%	23	35%	32% 33%	-13	11	2

ercentage Appointment	N	Percent Responding	Diffe	erence to Report Targ	jet: (%)
		=Favourable =Neutral =Unfavourable	F	N	U
Performance Management					
BC Colleges Consortium Overall	3,045	46% 26% 28%			
College of New Caledonia	326	43% 27% 30%			
100%	241	43% 26% 31%	0	-1	1
50% - 99%	50	48% 27% 25%	5	0	-5
< 50%	23	34% 35% 31%	-9	8	1
Benefits Communications					
BC Colleges Consortium Overall	3,045	74% 15% 11%			
College of New Caledonia	326	65% 18% 17%			
100%	241	71% 14% 15%	6	-4	-2
50% - 99%	50	52% 26% 22%	-13	8	5
< 50%	23	43% 29% 28%	<u>-22</u>	11	11
Leadership/Mission/Values					
BC Colleges Consortium Overall	3,045	36% 29% 35%			
College of New Caledonia	326	38% 25 % 37%			
100%	241	35% 25% 40%	-3	0	3
50% - 99%	50	51% 22% 27%	13	-3	-10
< 50%	23	28% 31% 41%	-10	6	4
Administration/Management					
BC Colleges Consortium Overall	3,045	53% 22% 25%			
College of New Caledonia	326	51% 22% 27%			
100%	241	51% 22% 27%	0	0	0
50% - 99%	50	52% 24% 24%	1	2	-3
< 50%	23	37% 28% 35%	-14	6	8

Percentage Appointment	N	Percent Res	sponding	Diffe	erence to Report Targ	get: (%)
		=Favourable =Ne	utral =Unfavourable	F	N	U
Tools and Resources						
BC Colleges Consortium Overall	3,045	58%	14% 28%			
College of New Caledonia	326	60%	15% 25%			
100%	241	59%	15% 26%	-1	0	1
50% - 99%	50	62%	15% 23%	2	0	-2
< 50%	23	59%	13% 28%	-1	-2	3
Employee Commitment & Satisfaction						
BC Colleges Consortium Overall	3,045	75%	13% 12%			
College of New Caledonia	326	74%	12% 14%			
100%	241	71%	14% 15%	-3	2	1
50% - 99%	50	82%	8% 10%	8	-4	-4
< 50%	23	73%	16% 11%	-1	4	-3
Organizational Focus						
BC Colleges Consortium Overall	3,045	67%	18% 15%			
College of New Caledonia	326	62%	17% 21%			
100%	241	58%	18% 24%	-4	1	3
50% - 99%	50	81%	<mark>5%</mark> 14%	<u>19</u>	<u>-12</u>	-7
< 50%	23	61%	23% 16%	-1	6	-5

	Egyouroble -N	esponding		Difference to Report Target: (%)			
	=ravourable ==	Neutral = Unfavourable	F	N	U		
3,045	61%	19% 20%					
326	59%	18% 23%					
41	80%	10% 10%	<u>21</u>	-8	<u>-13</u>		
127	51%	17% 32%	-8	-1	9		
152	60%	19% 21%	1	1	-2		
3,045	72%	12% 16%					
326	71%	13% 16%					
41	75%	14% 11%	4	1	-5		
127	76%	10% 14%	5	-3	-2		
152	67%	14% 19%	-4	1	3		
3,045	49%	24% 27%					
326	49%	22% 29%					
41	66%	20% 14%	<u>17</u>	-2	<u>-15</u>		
127	46%	25% 29%	-3	3	0		
152	48%	20% 32%	-1	-2	3		
3,045	65%	20% 15%					
326	61%	19% 20%					
41	80%	<mark>8% 12%</mark>	<u>19</u>	-11	-8		
127	59%	19% 22%	-2	0	2		
152	56%	22% 22%	-5	3	2		
	326 41 127 152 3,045 326 41 127 152 3,045 326 41 127 152 3,045 326 41 127 152	326 59% 41 80% 127 51% 152 60% 3,045 72% 326 71% 41 75% 127 76% 152 67% 3,045 49% 41 66% 127 46% 152 48% 3,045 65% 326 61% 41 80% 127 59% 152 56%	326 59% 18% 23% 41 80% 10% 10% 127 51% 17% 32% 152 60% 19% 21% 3,045 72% 12% 16% 326 71% 13% 16% 41 75% 14% 11% 127 76% 10% 14% 152 67% 14% 19% 3,045 49% 22% 29% 41 66% 20% 14% 127 46% 25% 29% 3,045 65% 20% 15% 326 61% 19% 20% 41 80% 8% 12% 127 59% 19% 22%	326 59% 18% 23% 41 80% 10% 10% 127 51% 17% 32% -8 152 60% 19% 21% 1 3,045 72% 12% 16% 326 71% 13% 16% 41 75% 14% 11% 5 152 67% 14% 19% -4 3,045 49% 24% 27% -3 326 49% 22% 29% -3 152 48% 20% 15% 3,045 65% 20% 15% 326 61% 19% 20% 41 80% 19% 20% 41 80% 8% 12% 152 56% 22% 22%	326		

osition	N	Percent Responding	Diff	erence to Report Targ	jet: (%)
		=Favourable =Neutral =Unfavoura	able F	N	U
Fairness, Integrity and Ethics					
BC Colleges Consortium Overall	3,045	59% 21% 20%	6		
College of New Caledonia	326	57% 18% 25%			
Excluded Administration	41	77% 11% 1	<u>20</u>	-7	-13
Faculty	127	54% 16% 30%	-3	-2	5
Support Staff	152	54% 21% 25%	-3	3	0
Communication					
BC Colleges Consortium Overall	3,045	52% 22% 26%			
College of New Caledonia	326	50% 21% 29%			
Excluded Administration	41	72% 11% 17	<u>22</u>	-10	-12
Faculty	127	47% 16% 37%	-3	-5	8
Support Staff	152	47% 25% 28%	-3	4	-1
Work/Life Balance					
BC Colleges Consortium Overall	3,045	60% 14% 26%			
College of New Caledonia	326	67% 14% 19 ¹	1/6		
Excluded Administration	41	54% <mark>9%</mark> 37%	-13	-5	<u>18</u>
Faculty	127	63% 18% 19	-4	4	0
Support Staff	152	74% 10% 16	7	-4	-3
Career/Training & Development					
BC Colleges Consortium Overall	3,045	46% 23% 31%			
College of New Caledonia	326	48% 21% 31%			
Excluded Administration	41	63% 24% 1	3% 15	3	<u>-18</u>
Faculty	127	50% 18% 32%	2	-3	1
Support Staff	152	42% 24% 34%	-6	3	3

osition	N	Percent Responding	Diffe	erence to Report Targ	jet: (%)
		=Favourable =Neutral =Unfavourable	F	N	U
Performance Management					
BC Colleges Consortium Overall	3,045	46% 26% 28%			
College of New Caledonia	326	43% 27% 30%			
Excluded Administration	41	55% 24% 21%	12	-3	-9
Faculty	127	45% 26% 29%	2	-1	-1
Support Staff	152	39% 28% 33%	-4	1	3
Benefits Communications					
BC Colleges Consortium Overall	3,045	74% 15% 11%			
College of New Caledonia	326	65% 18% 17%			
Excluded Administration	41	75% 14% 11%	10	-4	-6
Faculty	127	64% 18% 18%	-1	0	1
Support Staff	152	63% 18% 19%	-2	0	2
Leadership/Mission/Values					
BC Colleges Consortium Overall	3,045	36% 29% 35%			
College of New Caledonia	326	38% 25% 37%			
Excluded Administration	41	62% 16% 22%	<u>24</u>	-9	-15
Faculty	127	31% 21% 48%	-7	-4	<u>11</u>
Support Staff	152	36% 30% 34%	-2	5	-3
Administration/Management					
BC Colleges Consortium Overall	3,045	53% 22% 25%			
College of New Caledonia	326	51% 22% 27%			
Excluded Administration	41	63% 21% 16%	12	-1	-11
Faculty	127	50% 22% 28%	-1	0	1
Support Staff	152	49% 23% 28%	-2	1	1
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Position	N	Percent Re	esponding	Diff	erence to Report Ta	rget: (%)
		=Favourable =No	eutral = Unfavourable	F	N	U
Tools and Resources						
BC Colleges Consortium Overall	3,045	58%	14% 28%			
College of New Caledonia	326	60%	15% 25%			
Excluded Administration	41	62%	18% 20%	2	3	-5
Faculty	127	56%	14% 30%	-4	-1	5
Support Staff	152	63%	15% 22%	3	0	-3
Employee Commitment & Satisfaction						
BC Colleges Consortium Overall	3,045	75%	13% 12%			
College of New Caledonia	326	74%	12% 14%			
Excluded Administration	41	86%	8% 6%	12	-4	-8
Faculty	127	72%	11% 17%	-2	-1	3
Support Staff	152	72%	14% 14%	-2	2	0
Organizational Focus						
BC Colleges Consortium Overall	3,045	67%	18% 15%			
College of New Caledonia	326	62%	17% 21%			
Excluded Administration	41	74%	16% 10%	12	-1	-11
Faculty	127	57%	16% 27%	-5	-1	6
Support Staff	152	63%	17% 20%	1	0	-1

Age Group	N	Percent R	esponding	Diff	erence to Report Tar	get: (%)
		=Favourable ==	Neutral = Unfavourable	F	N	U
My Organization as a Place to Work						
BC Colleges Consortium Overall	3,045	61%	19% 20%			
College of New Caledonia	326	59%	18% 23%			
< 25 years	8	Insu <u>ff</u> icien	t Responses			
25 to 34 years	38	60%	17% 23%	1	-1	0
35 to 44 years	76	64%	16% 20%	5	-2	-3
45 to 54 years	127	58%	17% 25%	-1	-1	2
55 to 59 years	53	55%	17% 28%	-4	-1	5
60 to 65 years	17	50%	21% 29%	-9	3	6
> 65	1	Insufficien	t Responses			
About Your Job						
BC Colleges Consortium Overall	3,045	72%	12% 16%			
College of New Caledonia	326	71%	13% 16%			
< 25 years	8	Insufficien	t Responses			
25 to 34 years	38	69%	11% 20%	-2	-2	4
35 to 44 years	76	73%	14% 13%	2	1	-3
45 to 54 years	127	71%	12% 17%	0	-1	1
55 to 59 years	53	71%	14% 15%	0	1	-1
60 to 65 years	17	69%	16% 15%	-2	3	-1
> 65	1	Insufficien	t Responses			

Age Group	N	Percent Responding		ference to Report Targ	et: (%)
		=Favourable =Neutral =Uni	favourable F	N	U
Teamwork & Cooperation					
BC Colleges Consortium Overall	3,045	49% 24%	27%		
College of New Caledonia	326	49% 22%	29%		
< 25 years	8	Insufficient Responses			
25 to 34 years	38	47% 19%	-2	-3	5
35 to 44 years	76	49% 23%	28%	1	-1
45 to 54 years	127	51% 21%	28%	-1	-1
55 to 59 years	53	53% 18%	29% 4	-4	0
60 to 65 years	17	34% 25% 4	-15	3	12
> 65	1	Insufficient Responses			
Workplace Safety and Personal Security					
BC Colleges Consortium Overall	3,045	65% 20%	<mark>6 15%</mark>		
College of New Caledonia	326	61% 19%	20%		
< 25 years	8	Insufficient Responses			
25 to 34 years	38	59% 24%	-2	5	-3
35 to 44 years	76	63% 21%	16%	2	-4
45 to 54 years	127	54% 20%	-7	1	6
55 to 59 years	53	69% 15%	<mark>% 16%</mark>	-4	-4
60 to 65 years	17	61% 15%	24%	-4	4
> 65	1	Insufficient Responses			

Age Group	N	Percent Responding	Diffe	erence to Report Tarç	get: (%)
		=Favourable =Neutral =Unfavourable	F	N	U
Fairness, Integrity and Ethics					
BC Colleges Consortium Overall	3,045	59% 21% 20%			
College of New Caledonia	326	57% 18% 25%			
< 25 years	8	Insufficient Responses			
25 to 34 years	38	67% 16% 17%	10	-2	-8
35 to 44 years	76	59% 17% 24%	2	-1	-1
45 to 54 years	127	53% 19% 28%	-4	1	3
55 to 59 years	53	56% 16% 28%	-1	-2	3
60 to 65 years	17	46% 25% 29%	-11	7	4
> 65	1	Insufficient Responses			
Communication					
BC Colleges Consortium Overall	3,045	52% 22% 26%			
College of New Caledonia	326	50% 21% 29%			
< 25 years	8	Insufficient Responses			
25 to 34 years	38	54% 21% 25%	4	0	-4
35 to 44 years	76	57% 19% 24%	7	-2	-5
45 to 54 years	127	47% 22% 31%	-3	1	2
55 to 59 years	53	43% 16% 41%	-7	-5	12
60 to 65 years	17	41% 31% 28%	-9	10	-1
> 65	1	Insufficient Responses			

Age Group	N	Percent Respo	nding	Diff	erence to Report Tar	get: (%)
		=Favourable =Neutral	=Unfavourable	F	N	U
Work/Life Balance						
BC Colleges Consortium Overall	3,045	60%	14% 26%			
College of New Caledonia	326	67%	14% 19%			
< 25 years	8	Insu <u>ff</u> icient Resp	onses			
25 to 34 years	38	74%	19% 7%	7	5	-12
35 to 44 years	76	67%	11% 22%	0	-3	3
45 to 54 years	127	63%	15% 22%	-4	1	3
55 to 59 years	53	75%	<mark>4%</mark> 21%	8	-10	2
60 to 65 years	17	50%	32% 18%	-17	18	-1
> 65	1	Insufficient Resp	onses			
Career/Training & Development						
BC Colleges Consortium Overall	3,045	46% 23%	31%			
College of New Caledonia	326	48% 21%	31%			
< 25 years	8	Insufficient Resp	onses			
25 to 34 years	38	44% 20%	36%	-4	-1	5
35 to 44 years	76	49% 23	28 %	1	2	-3
45 to 54 years	127	47% 21%	32%	-1	0	1
55 to 59 years	53	48% 23%	29%	0	2	-2
60 to 65 years	17	45% 28%	27%	-3	7	-4
> 65	1	Insufficient Resp	onses			

Age Group	N	Percent Respor	nding	Diffe	erence to Report Tarç	get: (%)
		=Favourable =Neutral	=Unfavourable	F	N	U
Performance Management						
BC Colleges Consortium Overall	3,045	46% 26%	28%			
College of New Caledonia	326	43% 27%	30%			
< 25 years	8	Insufficient Respo	onses			
25 to 34 years	38	38% 31%	31%	-5	4	1
35 to 44 years	76	46% 27%	27%	3	0	-3
45 to 54 years	127	43% 27%	30%	0	0	0
55 to 59 years	53	41% 24%	35%	-2	-3	5
60 to 65 years	17	41% 30%	29%	-2	3	-1
> 65	1	Insufficient Respo	onses			
Benefits Communications						
BC Colleges Consortium Overall	3,045	74%	15% 11%			
College of New Caledonia	326	65%	18% 17%			
< 25 years	8	Insufficient Respo	onses			
25 to 34 years	38	45% 28%	27%	<u>-20</u>	10	10
35 to 44 years	76	65%	18% 17%	0	0	0
45 to 54 years	127	67%	15% 18%	2	-3	1
55 to 59 years	53	77%	11% 12%	12	-7	-5
60 to 65 years	17	60%	28% 12%	-5	10	-5
> 65	1	Insufficient Respo	onses			

Age Group	N	Percent Responding		erence to Report Targ	et: (%)
		=Favourable =Neutral =Unfavourable	F	N	U
Leadership/Mission/Values					
BC Colleges Consortium Overall	3,045	36% 29% 35%			
College of New Caledonia	326	38% 25% 37%			
< 25 years	8	Insufficient Responses			
25 to 34 years	38	45% 21% 34%	7	-4	-3
35 to 44 years	76	42% 29% 29%	4	4	-8
45 to 54 years	127	33% 26% 41%	-5	1	4
55 to 59 years	53	34% 22% 44%	-4	-3	7
60 to 65 years	17	25% 33% 42%	-13	8	5
> 65	1	Insufficient Responses			
Administration/Management					
BC Colleges Consortium Overall	3,045	53% 22% 25%			
College of New Caledonia	326	51% 22% 27%			
< 25 years	8	Insufficient Responses			
25 to 34 years	38	51% 19% 30%	0	-3	3
35 to 44 years	76	55% 21% 24%	4	-1	-3
45 to 54 years	127	49% 24% 27%	-2	2	0
55 to 59 years	53	53% 21% 26%	2	-1	-1
60 to 65 years	17	32% 37% 31%	-19	15	4
> 65	1	Insufficient Responses			

Age Group	N	Percent Respond	ing	Diffe	erence to Report Targ	et: (%)
		=Favourable =Neutral	=Unfavourable	F	N	U
Tools and Resources						
BC Colleges Consortium Overall	3,045	58% 14%	28%			
College of New Caledonia	326	60% 15	25%			
< 25 years	8	Insufficient Respons	ses			
25 to 34 years	38	66%	<mark>8% 26</mark> %	6	-7	1
35 to 44 years	76	60% 14	<mark>% 26%</mark>	0	-1	1
45 to 54 years	127	59% 15°	<mark>% 26%</mark>	-1	0	1
55 to 59 years	53	62% 12	2% 26%	2	-3	1
60 to 65 years	17	47% 32%	21%	-13	17	-4
> 65	1	Insufficient Respons	ses			
Employee Commitment & Satisfaction						
BC Colleges Consortium Overall	3,045	75%	13% 12%			
College of New Caledonia	326	74%	12% 14%			
< 25 years	8	Insufficient Respons	ses			
25 to 34 years	38	72%	16% 12%	-2	4	-2
35 to 44 years	76	78%	11% 11%	4	-1	-3
45 to 54 years	127	72%	13% 15%	-2	1	1
55 to 59 years	53	75%	10% 15%	1	-2	1
60 to 65 years	17	63%	19% 18%	-11	7	4
> 65	1	Insufficient Respons	ses			

Age Group	N	Percent Responding	Diff	erence to Report Targ	get: (%)
		=Favourable =Neutral =Unfavourable	F	N	U
Organizational Focus					
BC Colleges Consortium Overall	3,045	67% 18% 15%			
College of New Caledonia	326	62% 17% 21%			
< 25 years	8	Insufficient Responses			
25 to 34 years	38	65% 15% 20%	3	-2	-1
35 to 44 years	76	71% 15% 14%	9	-2	-7
45 to 54 years	127	58% 18% 24%	-4	1	3
55 to 59 years	53	59% 16% 25%	-3	-1	4
60 to 65 years	17	44% 24% 32%	-18	7	11
> 65	1	Insufficient Responses			

Years of Service	N	Percent Responding	Diffe	erence to Report Tar	get: (%)
		=Favourable =Neutral =Unfavourable	F	N	U
My Organization as a Place to Work					
BC Colleges Consortium Overall	3,045	61% 19% 20%			
College of New Caledonia	326	59% 18% 23%			
< 1	37	81% 13% <mark>6%</mark>	<u>22</u>	-5	<u>-17</u>
1-4	72	70% 17% 13%	11	-1	<u>-10</u>
5-10	67	58% 15% 27%	-1	-3	4
11-20	97	49% 19% 32%	-10	1	9
21-25	29	48% 20% 32%	-11	2	9
26-30	15	45% 21% 34%	-14	3	11
> 30	3	Insufficient Responses			
About Your Job					
BC Colleges Consortium Overall	3,045	72% 12% 16%			
College of New Caledonia	326	71% 13% 16%			
< 1	37	80% 12% 8%	9	-1	-8
1-4	72	74% 12% 14%	3	-1	-2
5-10	67	72% 11% 17%	1	-2	1
11-20	97	69% 13% 18%	-2	0	2
21-25	29	67% 15% 18%	-4	2	2
26-30	15	65% 17% 18%	-6	4	2
> 30	3	Insufficient Responses			

ears of Service	N	Percent	Responding	Diffe	rence to Report Tai	get: (%)
		=Favourable ::	=Neutral =Unfavourable	F	N	U
Teamwork & Cooperation						
BC Colleges Consortium Overall	3,045	49%	24% 27%			
College of New Caledonia	326	49%	22% 29%			
< 1	37	62%	27% 11%	13	5	<u>-18</u>
1-4	72	53%	19% 28%	4	-3	-1
5-10	67	45%	20% 35%	-4	-2	6
11-20	97	47%	23% 30%	-2	1	1
21-25	29	43%	25% 32%	-6	3	3
26-30	15	42%	23% 35%	-7	1	6
> 30	3	Insu <u>ff</u> icio	ent Responses			
Workplace Safety and Personal Security						
BC Colleges Consortium Overall	3,045	65%	20% 15%			
College of New Caledonia	326	61%	19% 20%			
< 1	37	74%	21% 5%	13	2	<u>-15</u>
1-4	72	70%	19% 11%	9	0	-9
5-10	67	59%	19% 22%	-2	0	2
11-20	97	52%	18% 30%	-9	-1	10
21-25	29	55%	22% 23%	-6	3	3
26-30	15	56%	13% 31%	-5	-6	11
> 30	3	Insu <u>ff</u> icio	ent Responses			

ears of Service	N	Percent Responding	Diffe	erence to Report Tar	get: (%)
		Favourable Neutral =Unfavourable	F	N	U
Fairness, Integrity and Ethics					
BC Colleges Consortium Overall	3,045	59% 21% 20%			
College of New Caledonia	326	57% 18% 25%			
< 1	37	78% 17% <mark>5%</mark>	<u>21</u>	-1	<u>-20</u>
1-4	72	72% 17% 11%	<u>15</u>	-1	<u>-14</u>
5-10	67	54% 21% 25%	-3	3	0
11-20	97	45% 17% 38%	<u>-12</u>	-1	<u>13</u>
21-25	29	45% 24% 31%	-12	6	6
26-30	15	43% 12% 45%	-14	-6	20
> 30	3	Insufficient Responses			
Communication					
BC Colleges Consortium Overall	3,045	52% 22% 26%			
College of New Caledonia	326	50% 21% 29%			
< 1	37	74% 17% 9%	<u>24</u>	-4	<u>-20</u>
1-4	72	57% 25% 18%	7	4	<u>-11</u>
5-10	67	50% 17% 33%	0	-4	4
11-20	97	42% 18% 40%	-8	-3	11
21-25	29	36% 29% 35%	-14	8	6
26-30	15	42% 18% 40%	-8	-3	11
> 30	3	Insufficient Responses			

Years of Service	N	Percent Responding	Diff	erence to Report Tar	get: (%)
		=Favourable =Neutral =Unfavourab	F F	N	U
Work/Life Balance					
BC Colleges Consortium Overall	3,045	60% 14% 26%			
College of New Caledonia	326	67% 14% 19%			
< 1	37	80% 9% 11%	13	-5	-8
1-4	72	72% 11% 17%	5	-3	-2
5-10	67	60% 25% 15%	-7	<u>11</u>	-4
11-20	97	63% 11% 26%	-4	-3	7
21-25	29	74% 9% 17%	7	-5	-2
26-30	15	60% 13% 27%	-7	-1	8
> 30	3	Insufficient Responses			
Career/Training & Development					
BC Colleges Consortium Overall	3,045	46% 23% 31%			
College of New Caledonia	326	48% 21% 31%			
< 1	37	66% 24% 10	<u>18</u>	3	<u>-21</u>
1-4	72	50% 27% 23%	2	6	-8
5-10	67	43% 21% 36%	-5	0	5
11-20	97	44% 18% 38%	-4	-3	7
21-25	29	42% 23% 35%	-6	2	4
26-30	15	42% 20% 38%	-6	-1	7
> 30	3	Insufficient Responses			

ears of Service	N	Percent Responding	Diffe	erence to Report Tar	get: (%)
		=Favourable =Neutral =Unfavourable	F	N	U
Performance Management					
BC Colleges Consortium Overall	3,045	46% 26% 28%			
College of New Caledonia	326	43% 27% 30%			
< 1	37	49% 41% 10%	6	14	<u>-20</u>
1-4	72	47% 27% 26%	4	0	-4
5-10	67	42% 25% 33%	-1	-2	3
11-20	97	41% 24% 35%	-2	-3	5
21-25	29	44% 26% 30%	1	-1	0
26-30	15	33% 21% 46%	-10	-6	16
> 30	3	Insufficient Responses			
Benefits Communications					
BC Colleges Consortium Overall	3,045	74% 15% 11%			
College of New Caledonia	326	65% 18% 17%			
< 1	37	55% 27% 18%	-10	9	1
1-4	72	61% 21% 18%	-4	3	1
5-10	67	67% 16% 17%	2	-2	0
11-20	97	66% 15% 19%	1	-3	2
21-25	29	81% 9% 10%	16	-9	-7
26-30	15	63% 20% 17%	-2	2	0
> 30	3	Insufficient Responses			

Years of Service	N	Percent Responding	Diffe	erence to Report Tar	get: (%)
		=Favourable =Neutral =Unfavourable	F	N	U
Leadership/Mission/Values					
BC Colleges Consortium Overall	3,045	36% 29% 35%			
College of New Caledonia	326	38% 25% 37%			
< 1	37	61% 27% 12%	<u>23</u>	2	<u>-25</u>
1-4	72	45% 29% 26%	7	4	-11
5-10	67	41% 21% 38%	3	-4	1
11-20	97	26% 23% 51%	<u>-12</u>	-2	<u>14</u>
21-25	29	25% 38% 37%	-13	13	0
26-30	15	20% 21% 59%	-18	-4	22
> 30	3	Insufficient Responses			
Administration/Management					
BC Colleges Consortium Overall	3,045	53% 22% 25%			
College of New Caledonia	326	51% 22% 27%			
< 1	37	66% 25% 9%	15	3	<u>-18</u>
1-4	72	57% 20% 23%	6	-2	-4
5-10	67	45% 21% 34%	-6	-1	7
11-20	97	47% 27% 26%	-4	5	-1
21-25	29	48% 21% 31%	-3	-1	4
26-30	15	41% 26% 33%	-10	4	6
> 30	3	Insufficient Responses			

ears of Service	N	Percent Responding		erence to Report Tar	get: (%)
		=Favourable =Neutral =Unfavou	urable F	N	U
Tools and Resources					
BC Colleges Consortium Overall	3,045	58% 14% 28%	6		
College of New Caledonia	326	60% 15% 25	%		
< 1	37	73% 13%	14%	-2	-11
1-4	72	63% 11% 26°	3	-4	1
5-10	67	54% 15% 31%	-6	0	6
11-20	97	59% 18% 23	-1	3	-2
21-25	29	53% 14% 33%	-7	-1	8
26-30	15	63% 24%	13%	9	-12
> 30	3	Insufficient Responses			
Employee Commitment & Satisfaction					
BC Colleges Consortium Overall	3,045	75% 13%	12%		
College of New Caledonia	326	74% 12%	14%		
< 1	37	90%	8%2 <mark>%</mark> <u>16</u>	-4	<u>-12</u>
1-4	72	79% 1 <mark>4</mark> 9	/ 7% 5	2	-7
5-10	67	75% 9%	16%	-3	2
11-20	97	66% 15%	-8	3	5
21-25	29	69% 17%	14% -5	5	0
26-30	15	65% 11% 24	-9	-1	10
> 30	3	Insufficient Responses			

Years of Service N Perc		Percent Responding	Diff	erence to Report Targ	get: (%)
		Percent Responding =Favourable =Neutral =Unfavour	able F	N	U
Organizational Focus					
BC Colleges Consortium Overall	3,045	67% 18% 1	5%		
College of New Caledonia	326	62% 17% 219	6		
< 1	37	82% 13%	<u>20</u>	-4	<u>-16</u>
1-4	72	70% 16% 1	4 %	-1	-7
5-10	67	64% 15% 219	2	-2	0
11-20	97	53% 18% 29%	-9	1	8
21-25	29	55% 19% 26%	-7	2	5
26-30	15	44% 19% 37%	-18	2	16
> 30	3	Insufficient Responses			

2008 Employee Survey Top/Bottom 10 Favourable

Top 10	Favourable Scores	2008
QNum	Question	% Favourable
70.	I am motivated to do my best to provide quality service to students.	93
7.	I like the people with whom I work.	89
69.	I am willing to "go the extra mile" to help my organization succeed.	85
8.	My work gives me a feeling of personal accomplishment.	83
40.	I have a clear understanding of what I'm expected to do in my job.	80
13.	My job gives me a chance to do interesting and challenging work.	80
9.	My job makes good use of my skills and abilities.	79
1.	In the community where I work, my organization has a good reputation.	78
68.	I am proud to work for my organization.	76
72.	Overall, I am satisfied with my job.	76

46. Promotions are given to the most qualified employees at my organization. 43. Our performance evaluation process adequately distinguishes among poor, average, and good performers. 61. My administrator/manager regularly coaches me on improving my performance. 39. My organization is doing a good job of retaining its most talented people. 54. Senior leadership at my organization does a good job: Confronting issues before they become major problems. 56. Senior leadership at my organization does a good job: Understanding the problems that employees experience in their jobs. 38. My organization is doing a good job of developing its people to their full potential. 44. My last performance evaluation was helpful in identifying actions I could take to improve my performance. 47. The procedures for considering employees for	Bottom	10 Favourable Scores	2008
employees at my organization. 43. Our performance evaluation process adequately distinguishes among poor, average, and good performers. 61. My administrator/manager regularly coaches me on improving my performance. 39. My organization is doing a good job of retaining its most talented people. 54. Senior leadership at my organization does a good job: Confronting issues before they become major problems. 56. Senior leadership at my organization does a good job: Understanding the problems that employees experience in their jobs. 38. My organization is doing a good job of developing its people to their full potential. 44. My last performance evaluation was helpful in identifying actions I could take to improve my performance. 47. The procedures for considering employees for 34	QNum	Question	% Favourable
adequately distinguishes among poor, average, and good performers. 61. My administrator/manager regularly coaches me on improving my performance. 39. My organization is doing a good job of retaining its most talented people. 54. Senior leadership at my organization does a good job: Confronting issues before they become major problems. 56. Senior leadership at my organization does a good job: Understanding the problems that employees experience in their jobs. 38. My organization is doing a good job of developing its people to their full potential. 44. My last performance evaluation was helpful in identifying actions I could take to improve my performance. 47. The procedures for considering employees for 34	46.		15
me on improving my performance. 39. My organization is doing a good job of retaining its most talented people. 54. Senior leadership at my organization does a good job: Confronting issues before they become major problems. 56. Senior leadership at my organization does a good job: Understanding the problems that employees experience in their jobs. 38. My organization is doing a good job of developing its people to their full potential. 44. My last performance evaluation was helpful in identifying actions I could take to improve my performance. 47. The procedures for considering employees for 34	43.	adequately distinguishes among poor, average,	19
its most talented people. 54. Senior leadership at my organization does a good job: Confronting issues before they become major problems. 56. Senior leadership at my organization does a good job: Understanding the problems that employees experience in their jobs. 38. My organization is doing a good job of developing its people to their full potential. 44. My last performance evaluation was helpful in identifying actions I could take to improve my performance. 47. The procedures for considering employees for 34	61.		21
good job: Confronting issues before they become major problems. 56. Senior leadership at my organization does a good job: Understanding the problems that employees experience in their jobs. 38. My organization is doing a good job of developing its people to their full potential. 44. My last performance evaluation was helpful in identifying actions I could take to improve my performance. 47. The procedures for considering employees for 34	39.		29
good job: Understanding the problems that employees experience in their jobs. 38. My organization is doing a good job of developing its people to their full potential. 44. My last performance evaluation was helpful in identifying actions I could take to improve my performance. 47. The procedures for considering employees for 34	54.	good job: Confronting issues before they	29
developing its people to their full potential. 44. My last performance evaluation was helpful in identifying actions I could take to improve my performance. 47. The procedures for considering employees for 34	56.	good job: Understanding the problems that	29
identifying actions I could take to improve my performance. 47. The procedures for considering employees for 34	38.		30
	44.	identifying actions I could take to improve my	32
job oponnigo are ran:	47.	The procedures for considering employees for job openings are fair.	34
16. Teamwork and cooperation are rewarded. 39	16.	Teamwork and cooperation are rewarded.	39

Top/ Bottom Norms

Top / E	Bottom Norms		2008
QNum	Question	% Diff to Norm	% Favourable
16.	Teamwork and cooperation are rewarded.	<u>9</u>	39
31.	If my organization was to conduct an employee opinion survey I believe management would communicate the major findings to employees.	7	58
32.	I am able to maintain a healthy balance between my work and my personal life.	7	70
35.	I believe that I have sufficient opportunity for growth and development at my organization.	5	60
71.	At the present time, I am NOT seriously considering leaving my organization.	5	63
67.	I feel a strong sense of commitment to my organization.	5	72
66.	I would recommend my organization to others as a good place to work.	4	67
68.	I am proud to work for my organization.	4	76
60.	My administrator/manager does a good job being available when he/she is needed.	3	66
72.	Overall, I am satisfied with my job.	3	76
8.	My work gives me a feeling of personal accomplishment.	3	83
10.	I feel encouraged to come up with new and better ways of doing things.	2	62
48.	My organization has done a good job of communicating information about our benefits.	1	62
9.	My job makes good use of my skills and abilities.	0	79
22.	I am treated fairly at my organization.	-1	71
37.	Overall, I am confident that I will be able to achieve my long-term career objectives at my organization.	-2	51
41.	I understand how my performance is evaluated.	-2	56
29.	My immediate manager encourages open, honest two-way communication.	-2	64
49.	I can easily find out answers to questions I have about my benefits package.	-3	68
13.	My job gives me a chance to do interesting and challenging work.	-3	80
30.	I trust management in my organization to communicate honestly.	-4	45
76.	I have enough flexibility in my job to do what is necessary to provide good service.	-5	75

Top/ Bottom Norms

23.	Employees are treated with dignity and respect, regardless of their background or position.	-6	60
59.	My administrator/manager does a good job setting work objectives.	-7	50
11.	I have a clear understanding of how my work contributes to achieving my organization's overall goals.	<u>-10</u>	73
61.	My administrator/manager regularly coaches me on improving my performance.	<u>-11</u>	21
4.	I am confident my organization will be successful in the future.	<u>-11</u>	59
5.	My organization does a good job of keeping employees informed about matters that affect them.	<u>-11</u>	51
12.	In general, the amount of work I am expected to do is reasonable.	<u>-11</u>	59
39.	My organization is doing a good job of retaining its most talented people.	<u>-12</u>	29
53.	Senior leadership at my organization does a good job: Establishing clear objectives.	<u>-12</u>	49
38.	My organization is doing a good job of developing its people to their full potential.	<u>-13</u>	30
36.	I get regular feedback on how well I'm doing in my job.	<u>-14</u>	42
58.	Senior leadership at my organization does a good job: Communicating a clear vision of the future direction of my organization.	<u>-15</u>	39
42.	When I do a good job, my performance is recognized.	<u>-16</u>	45
64.	I have the resources I need to do a good job (e.g., equipment, supplies, materials, information, etc.).	<u>-16</u>	65
54.	Senior leadership at my organization does a good job: Confronting issues before they become major problems.	<u>-18</u>	29
14.	I have ready access to the information I need to do my job well.	<u>-19</u>	63
46.	Promotions are given to the most qualified employees at my organization.	<u>-20</u>	15
74.	Commitment to quality is a high priority at my organization.	<u>-21</u>	55
56.	Senior leadership at my organization does a good job: Understanding the problems that employees experience in their jobs.	<u>-28</u>	29
44.	My last performance evaluation was helpful in identifying actions I could take to improve my performance.	<u>-39</u>	32
43.	Our performance evaluation process adequately distinguishes among poor, average, and good performers.	<u>-47</u>	19

Item Results

College of New Caledonia		N Percent Responding		% Favourable		Difference to: (%)		
		=Favourable	-	_	2008	Norm	Total	Norm
My Organization as a Place to Work								
1. In the community where I work, my organization has a good reputation.								
BC Colleges Consortium Overall	3,036	83%	%	11% <mark>6%</mark>	83			
College of New Caledonia	326	78%		12% 10%	78		<u>-5</u>	
2. My organization shows a great deal of loyalty to its employees.								
BC Colleges Consortium Overall	3,036	44%	28%	28%	44			
College of New Caledonia	326	40%	26%	34%	40		-4	
3. Within my organization, there are effective ways for employees to communicate their ideas and concerns to management.								
BC Colleges Consortium Overall	3,032	47%	21%	32%	47			
College of New Caledonia	326	50%	14%	36%	50		3	
4. I am confident my organization will be successful in the future.								
BC Colleges Consortium Overall	3,032	64%		24% 12%	64			
College of New Caledonia	326	59%	2	4% 17%	59	70	-5	<u>-11</u>
5. My organization does a good job of keeping employees informed about matters that affect them.	2 000		2404	070				
BC Colleges Consortium Overall	3,032	52%	21%	27%	52		4	4.4
College of New Caledonia	326	51%	20%	29%	51	62	-1	<u>-11</u>
6. I am satisfied with the information I receive from management about what's going on in my organization.								
BC Colleges Consortium Overall	3,031	46%	22%	32%	46			
College of New Caledonia	326	48%	20%	32%	48		2	
7. I like the people with whom I work.								
BC Colleges Consortium Overall	3,035	88	8%	9% 3%	88			
College of New Caledonia	326	8	9%	<mark>5%</mark> 6%	89		1	
-								

Item Results

College of New Caledonia	N	Percent Res	ponding	% Fav	ourable	Differenc	e to: (%)
		=Favourable =Neu		2008	Norm	Total	Norm
About Your Job							
8. My work gives me a feeling of personal accomplishment.							
BC Colleges Consortium Overall	3,032	85%	7% 8%	85			
College of New Caledonia	326	83%	<mark>8% 9%</mark>	83	80	-2	3
9. My job makes good use of my skills and abilities.							
BC Colleges Consortium Overall	3,032	79%	8% 13%	79			
College of New Caledonia	326	79%	8% 13%	79	79	0	0
10. I feel encouraged to come up with new and better ways of doing things.							
BC Colleges Consortium Overall	3,032	64%	16% 20%	64			
College of New Caledonia	326	62%	16% 22%	62	60	-2	2
11. I have a clear understanding of how my work contributes to achieving my organization's overall goals.							
BC Colleges Consortium Overall	3,033	75%	13% 12%	75			
College of New Caledonia	326	73%	12% 15%	73	83	-2	<u>-10</u>
12. In general, the amount of work I am expected to do is reasonable.							
BC Colleges Consortium Overall	3,034	57%	13% 30%	57			
College of New Caledonia	326	59%	15% 26%	59	70	2	<u>-11</u>
13. My job gives me a chance to do interesting and challenging work.							
BC Colleges Consortium Overall	3,034	77%	12% 11%	77			
College of New Caledonia	326	80%	<mark>8% 12%</mark>	80	83	3	-3
14. I have ready access to the information I need to do my job well.							
BC Colleges Consortium Overall	3,033	66%	18% 16%	66			
College of New Caledonia	326	63%	20% 17%	63	82	-3	<u>-19</u>

Item Results

College of New Caledonia	N	Percent Responding		Percent Responding		% Fav	ourable	Difference to: (%)		
				=Unfavourable	2008	Norm	Total	Norm		
Teamwork & Cooperation										
15. There is good cooperation within my work group/department.										
BC Colleges Consortium Overall	3,035	739	%	11% 16%	73					
College of New Caledonia	326	75	%	9% 16%	75		2			
16. Teamwork and cooperation are rewarded.										
BC Colleges Consortium Overall	3,030	36%	31%	33%	36					
College of New Caledonia	326	39%	27%	34%	39	30	3	<u>9</u>		
17. My manager does a good job of building teamwork, within our department.										
BC Colleges Consortium Overall	3,032	46%	24%	30%	46					
College of New Caledonia	326	44%	23%	33%	44		-2			
18. My manager does a good job of building teamwork, between our department and other departments.										
BC Colleges Consortium Overall	3,026	42%	30%	28%	42					
College of New Caledonia	326	39%	28%	33%	39		-3			

College of New Caledonia		Percent Re	esponding	% Favourable		Difference to: (%)	
	N		eutral =Unfavourable	2008	Norm	Total	Norm
Workplace Safety and Personal Security							
19. My organization has created a culture where I feel free to report instances of harassment.							
BC Colleges Consortium Overall	3,034	69%	18% 13%	69			
College of New Caledonia	326	63%	17% 20%	63		<u>-6</u>	
20. My organization has created a culture where I feel free to report instances of dishonest or unethical behaviour.							
BC Colleges Consortium Overall	3,034	58%	23% 19%	58			
College of New Caledonia	326	52%	23% 25%	52		<u>-6</u>	
21. My organization has created a workplace that minimizes risk to my personal health and safety.							
BC Colleges Consortium Overall	3,035	70%	16% 14%	70			
College of New Caledonia	326	67%	17% 16%	67		-3	

College of New Caledonia N Percent Responding		esponding	% Favourable		Difference to: (%)		
			Neutral ==Unfavourable	2008	Norm	Total	Norm
Fairness, Integrity and Ethics							
22. I am treated fairly at my organization.							
BC Colleges Consortium Overall	3,033	71%	14% 15%	71			
College of New Caledonia	326	71%	12% 17%	71	72	0	-1
23. Employees are treated with dignity and respect, regardless of their background or position.							
BC Colleges Consortium Overall	3,034	64%	16% 20%	64			
College of New Caledonia	326	60%	15% 25%	60	66	-4	-6
24. At my organization, policies and procedures are implemented fairly.							
BC Colleges Consortium Overall	3,032	53%	23% 24%	53			
College of New Caledonia	326	48%	21% 31%	48		-5	
25. "Doing the right thing" at my organization is always the right approach.							
BC Colleges Consortium Overall	3,030	49%	28% 23%	49			
College of New Caledonia	326	49%	24% 27%	49		0	
		<u> </u>			1		

College of New Caledonia		Percent	Percent Responding			% Favourable		Difference to: (%)	
		=Favourable			2008	Norm	Total	Norm	
Communication									
26. I get enough communication about what's going on at my organization.									
BC Colleges Consortium Overall	3,036	52%	21%	27%	52				
College of New Caledonia	326	50%	23%	27%	50		-2		
27. Employees are comfortable raising issues and concerns at my organization.									
BC Colleges Consortium Overall	3,033	46%	24%	30%	46				
College of New Caledonia	326	43%	22%	35%	43		-3		
28. Information is openly communicated at my organization.									
BC Colleges Consortium Overall	3,034	42%	26%	32%	42				
College of New Caledonia	326	43%	23%	34%	43		1		
29. My immediate manager encourages open, honest two-way communication.									
BC Colleges Consortium Overall	3,030	68%	1	3% 19%	68				
College of New Caledonia	326	64%	11%	25%	64	66	-4	-2	
30. I trust management in my organization to communicate honestly.									
BC Colleges Consortium Overall	3,032	45%	23%	32%	45				
College of New Caledonia	325	45%	19%	36%	45	49	0	-4	
31. If my organization was to conduct an employee opinion survey I believe management would communicate the major findings to employees.									
BC Colleges Consortium Overall	3,035	61%	22	% 17%	61				
College of New Caledonia	326	58%	22%	20%	58	51	-3	7	

College of New Caledonia	N	Percent Responding		% Fav	ourable	Differenc	e to: (%)
		=Favourable =Neu	itral =Unfavourable	2008	Norm	Total	Norm
Work/Life Balance							
32. I am able to maintain a healthy balance between my work and my personal life.							
BC Colleges Consortium Overall	3,035	63%	13% 24%	63			
College of New Caledonia	326	70%	14% 16%	70	63	<u>7</u>	7
33. I am satisfied with my current work-life balance.							
BC Colleges Consortium Overall	3,037	58%	14% 28%	58			
College of New Caledonia	326	65%	13% 22%	65		<u>7</u>	

College of New Caledonia	f New Caledonia N Percent Responding		% Favourable		Difference to: (%)		
_			eutral ==Unfavourable	2008	Norm	Total	Norm
Career/Training & Development							
34. I am given opportunities to keep learning and improving my skills at my organization.							
BC Colleges Consortium Overall	3,037	74%	11% 15%	74			
College of New Caledonia	326	74%	13% 13%	74		0	
35. I believe that I have sufficient opportunity for growth and development at my organization.							
BC Colleges Consortium Overall	3,036	56%	19% 25%	56			
College of New Caledonia	326	60%	17% 23%	60	55	4	5
36. I get regular feedback on how well I'm doing in my job.							
BC Colleges Consortium Overall	3,036	40% 24	4% 36%	40			
College of New Caledonia	326	42% 2	2% 36%	42	56	2	<u>-14</u>
37. Overall, I am confident that I will be able to achieve my long-term career objectives at my organization.	2 024	F00/	2004	50			
BC Colleges Consortium Overall	3,034	50%	26% 24%	50		4	
College of New Caledonia	326	51%	26% 23%	51	53	1	-2
38. My organization is doing a good job of developing its people to their full potential.	0.005						
BC Colleges Consortium Overall	3,035	31% 29%	40%	31			
College of New Caledonia	326	30% 28%	42%	30	43	-1	<u>-13</u>
39. My organization is doing a good job of retaining its most talented people.							
BC Colleges Consortium Overall	3,032	27% 30%	43%	27			
College of New Caledonia	326	29% 24%	47%	29	41	2	<u>-12</u>

College of New Caledonia	ge of New Caledonia N Percent Responding			ourable/	Difference to: (%)	
		=Favourable =Neutral =Unfavourab	le 2008	Norm	Total	Norm
Performance Management						
40. I have a clear understanding of what I'm expected to do in my job.						
BC Colleges Consortium Overall	3,037	82% 9% 9	82			
College of New Caledonia	326	80% 12% 8	% 80		-2	
41. I understand how my performance is evaluated.						
BC Colleges Consortium Overall	3,037	62% 18% 20%	62			
College of New Caledonia	326	56% 19% 25%	56	58	<u>-6</u>	-2
42. When I do a good job, my performance is recognized.						
BC Colleges Consortium Overall	3,035	43% 24% 33%	43			
College of New Caledonia	325	45% 25% 30%	45	61	2	<u>-16</u>
43. Our performance evaluation process adequately distinguishes among poor, average, and good performers.						
BC Colleges Consortium Overall	3,029	21% 36% 43%	21			
College of New Caledonia	325	19% 42% 39%	19	66	-2	<u>-47</u>
44. My last performance evaluation was helpful in identifying actions I could take to improve my performance.						
BC Colleges Consortium Overall	3,021	36% 38% 26%	36			
College of New Caledonia	325	32% 40% 28%	32	71	-4	<u>-39</u>
45. The people in my work group take accountability for their work.						
BC Colleges Consortium Overall	3,032	66% 17% 17%	66			
College of New Caledonia	326	67% 16% 17%	67		1	
46. Promotions are given to the most qualified employees at my organization.						
BC Colleges Consortium Overall	3,024	15% 39% 46%	15			
College of New Caledonia	324	15% 36% 49%	15	35	0	<u>-20</u>

College of New Caledonia N Percent Responding Favourable Favourable Neutral N Percent Responding 2008 Performance Management 47. The procedures for considering employees for job openings are fair. BC Colleges Consortium Overall 3,030 39% 30% 31% 39	Norm Total	Norm
47. The procedures for considering employees for job openings are fair.		
47. The procedures for considering employees for job openings are fair.		
BC Colleges Consortium Overall 3,030 39% 30% 31% 39		
College of New Caledonia 325 34% 23% 43% 34	-5	

College of New Caledonia		Percent Responding	% Fa	% Favourable		Difference to: (%)	
	N	=Favourable =Neutral =Unfavourable	e 2008	Norm	Total	Norm	
Benefits Communications							
48. My organization has done a good job of communicating information about our benefits.							
BC Colleges Consortium Overall	3,033	73% 15% 12	73				
College of New Caledonia	325	62% 18% 20%	62	61	<u>-11</u>	1	
49. I can easily find out answers to questions I have about my benefits package.							
BC Colleges Consortium Overall	3,034	79% 13% i	79				
College of New Caledonia	325	68% 15% 17%	68	71	<u>-11</u>	-3	
50. I have a good understanding of what benefits are available to me.							
BC Colleges Consortium Overall	3,034	75% 15% 1	75				
College of New Caledonia	325	66% 16% 18%	66		<u>-9</u>		
51. My organization provides me with enough information to make informed benefit decisions.							
BC Colleges Consortium Overall	3,035	71% 18% 1	% 71				
College of New Caledonia	325	57% 23% 20%	57		<u>-14</u>		
52. The benefits at my organization meet my needs and those of my family.							
BC Colleges Consortium Overall	3,033	71% 15% 14	7 1				
College of New Caledonia	325	72% 16% 12	% 72		1		

e Differen	ce to: (%)
orm Total	Norm
61 6	<u>-12</u>
47 1	<u>-18</u>
<u>-6</u>	
57 <u>5</u>	<u>-28</u>
5	
54 -5	<u>-15</u>

College of New Caledonia	N	N Percent Responding		% Favourable		Difference to: (%)	
			eutral =Unfavourable	2008	Norm	Total	Norm
Administration/Management							
59. My administrator/manager does a good job setting work objectives.							
BC Colleges Consortium Overall	3,026	53%	25% 22%	53			
College of New Caledonia	325	50%	28% 22%	50	57	-3	-7
60. My administrator/manager does a good job being available when he/she is needed.							
BC Colleges Consortium Overall	3,031	69%	15% 16%	69			
College of New Caledonia	325	66%	14% 20%	66	63	-3	3
61. My administrator/manager regularly coaches me on improving my performance.							
BC Colleges Consortium Overall	3,027	25% 34%	41%	25			
College of New Caledonia	325	21% 38%	41%	21	32	-4	<u>-11</u>
62. My administrator/manager seeks out the ideas and opinions of employees.							
BC Colleges Consortium Overall	3,029	59%	18% 23%	59			
College of New Caledonia	325	58%	18% 24%	58		-1	
63. My administrator/manager does a good job keeping employees informed.							
BC Colleges Consortium Overall	3,030	58%	20% 22%	58			
College of New Caledonia	324	57%	17% 26%	57		-1	
	4	!					<u> </u>

College of New Caledonia	N	Percent Responding		% Fav	ourable	Differenc	e to: (%)	
		=Favourable ==I	Neutral =Un	favourable	2008	Norm	Total	Norm
Tools and Resources 64. I have the resources I need to do a good job (e.g., equipment, supplies, materials, information, etc.). BC Colleges Consortium Overall	3,030	63%	14%	23%	63			
College of New Caledonia	326	65%	14%		65	81	2	<u>-16</u>
65. My department is technologically up-to-date.						0.		_
BC Colleges Consortium Overall College of New Caledonia	3,031 326	52%	16%	29%	52 55		3	

College of New Caledonia		Percent Responding	% Favourable		Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Total	Norm
Employee Commitment & Satisfaction						
66. I would recommend my organization to others as a good place to work.						
BC Colleges Consortium Overall	3,035	71% 18% 11%	71			
College of New Caledonia	326	67% 17% 16%	67	63	-4	4
67. I feel a strong sense of commitment to my organization.						
BC Colleges Consortium Overall	3,035	73% 16% 11%	73			
College of New Caledonia	326	72% 15% 13%	72	67	-1	5
68. I am proud to work for my organization.						
BC Colleges Consortium Overall	3,033	76% 16% 8%	76			
College of New Caledonia	326	76% 14% 10%	76	72	0	4
69. I am willing to "go the extra mile" to help my organization succeed.						
BC Colleges Consortium Overall	3,035	84% 10% 6%	84			
College of New Caledonia	326	85% 9% 6%	85		1	
70. I am motivated to do my best to provide quality service to students.						
BC Colleges Consortium Overall	3,035	95% 3 <mark>%</mark> /	95			
College of New Caledonia	326	93% 3 <mark>%</mark> 4%	93		-2	
71. At the present time, I am NOT seriously considering leaving my organization.						
BC Colleges Consortium Overall	3,036	68% 13% 19%	68			
College of New Caledonia	326	63% 16% 21%	63	58	-5	5
72. Overall, I am satisfied with my job.						
BC Colleges Consortium Overall	3,034	73% 14% 13%	73			
College of New Caledonia	326	76% 12% 12%	76	73	3	3
73. Overall, I am satisfied with my organization.						
BC Colleges Consortium Overall	3,029	62% 16% 22%	62			
College of New Caledonia	325	58%	58		-4	
		deticional designation and differences		All Dights Doos		

College of New Caledonia	N	Percent Re	esponding	% Fav	ourable	Difference to: (%)	
			eutral = Unfavourable	2008	Norm	Total	Norm
Organizational Focus							
74. Commitment to quality is a high priority at my organization.							
BC Colleges Consortium Overall	3,036	60%	21% 19%	60			
College of New Caledonia	326	55%	16% 29%	55	76	-5	<u>-21</u>
75. My organization is student-focused.							
BC Colleges Consortium Overall	3,035	67%	18% 15%	67			
College of New Caledonia	326	60%	16% 24%	60		<u>-7</u>	
76. I have enough flexibility in my job to do what is necessary to provide good service.							
BC Colleges Consortium Overall	3,037	75%	13% 12%	75			
College of New Caledonia	326	75%	12% 13%	75	80	0	-5
77. Overall, my organization is doing a good job satisfying its students.							
BC Colleges Consortium Overall	3,035	66%	21% 13%	66			
College of New Caledonia	325	60%	20% 20%	60		<u>-6</u>	

Employee Status	N	Percent Responding	% Fav	ourable	Differenc	e to: (%)
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
My Organization as a Place to Work						
1. In the community where I work, my organization has a good reputation.						
BC Colleges Consortium Overall	3,036	83% 11% 6%	83			
College of New Caledonia	326	78% 12% 10%	78			
Regular Employee	286	77% 13% 10%	77		-1	
Non-regular Employee	36	81% 8% 11%	81		3	
2. My organization shows a great deal of loyalty to its employees.						
BC Colleges Consortium Overall	3,036	44% 28% 28%	44			
College of New Caledonia	326	40% 26% 34%	40			
Regular Employee	286	40% 22% 38%	40		0	
Non-regular Employee	36	44% 45% 11%	44		4	
3. Within my organization, there are effective ways for employees to communicate their ideas and concerns to management.						
BC Colleges Consortium Overall	3,032	47% 21% 32%	47			
College of New Caledonia	326	50% 14% 36%	50			
Regular Employee	286	47% 14% 39%	47		-3	
Non-regular Employee	36	72% 17% 11%	72		<u>22</u>	
4. I am confident my organization will be successful in the future.						
BC Colleges Consortium Overall	3,032	64% 24% 12%	64			
College of New Caledonia	326	59% 24% 17%	59	70		<u>-11</u>
Regular Employee	286	56% 26% 18%	56		-3	
Non-regular Employee	36	78% 11% 11%	78		<u>19</u>	
5. My organization does a good job of keeping employees informed about matters that affect them.						
BC Colleges Consortium Overall	3,032	52% 21% 27%	52			
College of New Caledonia	326	51% 20% 29%	51	62		<u>-11</u>
Regular Employee	286	50% 20% 30%	50		-1	
Non-regular Employee	36	56% 16% 28%	56		5	
		2000		All Dights Dags		

Employee Status		N Percent Responding		ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
My Organization as a Place to Work						
6. I am satisfied with the information I receive from						
management about what's going on in my organization.						
BC Colleges Consortium Overall	3,031	46% 22% 32%	46			
College of New Caledonia	326	48% 20% 32%	48		_	
Regular Employee	286	47% 19% 34%	47		-1	
Non-regular Employee	36	58% 20% 22%	58		10	
7. I like the people with whom I work.						
BC Colleges Consortium Overall	3,035	88% 9% <mark>3</mark> %	88			
College of New Caledonia	326	89% 5 <mark>% 6%</mark>	89			
Regular Employee	286	87% <mark>7% 6%</mark>	87		-2	
Non-regular Employee	36	100%	100		<u>11</u>	
	<u>]</u>			<u> </u>		

Employee Status		Percent Responding	% Fav	ourable	Difference	e to: (%)
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
About Your Job						
8. My work gives me a feeling of personal accomplishment.						
BC Colleges Consortium Overall	3,032	85% 7% 8%	85			
College of New Caledonia	326	83% 8% 9%	83	80		3
Regular Employee	286	82% 9% 9%	82		-1	
Non-regular Employee	36	92% 5% <mark>å%</mark>	92		9	
9. My job makes good use of my skills and abilities.						
BC Colleges Consortium Overall	3,032	79% <mark>8%</mark> 13%	79			
College of New Caledonia	326	79% <mark>8%</mark> 13%	79	79		0
Regular Employee	286	77% 9% 14%	77		-2	
Non-regular Employee	36	92% 2 <mark>%%</mark>	92		13	
10. I feel encouraged to come up with new and better ways of doing things.						
BC Colleges Consortium Overall	3,032	64% 16% 20%	64			
College of New Caledonia	326	62% 16% 22%	62	60		2
Regular Employee	286	59% 18% 23%	59		-3	
Non-regular Employee	36	75% 8% 17%	75		13	
11. I have a clear understanding of how my work contributes to achieving my organization's overall goals.						
BC Colleges Consortium Overall	3,033	75% 13% 12%	75			
College of New Caledonia	326	73% 12% 15%	73	83		<u>-10</u>
Regular Employee	286	73% <mark>12% 15%</mark>	73		0	
Non-regular Employee	36	69% 14% 17%	69		-4	
12. In general, the amount of work I am expected to do is reasonable.						
BC Colleges Consortium Overall	3,034	57% 13% 30%	57			
College of New Caledonia	326	59% 15% 26%	59	70		<u>-11</u>
Regular Employee	286	57% 15% 28%	57		-2	
Non-regular Employee	36	75% 11% 14%	75		16	
			Maraarillo			Dana

Employee Status		N Percent Responding		% Favourable		Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm	
About Your Job							
13. My job gives me a chance to do interesting and challenging work.							
BC Colleges Consortium Overall	3,034	77% 12% 11%	77				
College of New Caledonia	326	80% 8% 12%	80	83		-3	
Regular Employee	286	78% 9% 13%	78		-2		
Non-regular Employee	36	94% 3%	94		<u>14</u>		
14. I have ready access to the information I need to do my job well.							
BC Colleges Consortium Overall	3,033	66% 18% 16%	66				
College of New Caledonia	326	63% 20% 17%	63	82		<u>-19</u>	
Regular Employee	286	62% 20% 18%	62		-1		
Non-regular Employee	36	75% 17% 89	75		12		

Employee Status		Percent Responding		% Fav	ourable	Difference to: (%)		
		=Favourable			2008	Norm	Report Target	Norm
Teamwork & Cooperation								
15. There is good cooperation within my work group/department.								
BC Colleges Consortium Overall	3,035	73%		11% 16%	73			
College of New Caledonia	326	75%		9% 16%	75			
Regular Employee	286	74%		9% 17%	74		-1	
Non-regular Employee	36	81%	6	8% 11%	81		6	
16. Teamwork and cooperation are rewarded.								
BC Colleges Consortium Overall	3,030	36%	31%	33%	36			
College of New Caledonia	326	39%	27%	34%	39	30		9
Regular Employee	286	40%	24%	36%	40		1	
Non-regular Employee	36	33%	45%	22%	33		-6	
17. My manager does a good job of building teamwork, within our department.								
BC Colleges Consortium Overall	3,032	46%	24%	30%	46			
College of New Caledonia	326	44%	23%	33%	44			
Regular Employee	286	44%	21%	35%	44		0	
Non-regular Employee	36	50%	33%	17%	50		6	
18. My manager does a good job of building teamwork, between our department and other departments.								
BC Colleges Consortium Overall	3,026	42%	30%	28%	42			
College of New Caledonia	326	39%	28%	33%	39			
Regular Employee	286	38%	27%	35%	38		-1	
Non-regular Employee	36	42%	41%	17%	42		3	

Employee Status		Percent Responding		% Favourable		Difference to: (%)	
			=Favourable =Neutral =Unfavourable		Norm	Report Target	Norm
Workplace Safety and Personal Security							
19. My organization has created a culture where I feel free to report instances of harassment.							
BC Colleges Consortium Overall	3,034	69%	18% 13%	69			
College of New Caledonia	326	63%	17% 20%	63			
Regular Employee	286	62%	16% 22%	62		-1	
Non-regular Employee	36	67%	27% 6%	67		4	
20. My organization has created a culture where I feel free to report instances of dishonest or unethical behaviour.							
BC Colleges Consortium Overall	3,034	58%	23% 19%	58			
College of New Caledonia	326	52%	23% 25%	52			
Regular Employee	286	51%	22% 27%	51		-1	
Non-regular Employee	36	58%	31% 11%	58		6	
21. My organization has created a workplace that minimizes risk to my personal health and safety.							
BC Colleges Consortium Overall	3,035	70%	16% 14%	70			
College of New Caledonia	326	67%	17% 16%	67			
Regular Employee	286	66%	17% 17%	66		-1	
Non-regular Employee	36	75%	11% 14%	75		8	

Employee Status		Percent Responding	% Fav	vourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Fairness, Integrity and Ethics						
22. I am treated fairly at my organization.						
BC Colleges Consortium Overall	3,033	71% 14% 15%	71			
College of New Caledonia	326	71% 12% 17%	71	72		-1
Regular Employee	286	69% <mark>12% 19%</mark>	69		-2	
Non-regular Employee	36	83% 9% 8%	83		12	
23. Employees are treated with dignity and respect, regardless of their background or position.						
BC Colleges Consortium Overall	3,034	64% 16% 20%	64			
College of New Caledonia	326	60% 15% 25%	60	66		-6
Regular Employee	286	57% 16% 27%	57		-3	
Non-regular Employee	36	83% 3% 14%	83		<u>23</u>	
24. At my organization, policies and procedures are implemented fairly.						
BC Colleges Consortium Overall	3,032	53% 23% 24%	53			
College of New Caledonia	326	48% 21% 31%	48			
Regular Employee	286	46% 21% 33%	46		-2	
Non-regular Employee	36	67% 16% 17%	67		<u>19</u>	
25. "Doing the right thing" at my organization is always the right approach.						
BC Colleges Consortium Overall	3,030	49% 28% 23%	49			
College of New Caledonia	326	49% 24% 27%	49			
Regular Employee	286	46% 26% 28%	46		-3	
Non-regular Employee	36	69% 12% 19%	69		<u>20</u>	

Employee Status		Percent Responding		% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavou	urable	2008	Norm	Report Target	Norm
Communication							
26. I get enough communication about what's going on at my organization.							
BC Colleges Consortium Overall	3,036	52% 21% 279	" %	52			
College of New Caledonia	326	50% 23% 279	" %	50			
Regular Employee	286	50% 22% 28%	%	50		0	
Non-regular Employee	36	53% 25% 2	22%	53		3	
27. Employees are comfortable raising issues and concerns at my organization.							
BC Colleges Consortium Overall	3,033	46% 24% 30%	%	46			
College of New Caledonia	326	43% 22% 35%		43			
Regular Employee	286	40% 22% 38%		40		-3	
Non-regular Employee	36	61% 22%	17%	61		<u>18</u>	
28. Information is openly communicated at my organization.							
BC Colleges Consortium Overall	3,034	42% 26% 32%	ó	42			
College of New Caledonia	326	43% 23% 34%		43			
Regular Employee	286	41% 22% 37%		41		-2	
Non-regular Employee	36	58% 28%	14%	58		15	
29. My immediate manager encourages open, honest two-way communication.							
BC Colleges Consortium Overall	3,030	68% 13%	19%	68			
College of New Caledonia	326	64% 11% 25	5%	64	66		-2
Regular Employee	286	63% 10% 27°	" %	63		-1	
Non-regular Employee	36	69% 20%	11%	69		5	
30. I trust management in my organization to communicate honestly.							
BC Colleges Consortium Overall	3,032	45% 23% 32%	ó	45			
College of New Caledonia	325	45% 19% 36%		45	49		-4
Regular Employee	285	42% 18% 40%		42		-3	
Non-regular Employee	36	64% 25%	11%	64		<u>19</u>	
			@ 2000 N				Dana

Employee Status	N	Percent Respo	onding	% Fav	ourable	Differenc	e to: (%)
		=Favourable =Neutra	al =Unfavourable	2008	Norm	Report Target	Norm
Communication							
31. If my organization was to conduct an employee							
opinion survey I believe management would							
communicate the major findings to employees. BC Colleges Consortium Overall	3,035	61%	22% 17%	04			
	326	58%		61			7
College of New Caledonia Regular Employee	286	55%	22% 20% 24% 21%	58 55	51	2	/
Non-regular Employee	36	78%	14% 8%	55 70		-3 20	
Non-regular Employee	30	1076	1476 076	78		<u>20</u>	

Employee Status		Percent Responding		% Favourable		Difference to: (%)	
		=Favourable =Neu		2008	Norm	Report Target	Norm
Work/Life Balance							
32. I am able to maintain a healthy balance between my work and my personal life.							
BC Colleges Consortium Overall	3,035	63%	13% 24%	63			
College of New Caledonia	326	70%	14% 16%	70	63		7
Regular Employee	286	68%	14% 18%	68		-2	
Non-regular Employee	36	83%	11% <mark>6%</mark>	83		13	
33. I am satisfied with my current work-life balance.							
BC Colleges Consortium Overall	3,037	58%	14% 28%	58			
College of New Caledonia	326	65%	13% 22%	65			
Regular Employee	286	64%	12% 24%	64		-1	
Non-regular Employee	36	67%	22% 11%	67		2	
	<u> </u>						

Employee Status	N	Percent Responding	% Fa	vourable	Differenc	e to: (%)
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Career/Training & Development						
34. I am given opportunities to keep learning and improving my skills at my organization.						
BC Colleges Consortium Overall	3,037	74% 11% 15%	74			
College of New Caledonia	326	74 % 13 % 13 %	74			
Regular Employee	286	75% 12% 13%	75		1	
Non-regular Employee	36	67% 19% 14%	67		-7	
35. I believe that I have sufficient opportunity for growth and development at my organization.						
BC Colleges Consortium Overall	3,036	56% 19% 25%	56			
College of New Caledonia	326	60% 17% 23%	60	55		5
Regular Employee	286	59% 17% 24%	59		-1	
Non-regular Employee	36	64% 25% 11%	64		4	
36. I get regular feedback on how well I'm doing in my job.						
BC Colleges Consortium Overall	3,036	40% 24% 36%	40			
College of New Caledonia	326	42% 22% 36%	42	56		<u>-14</u>
Regular Employee	286	42% 21% 37%	42		0	
Non-regular Employee	36	39% 28% 33%	39		-3	
37. Overall, I am confident that I will be able to achieve my long-term career objectives at my organization.						
BC Colleges Consortium Overall	3,034	50% 26% 24%	50			
College of New Caledonia	326	51% 26% 23%	51	53		-2
Regular Employee	286	51% 25% 24%	51		0	
Non-regular Employee	36	50% 31% 19%	50		-1	
38. My organization is doing a good job of developing its people to their full potential.						
BC Colleges Consortium Overall	3,035	31% 29% 40%	31			
College of New Caledonia	326	30% 28% 42%	30	43		<u>-13</u>
Regular Employee	286	27% 28% 45%	27		-3	
Non-regular Employee	36	50% 28% 22%	50		<u>20</u>	
) M			

Employee Status	N Percent Responding			% Favourable		Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm	
Career/Training & Development							
39. My organization is doing a good job of retaining its most talented people.							
BC Colleges Consortium Overall	3,032	27% 30% 43%	27				
College of New Caledonia	326	29% 24% 47%	29	41		<u>-12</u>	
Regular Employee	286	28% 23% 49%	28		-1		
Non-regular Employee	36	33% 31% 36%	33		4		

Employee Status	N	Percent Responding	% Fav	ourable	Differenc	e to: (%)
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Performance Management						
40. I have a clear understanding of what I'm expected to do in my job.						
BC Colleges Consortium Overall	3,037	82% 9% 9%	82			
College of New Caledonia	326	80% 12% 8%	80			
Regular Employee	286	80% 11% 9%	80		0	
Non-regular Employee	36	83% 11% 6%	83		3	
41. I understand how my performance is evaluated.						
BC Colleges Consortium Overall	3,037	62% 18% 20%	62			
College of New Caledonia	326	56% 19% 25%	56	58		-2
Regular Employee	286	58% 16% 26%	58		2	
Non-regular Employee	36	42% 41% 17%	42		-14	
42. When I do a good job, my performance is recognized.						
BC Colleges Consortium Overall	3,035	43% 24% 33%	43			
College of New Caledonia	325	45% 25% 30%	45	61		<u>-16</u>
Regular Employee	285	45% 23% 32%	45		0	
Non-regular Employee	36	44% 37% 19%	44		-1	
43. Our performance evaluation process adequately distinguishes among poor, average, and good performers.						
BC Colleges Consortium Overall	3,029	21% 36% 43%	21			
College of New Caledonia	325	19% 42% 39%	19	66		<u>-47</u>
Regular Employee	285	19% 40% 41%	19		0	
Non-regular Employee	36	14% 61% 25%	14		-5	
44. My last performance evaluation was helpful in identifying actions I could take to improve my performance.						
BC Colleges Consortium Overall	3,021	36% 38% 26%	36			
College of New Caledonia	325	32% 40% 28%	32	71		<u>-39</u>
Regular Employee	285	32% 39% 29%	32		0	
Non-regular Employee	36	28% 55% 17%	28		-4	
				All Diabta Daga		

Performance Management 45. The people in my work group take accountability for their work. BC Colleges Consortium Overall College of New Caledonia Regular Employee A6. Promotions are given to the most qualified employees at my organization. BC Colleges Consortium Overall 3,032 66% 17% 17% 17% 66 67 67 0 46. Promotions are given to the most qualified employees at my organization. BC Colleges Consortium Overall 3,024 15% 39% 46% 15 15	Employee Status		N Percent Responding		ourable	Difference to: (%)	
45. The people in my work group take accountability for their work. BC Colleges Consortium Overall College of New Caledonia Regular Employee Ron-regular Employee Regular Emplo				2008	Norm		Norm
their work. BC Colleges Consortium Overall College of New Caledonia Regular Employee Non-regular Employee A6. Promotions are given to the most qualified employees at my organization. BC Colleges Consortium Overall College of New Caledonia Regular Employee 284 15% 39% 46. Promotions are given to the most qualified employees at my organization. BC Colleges Consortium Overall Regular Employee 284 15% 369% 46% 15 35 -2 47. The procedures for considering employees for job openings are fair. BC Colleges Consortium Overall College of New Caledonia 325 Regular Employee 285 34% 23% 45% 32 -2	Performance Management						
College of New Caledonia Regular Employee Non-regular Employee 46. Promotions are given to the most qualified employees at my organization. BC Colleges Consortium Overall College of New Caledonia Regular Employee 284 15% 39% 46% 15 35 224 284 15% 39% 46% 15 35 224 47. The procedures for considering employees for job openings are fair. BC Colleges Consortium Overall College of New Caledonia 3,030 39% 39% 30% 31% 39 39 39% 30% 31% 39 39 39 39 30% 31% 39 39 39 39 30% 31% 39 39 39 30% 31% 39 39 30% 31% 39 39 39 39 39 30% 31% 39 39 39 39 39 39 39 39 39 3							
Regular Employee 286 67% 15% 18% 67 64 64 64 64 64 64 64	BC Colleges Consortium Overall	3,032	66% 17% 17%	66			
Non-regular Employee 36 64% 25% 11% 64 -3	College of New Caledonia	326	67% 16% 17%	67			
46. Promotions are given to the most qualified employees at my organization. BC Colleges Consortium Overall College of New Caledonia Regular Employee Non-regular Employee 47. The procedures for considering employees for job openings are fair. BC Colleges Consortium Overall College of New Caledonia Regular Employee 3,024 15% 39% 46% 15 35 -2 47. The procedures for considering employees for job openings are fair. BC Colleges Consortium Overall College of New Caledonia Regular Employee 3,030 39% 30% 31% 39 College of New Caledonia Regular Employee 285 32% 23% 45% 32 -2	Regular Employee		67% 15% 18%	67		0	
employees at my organization. BC Colleges Consortium Overall College of New Caledonia Regular Employee A7. The procedures for considering employees for job openings are fair. BC Colleges Consortium Overall College of New Caledonia A824	Non-regular Employee	36	64% 25% 11%	64		-3	
College of New Caledonia 324 15% 36% 49% 15 35 -2 Regular Employee 284 14% 34% 52% 14 17 2 47. The procedures for considering employees for job openings are fair. 30 39% 30% 31% 39 BC Colleges Consortium Overall College of New Caledonia Regular Employee 325 34% 23% 43% 34 Regular Employee 285 32% 23% 45% 32 -2							
Regular Employee 284 14% 34% 52% 14 -1 2 47. The procedures for considering employees for job openings are fair. BC Colleges Consortium Overall 3,030 39% 30% 31% 39 College of New Caledonia 325 34% 23% 43% 34 Regular Employee 285 32% 23% 45% 32 -2	BC Colleges Consortium Overall	3,024	15% 39% 46%	15			
Non-regular Employee 36 17% 52% 31% 17 2 47. The procedures for considering employees for job openings are fair. BC Colleges Consortium Overall 3,030 39% 30% 31% 39 College of New Caledonia 325 34% 23% 43% 34 Regular Employee 285 32% 23% 45% 32 -2	College of New Caledonia	324	15% 36% 49%	15	35		<u>-20</u>
47. The procedures for considering employees for job openings are fair. BC Colleges Consortium Overall College of New Caledonia Regular Employee 3,030 39% 30% 31% 39 39 43% 34 285 32% 285 32% 285 32% 32 -2	Regular Employee	284	14% 34% 52%	14		-1	
openings are fair. 3,030 39% 30% 31% 39 College of New Caledonia 325 34% 23% 43% 34 Regular Employee 285 32% 23% 45% 32 -2	Non-regular Employee	36	17% 52% 31%	17		2	
College of New Caledonia 325 34% 23% 43% 34 Regular Employee 285 32% 23% 45% 32 -2	openings are fair.						
Regular Employee 285 32% 45% 32 -2	BC Colleges Consortium Overall	3,030	39% 30% 31%	39			
	College of New Caledonia	325	34% 23% 43%	34			
Non-regular Employee 36 44% 28% 28% 44 10	Regular Employee	285	32% 23% 45%	32		-2	
	Non-regular Employee	36	44% 28% 28%	44		10	

Employee Status		Percent Responding	% Fav	ourable	Difference to: (%)	
	N	=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Benefits Communications						
48. My organization has done a good job of						
communicating information about our benefits.						
BC Colleges Consortium Overall	3,033	73% 15% 12%	73			
College of New Caledonia	325	62% 18% 20%	62	61		1
Regular Employee	285	66% 16% 18%	66		4	
Non-regular Employee	36	31% 30% 39%	31		<u>-31</u>	
49. I can easily find out answers to questions I have						
about my benefits package.						
BC Colleges Consortium Overall	3,034	79% 13% 8%	79			
College of New Caledonia	325	68% 15% 17%	68	71		-3
Regular Employee	285	71% 13% 16%	71		3	
Non-regular Employee	36	47% 31% 22%	47		<u>-21</u>	
50. I have a good understanding of what benefits are available to me.						
BC Colleges Consortium Overall	3,034	75% 15% 10%	75			
College of New Caledonia	325	66% 16% 18%	66			
Regular Employee	285	69% 17% 14%	69		3	
Non-regular Employee	36	39% 22% 39%	39		<u>-27</u>	
51. My organization provides me with enough information to make informed benefit decisions.						
BC Colleges Consortium Overall	3,035	71% 18% 11%	71			
College of New Caledonia	325	57% 23% 20%	57			
Regular Employee	285	60% 22% 18%	60		3	
Non-regular Employee	36	33% 34% 33%	33		<u>-24</u>	
52. The benefits at my organization meet my needs and those of my family.						
BC Colleges Consortium Overall	3,033	71% 15% 14%	71			
College of New Caledonia	325	72% 16% 12%	72			
Regular Employee	285	75% 13% 12%	75		3	
Non-regular Employee	36	53% 28% 19%	53		<u>-19</u>	

Employee Status	N	Percent Responding	% Fav	ourable	Differenc	e to: (%)
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Leadership/Mission/Values						
53. Senior leadership at my organization does a good job: Establishing clear objectives.						
BC Colleges Consortium Overall	3,033	43% 29% 28%	43			
College of New Caledonia	326	49% 22% 29%	49	61		<u>-12</u>
Regular Employee	286	49% 20% 31%	49		0	
Non-regular Employee	36	53% 28% 19%	53		4	
54. Senior leadership at my organization does a good job: Confronting issues before they become major problems.						
BC Colleges Consortium Overall	3,035	28% 31% 41%	28			
College of New Caledonia	326	29% 29% 42%	29	47		<u>-18</u>
Regular Employee	286	27% 27% 46%	27		-2	
Non-regular Employee	36	44% 39% 17%	44		15	
55. Senior leadership at my organization does a good job: Planning for the future.						
BC Colleges Consortium Overall	3,033	45% 27% 28%	45			
College of New Caledonia	326	39% 24% 37%	39			
Regular Employee	286	38% 24% 38%	38		-1	
Non-regular Employee	36	44% 28% 28%	44		5	
56. Senior leadership at my organization does a good job: Understanding the problems that employees experience in their jobs.						
BC Colleges Consortium Overall	3,034	24% 29% 47%	24			
College of New Caledonia	326	29% 27% 44%	29	57		<u>-28</u>
Regular Employee	286	28% 25% 47%	28		-1	
Non-regular Employee	36	36% 28%	36		7	
57. Senior leadership at my organization does a good job: Explaining the reasons behind important decisions.	0.005					
BC Colleges Consortium Overall	3,033	35% 29% 36%	35			
College of New Caledonia	326	40% 24% 36%	40			
Regular Employee	286	38% 25% 37%	38		-2	
Non-regular Employee	36	47% 25% 28%	47		7	

Employee Status	N	Percen	t Respond	ding	% Fav	ourable	Difference	e to: (%)
		=Favourable	=Neutral	=Unfavourable	2008	Norm	Report Target	Norm
Leadership/Mission/Values								
58. Senior leadership at my organization does a good job: Communicating a clear vision of the future direction of my organization.								
BC Colleges Consortium Overall	3,034	44%	25%	31%	44			
College of New Caledonia	326	39%	27%	34%	39	54		<u>-15</u>
Regular Employee	286	39%	26%	35%	39		0	
Non-regular Employee	36	42%	27%	31%	42		3	

Employee Status	N	Percent Responding	% Fav	ourable	Difference	e to: (%)
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Administration/Management						
59. My administrator/manager does a good job setting work objectives.						
BC Colleges Consortium Overall	3,026	53% 25% 22%	53			
College of New Caledonia	325	50% 28% 22%	50	57		-7
Regular Employee	286	50% 27% 23%	50		0	
Non-regular Employee	36	50% 36% 14%	50		0	
60. My administrator/manager does a good job being available when he/she is needed.						
BC Colleges Consortium Overall	3,031	69% 15% 16%	69			
College of New Caledonia	325	66% 14% 20%	66	63		3
Regular Employee	286	65% 14% 21%	65		-1	
Non-regular Employee	36	69% 20% 11%	69		3	
61. My administrator/manager regularly coaches me on improving my performance.						
BC Colleges Consortium Overall	3,027	25% 34% 41%	25			
College of New Caledonia	325	21% 38% 41%	21	32		<u>-11</u>
Regular Employee	286	20% 37% 43%	20		-1	
Non-regular Employee	36	33% 39% 28%	33		12	
62. My administrator/manager seeks out the ideas and opinions of employees.						
BC Colleges Consortium Overall	3,029	59% 18% 23%	59			
College of New Caledonia	325	58% 18% 24%	58			
Regular Employee	286	59% 16% 25%	59		1	
Non-regular Employee	36	61% 20% 19%	61		3	
63. My administrator/manager does a good job keeping employees informed.						
BC Colleges Consortium Overall	3,030	58% 20% 22%	58			
College of New Caledonia	324	57% 17% 26%	57			
Regular Employee	285	58% 15% 27%	58		1	
Non-regular Employee	36	56% 27% 17%	56		-1	
			Marsartto			

Employee Status	N	Percent R	esponding	% Fav	% Favourable		e to: (%)
			leutral ==Unfavourable	2008	Norm	Report Target	Norm
Tools and Resources							
64. I have the resources I need to do a good job (e.g.,							
equipment, supplies, materials, information, etc.). BC Colleges Consortium Overall	3,030	63%	14% 23%	63			
College of New Caledonia	326	65%	14% 21%	65	81		<u>-16</u>
Regular Employee	286	65%	14% 21%	65	01	0	<u> </u>
Non-regular Employee	36	69%	9% 22%	69		4	
65. My department is technologically up-to-date.							
BC Colleges Consortium Overall	3,031	52%	16% 32%	52			
College of New Caledonia	326	55%	16% 29%	55			
Regular Employee	286	55%	16% 29%	55		0	
Non-regular Employee	36	58%	17% 25%	58		3	

Employee Status	N	Percent Responding	% Fav	ourable	Difference	e to: (%)
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Employee Commitment & Satisfaction						
66. I would recommend my organization to others as a good place to work.						
BC Colleges Consortium Overall	3,035	71% 18% 11%	71			
College of New Caledonia	326	67% 17% 16%	67	63		4
Regular Employee	286	64% 18% 18%	64		-3	
Non-regular Employee	36	86% 8% <mark>6%</mark>	86		<u>19</u>	
67. I feel a strong sense of commitment to my organization.						
BC Colleges Consortium Overall	3,035	73% 16% 11%	73			
College of New Caledonia	326	72% 15% 13%	72	67		5
Regular Employee	286	70% 16% 14%	70		-2	
Non-regular Employee	36	83% 14% <mark>3</mark> %	83		11	
68. I am proud to work for my organization.						
BC Colleges Consortium Overall	3,033	76% 16% 8%	76			
College of New Caledonia	326	76% 14% 10%	76	72		4
Regular Employee	286	74% 14% 12%	74		-2	
Non-regular Employee	36	89% 8%3 <mark>%</mark>	89		13	
69. I am willing to "go the extra mile" to help my organization succeed.						
BC Colleges Consortium Overall	3,035	84% 10% 6%	84			
College of New Caledonia	326	85% 9% 6%	85			
Regular Employee	286	84% 10% 6%	84		-1	
Non-regular Employee	36	86% 14%	86		1	
70. I am motivated to do my best to provide quality service to students.						
BC Colleges Consortium Overall	3,035	95% 3 <mark>%</mark> /	95			
College of New Caledonia	326	93% 3 <mark>%</mark> %	93			
Regular Employee	286	92% 3 <mark>%5%</mark>	92		-1	
Non-regular Employee	36	100%	100		7	
				All Diabte Dece		

Employee Status	N	Percent Res	ponding	% Fav	ourable	Differenc	e to: (%)
		=Favourable =Neu		2008	Norm	Report Target	Norm
Employee Commitment & Satisfaction							
71. At the present time, I am NOT seriously considering leaving my organization.							
BC Colleges Consortium Overall	3,036	68%	13% 19%	68			
College of New Caledonia	326	63%	16% 21%	63	58		5
Regular Employee	286	62%	15% 23%	62		-1	
Non-regular Employee	36	67%	19% 14%	67		4	
72. Overall, I am satisfied with my job.							
BC Colleges Consortium Overall	3,034	73%	14% 13%	73			
College of New Caledonia	326	76%	12% 12%	76	73		3
Regular Employee	286	75%	12% 13%	75		-1	
Non-regular Employee	36	83%	11% <mark>6%</mark>	83		7	
73. Overall, I am satisfied with my organization.							
BC Colleges Consortium Overall	3,029	62%	16% 22%	62			
College of New Caledonia	325	58%	15% 27%	58			
Regular Employee	285	55%	15% 30%	55		-3	
Non-regular Employee	36	75%	17% 8%	75		17	

Employee Status	N	Percent Responding	% Fav	ourable/	Difference	e to: (%)
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Organizational Focus						
74. Commitment to quality is a high priority at my organization.						
BC Colleges Consortium Overall	3,036	60% 21% 19%	60			
College of New Caledonia	326	55% 16% 29%	55	76		<u>-21</u>
Regular Employee	286	52% 17% 31%	52		-3	
Non-regular Employee	36	78% 8% 14%	78		<u>23</u>	
75. My organization is student-focused.						
BC Colleges Consortium Overall	3,035	67% 18% 15%	67			
College of New Caledonia	326	60% 16% 24%	60			
Regular Employee	286	58% 16% 26%	58		-2	
Non-regular Employee	36	69% 17% 14%	69		9	
76. I have enough flexibility in my job to do what is necessary to provide good service.						
BC Colleges Consortium Overall	3,037	75% 13% 12%	75			
College of New Caledonia	326	75% 12% 13%	75	80		-5
Regular Employee	286	74% 12% 14%	74		-1	
Non-regular Employee	36	81% 16% 3	% 81		6	
77. Overall, my organization is doing a good job satisfying its students.						
BC Colleges Consortium Overall	3,035	66% 21% 13%	66			
College of New Caledonia	325	60% 20% 20%	60			
Regular Employee	285	58% 21% 21%	58		-2	
Non-regular Employee	36	78% <mark>5%</mark> 17%	78		<u>18</u>	

Percentage Appointment	N	Percen	t Respondir	ıg	% Fav	ourable	Difference to: (%)	
		=Favourable			2008	Norm	Report Target	Norm
My Organization as a Place to Work								
1. In the community where I work, my organization has a good reputation.								
BC Colleges Consortium Overall	3,036	8:	3%	11% <mark>6%</mark>	83			
College of New Caledonia	326	78%	%	12% 10%	78			
100%	241	76%	Ď	14% 10%	76		-2	
50% - 99%	50	8	4%	<mark>6% 10%</mark>	84		6	
< 50%	23	70%		17% 13%	70		-8	
2. My organization shows a great deal of loyalty to its employees.								
BC Colleges Consortium Overall	3,036	44%	28%	28%	44			
College of New Caledonia	326	40%	26%	34%	40			
100%	241	38%	23%	39%	38		-2	
50% - 99%	50	56%	20%	24%	56		<u>16</u> -5	
< 50%	23	35%	39%	26%	35		-5	
3. Within my organization, there are effective ways for employees to communicate their ideas and concerns to management.								
BC Colleges Consortium Overall	3,032	47%	21%	32%	47			
College of New Caledonia	326	50%	14%	36%	50			
100%	241	46%	14%	40%	46		-4	
50% - 99%	50	68%	1	0% 22%	68		<u>18</u>	
< 50%	23	43%	27%	30%	43		<u>18</u> -7	
4. I am confident my organization will be successful in the future.								
BC Colleges Consortium Overall	3,032	64%		24% 12%	64			
College of New Caledonia	326	59%	24	<mark>% 17%</mark>	59	70		<u>-11</u>
100%	241	53%	27%	20%	53		-6	
50% - 99%	50	8	4%	<mark>6%</mark> 10%	84		<u>25</u>	
< 50%	23	57%	3	0% 13%	57		-2	

	Percentage Appointment	N	Percent	Respondin	g	% Fav	ourable	Differenc	e to: (%)
5. My organization does a good job of keeping employees informed about matters that affect them. BC Colleges Consortium Overall College of New Caledonia 326 100% 241 50% - 99% 3,032 524 50 50 50 -1 50 50% 14% 36% 50 -1 50 6. I am satisfied with the information I receive from management about what's going on in my organization. BC Colleges Consortium Overall College of New Caledonia 100% 241 50% - 99% 50 6. I am satisfied with the information I receive from management about what's going on in my organization. BC Colleges Consortium Overall 50% - 99% 50 48 0 7. I like the people with whom I work. BC Colleges Consortium Overall College of New Caledonia 326 3303 388 9% 39% 5% 9% 88 -1 100% 50% - 99% 50 92% 10% 92 3 3 3 3 46% 21% 22% 52 52 48 62 -11 62 -11 62 -11 62 -11 62 -11 62 -11 62 -11 62 -11 62 -11 62 -11 62 -11 62 -11 62 -11 62 -11 62 -11 62 -11 62 -1 62 62 62 62 62 62 62 62 62 6						2008	Norm		Norm
employees informed about matters that affect them. BC Colleges Consortium Overall 3,032 326 51% 21% 27% 52 51 62 -11 100% 50% - 99% 50 50 50% 14% 36% 50 -1 50 6. I am satisfied with the information I receive from management about what's going on in my organization. BC Colleges Consortium Overall College of New Caledonia 100% 241 46% 22% 32% 46 26% 22% 48 100% 241 48% 19% 33% 48 0 7. I like the people with whom I work. BC Colleges Consortium Overall College of New Caledonia 3,035 46% 24% 30% 46 24 48% 19% 33% 48 0 7. I like the people with whom I work. BC Colleges Consortium Overall College of New Caledonia 3,035 46% 24% 30% 46 24 48% 19% 33% 48 0 7. I like the people with whom I work. BC Colleges Consortium Overall College of New Caledonia 3,035 48% 9% 39% 88 100% 50% 99% 50% 50% 89 100% 50% - 99% 50 92% 88 1-1 50% - 99% 30	My Organization as a Place to Work								
BC Colleges Consortium Overall College of New Caledonia 100% 50% - 99% 50 50 50% 14% 36% 22% 52 11 6. I am satisfied with the information I receive from management about what's going on in my organization. BC Colleges Consortium Overall College of New Caledonia 100% 50% - 99% 50 46% 22% 32% 48 100% 50% - 99% 50 46% 241 48% 19% 33% 48 0 7. I like the people with whom I work. BC Colleges Consortium Overall College of New Caledonia 3,031 46% 22% 32% 48 0 7. I like the people with whom I work. BC College of New Caledonia 306 88% 99% 39% 88 100% 50% - 99% 50 92% 89% 99.39 88 -11 50% - 99% 50 92% 89% 99.39 88 -11 50% - 99% 50 92% 89% 99.39 88 -11 50% - 99% 50 92% 89% 99.39 88 -11									
100% 241 50% 21% 29% 50 -1 50 50% 14% 36% 50 -1 50 50% 14% 36% 50 50 50% 14% 36% 50 50 50% 50 50% 50 50% 50 50 50% 50 50 50% 50 50 50% 50 50 50% 50 50 50% 50 50 50% 50 50 50 50% 50 50 50 50 50% 50 50 50 50 50% 50 50 50 50 50 50 50 50 50 50 50 50 50		3,032	52%	21%	27%	52			
50% - 99%	College of New Caledonia	326	51%	20%	29%	51	62		<u>-11</u>
< 50%	100%	241	50%	21%	29%	50		-1	
6. I am satisfied with the information I receive from management about what's going on in my organization. BC Colleges Consortium Overall College of New Caledonia 100% 50% - 99% 241 48% 19% 33% 48 0 50% - 299% 23 48% 17% 35% 48 0 7. I like the people with whom I work. BC Colleges Consortium Overall College of New Caledonia 100% 241 3,035 46% 3,035 48 48 0 0 1,00	50% - 99%	50	50%	14%	36%	50		-1	
management about what's going on in my organization. BC Colleges Consortium Overall College of New Caledonia 100% 50% - 99% < 50 46% 22% 32% 48 48 0 50% - 99% 50 46 -2 < 50% 7. I like the people with whom I work. BC Colleges Consortium Overall College of New Caledonia 3,035 3,035 88% 9% 39 100% 241 888 9% 39 100% 50 241 888 9% 39 326 89% 5% 6% 89 100% 50 99% 88 -1 50 92 3	< 50%	23	52%	26%	22%	52		1	
BC Colleges Consortium Overall College of New Caledonia 326 48% 20% 32% 48 48 100% 50% - 99% 50 46% 241 48% 19% 33% 48 0 50% - 99% 50 46% 24% 30% 46 -2 < 50% 7. I like the people with whom I work. BC Colleges Consortium Overall College of New Caledonia 326 89% 50% - 99% 50 92% 88 -1 50% - 99% 50 92% 32% 48 100% 50% 50% 50% 50% 50% 50% 50% 50% 50%									
College of New Caledonia 100% 241 48% 19% 33% 48 0 50% - 99% 50 46% 24% 30% 48 0 7. I like the people with whom I work. BC Colleges Consortium Overall College of New Caledonia 326 326 89% 5%6% 89 100% 241 88% 5%7% 88 -1 50% - 99% 50 92% 8% 92		3,031	46%	22%	32%	46			
100% 241 48% 19% 33% 48 0 50% - 99% 50 46% 24% 30% 46 -2	_	326	48%	20%	32%				
50% - 99%		241	48%	19%	33%			0	
< 50%	50% - 99%	50	46%	24%	30%			-2	
BC Colleges Consortium Overall College of New Caledonia 100% 50% - 99% 3,035 88% 9% 39 88 89 100 89 100% 50 92% 80 100% 80 80 80 100% 80 80 80 80 80 80 80 80 80	< 50%	23	48%	17%	35%				
College of New Caledonia 326 89% 5%6% 89 100% 241 88% 5%7% 88 -1 50% - 99% 50 92% 8% 92 3	7. I like the people with whom I work.								
College of New Caledonia 326 89% 5% 6% 89 100% 241 88% 5% 7% 88 -1 50% - 99% 50 92% 8% 92 3	BC Colleges Consortium Overall	3,035	88	8%	9% 3%	88			
50% - 99% 50 92% 8% 92 3		326	8	9%	<mark>5%</mark> 6%	89			
50% - 99% 50 92% 8% 92 3	_	241	88	8%	<mark>5%</mark> 7%	88		-1	
< 50% 96 7	50% - 99%	50		92%	8%			3	
	< 50%	23		96%	4%	96		7	

Percentage Appointment	N	Percent Resp	onding	% Fav	ourable	Differenc	e to: (%)
		=Favourable =Neutr		2008	Norm	Report Target	Norm
About Your Job							
8. My work gives me a feeling of personal accomplishment.							
BC Colleges Consortium Overall	3,032	85%	<mark>7%</mark> 8%	85			
College of New Caledonia	326	83%	8% 9%	83	80		3
100%	241	83%	8% 9%	83		0	
50% - 99%	50	88%	<mark>4%</mark> 8%	88		5	
< 50%	23	74%	17% 9%	74		-9	
9. My job makes good use of my skills and abilities.							
BC Colleges Consortium Overall	3,032	79%	8% 13%	79			
College of New Caledonia	326	79%	<mark>8% 13%</mark>	79	79		0
100%	241	78%	9% 13%	78		-1	
50% - 99%	50	86%	4 <mark>%</mark> 10%	86		7	
< 50%	23	74%	4 <mark>%</mark> 22%	74		-5	
10. I feel encouraged to come up with new and better ways of doing things.							
BC Colleges Consortium Overall	3,032	64%	16% 20%	64			
College of New Caledonia	326	62%	16% 22%	62	60		2
100%	241	60%	18% 22%	60		-2	
50% - 99%	50	66%	14% 20%	66		4	
< 50%	23	57%	13% 30%	57		-5	
11. I have a clear understanding of how my work contributes to achieving my organization's overall goals.							
BC Colleges Consortium Overall	3,033	75%	13% 12%	75			
College of New Caledonia	326	73%	12% 15%	73	83		<u>-10</u>
100%	241	72%	12% 16%	72		-1	
50% - 99%	50	80%	12% 8%	80		7	
< 50%	23	57%	21% 22%	57		-16	

Percentage Appointment	N	Percent Res	ponding	% Fav	ourable	Differenc	e to: (%)
		=Favourable =Neu		2008	Norm	Report Target	Norm
About Your Job							
12. In general, the amount of work I am expected to do is reasonable.							
BC Colleges Consortium Overall	3,034	57%	13% 30%	57			
College of New Caledonia	326	59%	15% 26%	59	70		<u>-11</u>
100%	241	56%	15% 29%	56		-3	
50% - 99%	50	68%	12% 20%	68		9	
< 50%	23	57%	21% 22%	57		-2	
13. My job gives me a chance to do interesting and challenging work.							
BC Colleges Consortium Overall	3,034	77%	12% 11%	77			
College of New Caledonia	326	80%	8% 12%	80	83		-3
100%	241	78%	9% 13%	78		-2	
50% - 99%	50	90%	<mark>4%</mark> 6%	90		10	
< 50%	23	74%	13% 13%	74		-6	
14. I have ready access to the information I need to do my job well.							
BC Colleges Consortium Overall	3,033	66%	18% 16%	66			
College of New Caledonia	326	63%	20% 17%	63	82		<u>-19</u>
100%	241	63%	20% 17%	63		0	
50% - 99%	50	64%	18% 18%	64		1	
< 50%	23	52%	26% 22%	52		-11	
				~ _			
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Percentage Appointment	N	Percent Responding	%	Favourable	Difference	e to: (%)
		=Favourable =Neutral =Unfavour	able 2008	Norm	Report Target	Norm
Teamwork & Cooperation						
15. There is good cooperation within my work group/department.						
BC Colleges Consortium Overall	3,035	73% 11% 1	6% 73			
College of New Caledonia	326	75% 9% 1	6% 75			
100%	241	76% 8% 1	6% 76		1	
50% - 99%	50	80% 2% 18	80		5	
< 50%	23	57% 26% 1	7% 57		<u>-18</u>	
16. Teamwork and cooperation are rewarded.						
BC Colleges Consortium Overall	3,030	36% 31% 33%	36			
College of New Caledonia	326	39% 27% 34%	39	30		<u>9</u>
100%	241	39% 24% 37%	39		0	
50% - 99%	50	48% 26% 26%	48		9	
< 50%	23	9% 56% 35%	9		<u>-30</u>	
17. My manager does a good job of building teamwork, within our department.						
BC Colleges Consortium Overall	3,032	46% 24% 30%	46			
College of New Caledonia	326	44% 23% 33%	44			
100%	241	44% 22% 34%	44		0	
50% - 99%	50	56% 18% 26%	56		12	
< 50%	23	26% 35% 39%	26		-18	
18. My manager does a good job of building teamwork, between our department and other departments.						
BC Colleges Consortium Overall	3,026	42% 30% 28%	42			
College of New Caledonia	326	39% 28% 33%	39			
100%	241	39% 27% 34%	39		0	
50% - 99%	50	50% 22% 28%	50		11	
< 50%	23	22% 39% 39%	22		-17	

Percentage Appointment	N	Percent Res	sponding	% Fav	ourable	Differenc	e to: (%)
		=Favourable =Net		2008	Norm	Report Target	Norm
Workplace Safety and Personal Security							
19. My organization has created a culture where I feel free to report instances of harassment.							
BC Colleges Consortium Overall	3,034	69%	18% 13%	69			
College of New Caledonia	326	63%	17% 20%	63			
100%	241	62%	15% 23%	62		-1	
50% - 99%	50	64%	24% 12%	64		1	
< 50%	23	61%	30% 9%	61		-2	
20. My organization has created a culture where I feel free to report instances of dishonest or unethical behaviour.							
BC Colleges Consortium Overall	3,034	58%	23% 19%	58			
College of New Caledonia	326	52%	23% 25%	52			
100%	241	50%	22% 28%	50		-2	
50% - 99%	50	62%	22% 16%	62		10	
< 50%	23	52%	31% 17%	52		0	
21. My organization has created a workplace that minimizes risk to my personal health and safety.							
BC Colleges Consortium Overall	3,035	70%	16% 14%	70			
College of New Caledonia	326	67%	17% 16%	67			
100%	241	64%	17% 19%	64		-3	
50% - 99%	50	76%	16% 8%	76		9	
< 50%	23	74%	17% 9%	74		7	

Percentage Appointment	N	Percent R	esponding	% Fav	ourable	Difference	e to: (%)
			eutral = Unfavourable	2008	Norm	Report Target	Norm
Fairness, Integrity and Ethics							
22. I am treated fairly at my organization.							
BC Colleges Consortium Overall	3,033	71%	14% 15%	71			
College of New Caledonia	326	71%	12% 17%	71	72		-1
100%	241	68%	13% 19%	68		-3	
50% - 99%	50	76%	8% 16%	76		5	
< 50%	23	74%	13% 13%	74		3	
23. Employees are treated with dignity and respect, regardless of their background or position.							
BC Colleges Consortium Overall	3,034	64%	16% 20%	64			
College of New Caledonia	326	60%	15% 25%	60	66		-6
100%	241	55%	17% 28%	55		-5	
50% - 99%	50	72%	10% 18%	72		12	
< 50%	23	70%	<mark>4%</mark> 26%	70		10	
24. At my organization, policies and procedures are implemented fairly.							
BC Colleges Consortium Overall	3,032	53%	23% 24%	53			
College of New Caledonia	326	48%	21% 31%	48			
100%	241	44%	22% 34%	44		-4	
50% - 99%	50	60%	18% 22%	60		12	
< 50%	23	52%	26% 22%	52		4	
25. "Doing the right thing" at my organization is always the right approach.							
BC Colleges Consortium Overall	3,030	49%	28% 23%	49			
College of New Caledonia	326	49%	24% 27%	49			
100%	241	43%	26% 31%	43		-6	
50% - 99%	50	66%	18% 16%	66		<u>17</u>	
< 50%	23	61%	13% 26%	61		12	

Percentage Appointment	N	Percen	t Respondin	g	% Fav	ourable	Differenc	e to: (%)
		=Favourable			2008	Norm	Report Target	Norm
Communication								
26. I get enough communication about what's going on at my organization.								
BC Colleges Consortium Overall	3,036	52%	21%	27%	52			
College of New Caledonia	326	50%	23%	27%	50			
100%	241	51%	21%	28%	51		1	
50% - 99%	50	54%	26%	20%	54		4	
< 50%	23	35%	30%	35%	35		-15	
27. Employees are comfortable raising issues and concerns at my organization.								
BC Colleges Consortium Overall	3,033	46%	24%	30%	46			
College of New Caledonia	326	43%	22%	35%	43			
100%	241	39%	22%	39%	39		-4	
50% - 99%	50	56%	18%	26%	56		13	
< 50%	23	30%	40%	30%	30		-13	
28. Information is openly communicated at my organization.								
BC Colleges Consortium Overall	3,034	42%	26%	32%	42			
College of New Caledonia	326	43%	23%	34%	43			
100%	241	41%	21%	38%	41		-2	
50% - 99%	50	50%	26%	24%	50		7	
< 50%	23	35%	35%	30%	35		-8	
29. My immediate manager encourages open, honest two-way communication.								
BC Colleges Consortium Overall	3,030	68%	1	19%	68			
College of New Caledonia	326	64%	11%	25%	64	66		-2
100%	241	63%	10%	27%	63		-1	
50% - 99%	50	72%		12% 16%	72		8	
< 50%	23	52%	22%	26%	52		-12	

Percentage Appointment	N	Percen	t Responding	% Fav	vourable	Difference	e to: (%)
			=Neutral =Unfavour	able 2008	Norm	Report Target	Norm
Communication							
30. I trust management in my organization to communicate honestly.							
BC Colleges Consortium Overall	3,032	45%	23% 32%	45			
College of New Caledonia	325	45%	19% 36%	45	49		-4
100%	241	40%	19% 41%	40		-5	
50% - 99%	50	58%	20% 22%			13	
< 50%	22	45%	28% 27%			0	
31. If my organization was to conduct an employee opinion survey I believe management would communicate the major findings to employees.							
BC Colleges Consortium Overall	3,035	61%	22% 1	7% 61			
College of New Caledonia	326	58%	22% 20	% 58	51		7
100%	241	52%	26% 22%	52		-6	
50% - 99%	50	78%	8% 1	78		<u>20</u> 7	
< 50%	23	65%	22%	1 3 % 65		7	

Work/Life Balance 32. I am able to maintain a healthy balance between my work and my personal life. BC Colleges Consortium Overall 3,035 63% 13% 24% 63 70 63 70 63 70 64 70 65 70 65 70 65 70 65 70 70 70 70 70 70 70 7	Percentage Appointment	N	Percent Res	sponding	% Fav	ourable	Differenc	e to: (%)
32. I am able to maintain a healthy balance between my work and my personal life. BC Colleges Consortium Overall College of New Caledonia 100% 50% - 99% 3,035 50 70% 14% 16% 70 63 70 63 70 63 70 63 70 63 70 67 67 67 67 68 88 833. I am satisfied with my current work-life balance. BC Colleges Consortium Overall College of New Caledonia 100% 65% 13% 24% 67 78 88 80 78 68 78 69 60 78 60 78 60 78 60 60 78 60 60 60 60 60 60 60 60 60 6					2008	Norm		Norm
work and my personal life. BC Colleges Consortium Overall College of New Caledonia 100% 100% 241 67% 167 70 63 70 65 70 67 74 67 74 74 74 74 75 75 78 80 80 81 81 82 83. I am satisfied with my current work-life balance. BC Colleges Consortium Overall College of New Caledonia 100% 241 65% 13% 22% 65 100% 65 100% 70 70 70 70 70 70 70 70 70 70 70 70 70	Work/Life Balance							
BC Colleges Consortium Overall College of New Caledonia 3,035 63% 13% 24% 63 70 63 70 100% 70 100% 70 63 70 65 70 65 70 65 70 65 70 65 70 65 70 65 70 65 70 65 70 65 70 70 70 70 70 70 70 70 70 70 70 70 70	32. I am able to maintain a healthy balance between my work and my personal life.							
100%		3,035	63%	13% 24%	63			
50% - 99% 50% 23 74% 12% 14% 78 8 33. I am satisfied with my current work-life balance. BC Colleges Consortium Overall 3,037 58% 14% 28% 58 College of New Caledonia 326 65% 13% 22% 65 65 65% 100% 241 64% 13% 23% 64 -1 50% - 99% 50 70% 8% 22% 70 5	College of New Caledonia	326	70%	14% 16%	70	63		7
< 50%	100%	241	67%	16% 17%	67		-3	
33. I am satisfied with my current work-life balance. BC Colleges Consortium Overall College of New Caledonia 100% 241 50% - 99% 50 70% 8% 22% 70 58 58 58 65 65 65 65 70% 8% 22% 70 5	50% - 99%	50	74%	12% 14%	74		4	
BC Colleges Consortium Overall 3,037 58% 14% 28% 58 College of New Caledonia 326 65% 13% 22% 65 100% 241 64% 13% 23% 64 -1 50% - 99% 50 70% 8% 22% 70 5	< 50%	23	78%	9% 13%	78		8	
College of New Caledonia 326 65% 13% 22% 65 100% 241 64% 13% 23% 64 -1 50% - 99% 50 70% 8% 22% 70 5	33. I am satisfied with my current work-life balance.							
100% 241 64% 13% 23% 64 -1 50% - 99% 50 70% 8% 22% 70 5	BC Colleges Consortium Overall	3,037	58%	14% 28%	58			
50% - 99% 50 70% 8% 22% 70 5	College of New Caledonia	326	65%	13% 22%	65			
		241	64%	13% 23%	64		-1	
< 50% 23 57% 26% 17% 57 -8	50% - 99%	50	70%	8% 22%	70		5	
	< 50%	23	57%	26% 17%	57		-8	

Percentage Appointment	N	Percent Re	esponding	% Fav	ourable	Differenc	e to: (%)
			eutral = Unfavourable	2008	Norm	Report Target	Norm
Career/Training & Development							
34. I am given opportunities to keep learning and							
improving my skills at my organization.							
BC Colleges Consortium Overall	3,037	74%	11% 15%	74			
College of New Caledonia	326	74%	13% 13%	74			
100%	241	76%	11% 13%	76		2	
50% - 99%	50	78%	<mark>6%</mark> 16%	78		4	
< 50%	23	57%	30% 13%	57		-17	
35. I believe that I have sufficient opportunity for growth							
and development at my organization.							
BC Colleges Consortium Overall	3,036	56%	19% 25%	56			
College of New Caledonia	326	60%	17% 23%	60	55		5
100%	241	62%	14% 24%	62		2	
50% - 99%	50	64%	18% 18%	64		4	
< 50%	23	39%	39% 22%	39		<u>-21</u>	
36. I get regular feedback on how well I'm doing in my job.							
BC Colleges Consortium Overall	3,036	40%	36%	40			
College of New Caledonia	326	42%	22% 36%	42	56		-14
100%	241	43%	22% 35%	43		1	
50% - 99%	50	44%	20% 36%	44		2	
< 50%	23	22% 30%	48%	22		-20	
37. Overall, I am confident that I will be able to achieve my long-term career objectives at my organization.							
BC Colleges Consortium Overall	3,034	50%	26% 24%	50			
College of New Caledonia	326	51%	26% 23%	51	53		-2
100%	241	52%	25% 23%	52		1	
50% - 99%	50	56%	28% 16%	56		5	
< 50%	23	43%	22% 35%	43		-8	
				-			

Percentage Appointment	N	Percent Responding	% Fav	ourable	Differenc	e to: (%)
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Career/Training & Development						
38. My organization is doing a good job of developing its people to their full potential.						
BC Colleges Consortium Overall	3,035	31% 29% 40%	31			
College of New Caledonia	326	30% 28% 42%	30	43		<u>-13</u>
100%	241	28% 26% 46%	28		-2	
50% - 99%	50	40% 28% 32%	40		10	
< 50%	23	26% 35% 39%	26		-4	
39. My organization is doing a good job of retaining its most talented people.						
BC Colleges Consortium Overall	3,032	27% 30% 43%	27			
College of New Caledonia	326	29% 24% 47%	29	41		<u>-12</u>
100%	241	25 % 24 % 51 %	25		-4	
50% - 99%	50	44% 20% 36%	44		<u>15</u> -7	
< 50%	23	22% 39% 39%	22		-7	

Percentage Appointment	N	Percent Responding		% Fav	ourable	Differenc	e to: (%)
		=Favourable =Neutral =Unfav	ourable	2008	Norm	Report Target	Norm
Performance Management							
40. I have a clear understanding of what I'm expected to do in my job.							
BC Colleges Consortium Overall	3,037	82%	9% 9%	82			
College of New Caledonia	326	80%	<mark>12% 8%</mark>	80			
100%	241	80%	12% 8%	80		0	
50% - 99%	50	86%	8% 6%	86		6	
< 50%	23	65% 18%	17%	65		-15	
41. I understand how my performance is evaluated.							
BC Colleges Consortium Overall	3,037	62% 18%	20%	62			
College of New Caledonia	326	56% 19%	25%	56	58		-2
100%	241	56% 19%	25%	56		0	
50% - 99%	50	62% 16%	22%	62		6	
< 50%	23	43% 31%	26%	43		-13	
42. When I do a good job, my performance is recognized.							
BC Colleges Consortium Overall	3,035	43% 24% 33	3%	43			
College of New Caledonia	325	45% 25% 3	30%	45	61		<u>-16</u>
100%	240	45% 24% 3	1%	45		0	
50% - 99%	50	48% 28%	24%	48		3	
< 50%	23	22% 39% 39%	6	22		<u>-23</u>	
43. Our performance evaluation process adequately distinguishes among poor, average, and good performers.							
BC Colleges Consortium Overall	3,029	21% 36% 43%		21			
College of New Caledonia	325	19% 42% 39%	6	19	66		<u>-47</u>
100%	241	19% 40% 41%	•	19		0	
50% - 99%	49	20% 47% 33	3%	20		1	
< 50%	23	17% 48% 35	%	17		-2	

Performance Management 14. My last performance evaluation was helpful in dentifying actions I could take to improve my performance. BC Colleges Consortium Overall	3,021 325	=Favourable	nt Responding -Neutral -Unfavo	ourable 2008	Norm	Report Target	Norm
14. My last performance evaluation was helpful in dentifying actions I could take to improve my performance.	325		299/				
dentifying actions I could take to improve my performance.	325		380/				
BC Colleges Consortium Overall	325		380/				
			30 /8	26 % 36			
College of New Caledonia		32%	40% 2	32	71		<u>-39</u>
100%	241	31%	40% 2	9% 31		-1	
50% - 99%	49	37%	43%	20 % 37		5	
< 50%	23	26%	39% 35%	% 26		-6	
45. The people in my work group take accountability for heir work.							
BC Colleges Consortium Overall	3,032	66%	17%	17% 66			
College of New Caledonia	326	67%	16%	17% 67			
100%	241	66%	16%	18% 66		-1	
50% - 99%	50	809	89	<mark>% 12%</mark> 80		13	
< 50%	23	52%	31%	17 % 52		-15	
16. Promotions are given to the most qualified employees at my organization.							
BC Colleges Consortium Overall	3,024	15% 39%	46%	15			
College of New Caledonia	324	15% 36%	49%	15	35		<u>-20</u>
100%	241	14% 33%	53%	14		-1	
50% - 99%	49	14% 47%	39%	14		-1	
< 50%	22	14% 45%	41%	14		-1	
17. The procedures for considering employees for job openings are fair.							
BC Colleges Consortium Overall	3,030	39%	30% 31	1% 39			
College of New Caledonia	325	34%	23% 43%	34			
100%	241	34%	22% 44%	34		0	
50% - 99%	50	34%	24% 42%	34		0	
< 50%	22	27% 3	32% 41%	27		-7	

Percentage Appointment	N	Percent Responding	% Fav	ourable	Difference	e to: (%)
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Benefits Communications						
48. My organization has done a good job of						
communicating information about our benefits.						
BC Colleges Consortium Overall	3,033	73% 15% 12%	73			
College of New Caledonia	325	62% 18% 20%	62	61		1
100%	240	70% 14% 16%	70		8	
50% - 99%	50	44% 28% 28%	44		<u>-18</u>	
< 50%	23	35% 30% 35%	35		<u>-27</u>	
49. I can easily find out answers to questions I have about my benefits package.						
BC Colleges Consortium Overall	3,034	79% 13% 8%	79			
College of New Caledonia	325	68% 15% 17%	68	71		-3
100%	240	73% <mark>12% 15%</mark>	73		5	
50% - 99%	50	56% 22% 22%	56		-12	
< 50%	23	52% 26% 22%	52		-16	
50. I have a good understanding of what benefits are available to me.						
BC Colleges Consortium Overall	3,034	75% 15% 10%	75			
College of New Caledonia	325	66% 16% 18%	66			
100%	240	72% 15% 13%	72		6	
50% - 99%	50	52% 26% 22%	52		-14	
< 50%	23	39% 22% 39%	39		<u>-27</u>	
51. My organization provides me with enough information to make informed benefit decisions.						
BC Colleges Consortium Overall	3,035	71% 18% 11%	71			
College of New Caledonia	325	57% 23% 20%	57			
100%	240	62% 20% 18%	62		5	
50% - 99%	50	44% 32% 24%	44		-13	
< 50%	23	39% 31% 30%	39		-18	

Percentage Appointment	N	Percent Re	sponding	% Fav	ourable	Differenc	e to: (%)
		=Favourable =Ne	eutral = Unfavourable	2008	Norm	Report Target	Norm
Benefits Communications							
52. The benefits at my organization meet my needs and those of my family.							
BC Colleges Consortium Overall	3,033	71%	15% 14%	71			
College of New Caledonia	325	72%	16% 12%	72			
100%	240	77%	11% 12%	77		5	
50% - 99%	50	66%	20% 14%	66		-6	
< 50%	23	52%	35% 13%	52		<u>-20</u>	

Percentage Appointment	N	Percent Responding	% Fav	ourable	Difference	e to: (%)
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Leadership/Mission/Values						
53. Senior leadership at my organization does a good job: Establishing clear objectives.						
BC Colleges Consortium Overall	3,033	43% 29% 28%	43			
College of New Caledonia	326	49% 22% 29%	49	61		<u>-12</u>
100%	241	46% 21% 33%	46		-3	
50% - 99%	50	64% 18% 18%	64		<u>15</u>	
< 50%	23	35% 30% 35%	35		-14	
54. Senior leadership at my organization does a good job: Confronting issues before they become major problems.						
BC Colleges Consortium Overall	3,035	28% 31% 41%	28			
College of New Caledonia	326	29% 42%	29	47		<u>-18</u>
100%	241	27% 26% 47%	27		-2	
50% - 99%	50	42% 38% 20%	42		13	
< 50%	23	30% 27% 43%	30		1	
55. Senior leadership at my organization does a good job: Planning for the future.						
BC Colleges Consortium Overall	3,033	45% 27% 28%	45			
College of New Caledonia	326	39% 24% 37%	39			
100%	241	37% 23% 40%	37		-2	
50% - 99%	50	52% 20% 28%	52		13	
< 50%	23	22% 39% 39%	22		-17	
56. Senior leadership at my organization does a good job: Understanding the problems that employees experience in their jobs.						
BC Colleges Consortium Overall	3,034	24% 29% 47%	24			
College of New Caledonia	326	29% 27% 44%	29	57		<u>-28</u>
100%	241	27% 46%	27		-2	
50% - 99%	50	42% 20% 38%	42		13	
< 50%	23	17% 40% 43%	17		-12	
		2000		All Dialeta Dana		Dama

Percentage Appointment	N	Perce	ent Respond	ng	% Favourable		Difference to: (%)	
		=Favourable			2008	Norm	Report Target	Norm
Leadership/Mission/Values								
57. Senior leadership at my organization does a good								
job: Explaining the reasons behind important decisions.								
BC Colleges Consortium Overall	3,033	35%	29%	36%	35			
College of New Caledonia	326	40%	24%	36%	40			
100%	241	37%	25%	38%	37		-3	
50% - 99%	50	54%	18%	28%	54		14	
< 50%	23	35%	26%	39%	35		-5	
58. Senior leadership at my organization does a good job: Communicating a clear vision of the future direction of my organization.								
BC Colleges Consortium Overall	3,034	44%	25%	31%	44			
College of New Caledonia	326	39%	27%	34%	39	54		<u>-15</u>
100%	241	37%	27%	36%	37		-2	
50% - 99%	50	52%	18%	30%	52		13	
< 50%	23	26%	31%	43%	26		-13	
	<u> </u>							

Percentage Appointment	N	Percent Responding	% Fav	ourable	Difference	e to: (%)
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Administration/Management						
59. My administrator/manager does a good job setting work objectives.						
BC Colleges Consortium Overall	3,026	53% 25% 22%	53			
College of New Caledonia	325	50% 28% 22%	50	57		-7
100%	241	51% 26% 23%	51		1	
50% - 99%	50	50% 30% 20%	50		0	
< 50%	23	30% 44% 26%	30		-20	
60. My administrator/manager does a good job being available when he/she is needed.						
BC Colleges Consortium Overall	3,031	69% 15% 16%	69			
College of New Caledonia	325	66% 14% 20%	66	63		3
100%	241	65% 15% 20%	65		-1	
50% - 99%	50	68% 12% 20%	68		2	
< 50%	23	65% 13% 22%	65		-1	
61. My administrator/manager regularly coaches me on improving my performance.						
BC Colleges Consortium Overall	3,027	25% 34% 41%	25			
College of New Caledonia	325	21% 38% 41%	21	32		<u>-11</u>
100%	241	21% 38% 41%	21		0	
50% - 99%	50	24% 38% 38%	24		3	
< 50%	23	13% 39% 48%	13		-8	
62. My administrator/manager seeks out the ideas and opinions of employees.						
BC Colleges Consortium Overall	3,029	59% 18% 23%	59			
College of New Caledonia	325	58% 18% 24%	58			
100%	241	60% 16% 24%	60		2	
50% - 99%	50	62% 16% 22%	62		4	
< 50%	23	30% 27% 43%	30		<u>-28</u>	
			- •			
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N	Percent Responding		ourable	Differenc	e to: (%)
	=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
3,030	58% 20% 22%	58			
324	57% 17% 26%	57			
240	59% 15% 26%	59		2	
50	56% 22% 22%	56		-1	
23	43% 22% 35%	43		-14	
	3,030 324 240 50	3,030	3,030	3,030	3,030

Percentage Appointment	N	Percent R	esponding		% Favourable		Difference to: (%)	
		=Favourable ==N		avourable	2008	Norm	Report Target	Norm
Tools and Resources								
64. I have the resources I need to do a good job (e.g.,								
equipment, supplies, materials, information, etc.).								
BC Colleges Consortium Overall	3,030	63%	14%	23%	63			
College of New Caledonia	326	65%	14%	21%	65	81		<u>-16</u>
100%	241	66%	13%	21%	66		1	
50% - 99%	50	62%	16%	22%	62		-3	
< 50%	23	65%	9%	26%	65		0	
65. My department is technologically up-to-date.								
BC Colleges Consortium Overall	3,031	52%	16%	32%	52			
College of New Caledonia	326	55%	16%	29%	55			
100%	241	53%	16%	31%	53		-2	
50% - 99%	50	62%	14%	24%	62		7	
< 50%	23	52%	18%	30%	52		-3	

Percentage Appointment	N	Percent Responding		% Fav	ourable	Differenc	e to: (%)
		=Favourable =Neutral =Unf	avourable	2008	Norm	Report Target	Norm
Employee Commitment & Satisfaction							
66. I would recommend my organization to others as a good place to work.							
BC Colleges Consortium Overall	3,035	71%	8% 11%	71			
College of New Caledonia	326	67% 17%	16%	67	63		4
100%	241	64% 18%	18%	64		-3	
50% - 99%	50	76%	12% 12%	76		9	
< 50%	23	65% 22%	13%	65		-2	
67. I feel a strong sense of commitment to my organization.							
BC Colleges Consortium Overall	3,035	73%	11%	73			
College of New Caledonia	326	72% 1	5% 13%	72	67		5
100%	241	68% 189	6 14%	68		-4	
50% - 99%	50	84%	8% 8%	84		12	
< 50%	23	70% 13%	<mark>6 17%</mark>	70		-2	
68. I am proud to work for my organization.							
BC Colleges Consortium Overall	3,033	76%	16% 8%	76			
College of New Caledonia	326	76%	14% 10%	76	72		4
100%	241	73%	5% 12%	73		-3	
50% - 99%	50	86%	8% 6%	86		10	
< 50%	23	83%	8% 9%	83		7	
69. I am willing to "go the extra mile" to help my organization succeed.							
BC Colleges Consortium Overall	3,035	84%	10% 6%	84			
College of New Caledonia	326	85%	9% 6%	85			
100%	241	83%	10% 7%	83		-2	
50% - 99%	50	90%	8%2 <mark></mark> %	90		5	
< 50%	23	91%	<mark>5%</mark> 4%	91		6	

Percentage Appointment	N	Percent Respondi	ing	% Fav	ourable	Differenc	e to: (%)
		=Favourable =Neutral		2008	Norm	Report Target	Norm
Employee Commitment & Satisfaction							
70. I am motivated to do my best to provide quality service to students.							
BC Colleges Consortium Overall	3,035	95%	3 <mark>2</mark> 89	95			
College of New Caledonia	326	93%	3 <mark>%</mark> %	93			
100%	241	93%	2 <mark>%</mark> 5%	93		0	
50% - 99%	50	100%		100		7	
< 50%	23	87%	<mark>4%</mark> 9%	87		-6	
71. At the present time, I am NOT seriously considering leaving my organization.							
BC Colleges Consortium Overall	3,036	68%	13% 19%	68			
College of New Caledonia	326	63%	21%	63	58		5
100%	241	61%	24%	61		-2	
50% - 99%	50	66%	16% 18%	66		3	
< 50%	23	65%	22% 13%	65		2	
72. Overall, I am satisfied with my job.							
BC Colleges Consortium Overall	3,034	73%	14% 13%	73			
College of New Caledonia	326	76%	12% 12%	76	73		3
100%	241	76%	12% 12%	76		0	
50% - 99%	50	82%	<mark>2%</mark> 16%	82		6	
< 50%	23	65%	26% 9%	65		-11	
73. Overall, I am satisfied with my organization.							
BC Colleges Consortium Overall	3,029	62% 1	6% 22%	62			
College of New Caledonia	325	58% 15%	27%	58			
100%	240	54% 14%	32%	54		-4	
50% - 99%	50	72%	10% 18%	72		14	
< 50%	23	61%	22% 17%	61		3	

Percentage Appointment	N	Percent Re	esponding	% Fav	ourable	Differenc	e to: (%)
			eutral = Unfavourable	2008	Norm	Report Target	Norm
Organizational Focus							
74. Commitment to quality is a high priority at my organization.							
BC Colleges Consortium Overall	3,036	60%	21% 19%	60			
College of New Caledonia	326	55%	16% 29%	55	76		<u>-21</u>
100%	241	49%	18% 33%	49		-6	
50% - 99%	50	78%	<mark>4%</mark> 18%	78		<u>23</u>	
< 50%	23	65%	18% 17%	65		10	
75. My organization is student-focused.							
BC Colleges Consortium Overall	3,035	67%	18% 15%	67			
College of New Caledonia	326	60%	16% 24%	60			
100%	241	55%	18% 27%	55		-5	
50% - 99%	50	78%	<mark>6%</mark> 16%	78		<u>18</u>	
< 50%	23	61%	22% 17%	61		1	
76. I have enough flexibility in my job to do what is necessary to provide good service.							
BC Colleges Consortium Overall	3,037	75%	13% 12%	75			
College of New Caledonia	326	75%	12% 13%	75	80		-5
100%	241	74%	12% 14%	74		-1	
50% - 99%	50	84%	8% 8%	84		9	
< 50%	23	61%	30% 9%	61		-14	
77. Overall, my organization is doing a good job satisfying its students.							
BC Colleges Consortium Overall	3,035	66%	21% 13%	66			
College of New Caledonia	325	60%	20% 20%	60			
100%	240	55%	23% 22%	55		-5	
50% - 99%	50	82%	4 <mark>%</mark> 14%	82		<u>22</u>	
< 50%	23	57%	21% 22%	57		-3	

Position	N	N Percent Responding				ourable	Differenc	e to: (%)
		=Favourable	-		2008	Norm	Report Target	Norm
My Organization as a Place to Work								
1. In the community where I work, my organization has a good reputation.								
BC Colleges Consortium Overall	3,036	83	%	11% <mark>6%</mark>	83			
College of New Caledonia	326	78%		12% 10%	78			
Excluded Administration	41		93%	7%	93		<u>15</u>	
Faculty	127	70%		17% 13%	70		-8	
Support Staff	152	79%	, 1	10% 11%	79		1	
2. My organization shows a great deal of loyalty to its employees.								
BC Colleges Consortium Overall	3,036	44%	28%	28%	44			
College of New Caledonia	326	40%	26%	34%	40			
Excluded Administration	41	68%		15% 17%	68		<u>28</u>	
Faculty	127	31% 22	%	47%	31		-9	
Support Staff	152	41%	29%	30%	41		1	
3. Within my organization, there are effective ways for employees to communicate their ideas and concerns to management.								
BC Colleges Consortium Overall	3,032	47%	21%	32%	47			
College of New Caledonia	326	50%	14%	36%	50			
Excluded Administration	41	68%		12% 20%	68		<u>18</u>	
Faculty	127	43%	13%	44%	43		<u>18</u> -7	
Support Staff	152	51%	15%	34%	51		1	
4. I am confident my organization will be successful in the future.								
BC Colleges Consortium Overall	3,032	64%		24% 12%	64			
College of New Caledonia	326	59%		24% 17%	59	70		<u>-11</u>
Excluded Administration	41	80%	6	15% <mark>5%</mark>	80		<u>21</u>	
Faculty	127	46%	26%	28%	46		<u>-13</u>	
Support Staff	152	63%		25% 12%	63		4	
					-			

Position		Percer	nt Respondir	ng	% Favourable		Difference to: (%)	
	N	=Favourable			2008	Norm	Report Target	Norm
My Organization as a Place to Work								
5. My organization does a good job of keeping employees informed about matters that affect them.								
BC Colleges Consortium Overall	3,032	52%	21%	27%	52			
College of New Caledonia	326	51%	20%	29%	51	62		<u>-11</u>
Excluded Administration	41	78	%	10% 12%	78		<u>27</u>	
Faculty	127	41%	18%	41%	41		-10	
Support Staff	152	51%	23%	26%	51		0	
6. I am satisfied with the information I receive from								
management about what's going on in my organization.								
BC Colleges Consortium Overall	3,031	46%	22%	32%	46			
College of New Caledonia	326	48%	20%	32%	48			
Excluded Administration	41	769	%	12% 12%	76		<u>28</u>	
Faculty	127	42%	15%	43%	42		-6	
Support Staff	152	45%	25%	30%	45		-3	
7. I like the people with whom I work.								
BC Colleges Consortium Overall	3,035		88%	<mark>9% 3</mark> %	88			
College of New Caledonia	326		89%	<mark>5%</mark> 6%	89			
Excluded Administration	41		98%	2%	98		9	
Faculty	127		87%	<mark>7%</mark> 6%	87		-2	
Support Staff	152		87%	<mark>6% 7%</mark>	87		-2	

Position	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
About Your Job						
8. My work gives me a feeling of personal accomplishment.						
BC Colleges Consortium Overall	3,032	85% <mark>7% 8%</mark>	85			
College of New Caledonia	326	83% 8% 9%	83	80		3
Excluded Administration	41	85% 8% 7%	85		2	
Faculty	127	92% 4 <mark>%</mark> %	92		<u>9</u> -7	
Support Staff	152	76% 12% 12%	76		-7	
9. My job makes good use of my skills and abilities.						
BC Colleges Consortium Overall	3,032	79% 8% 13%	79			
College of New Caledonia	326	79% 8% 13%	79	79		0
Excluded Administration	41	83% 5 <mark>% 12%</mark>	83		4	
Faculty	127	90% 4%6%	90		<u>11</u>	
Support Staff	152	70% 12% 18%	70		<u>11</u> <u>-9</u>	
10. I feel encouraged to come up with new and better ways of doing things.						
BC Colleges Consortium Overall	3,032	64% 16% 20%	64			
College of New Caledonia	326	62% 16% 22%	62	60		2
Excluded Administration	41	78% 20% 29/	78		<u>16</u>	
Faculty	127	64% 14% 22%	64		<u>16</u> 2	
Support Staff	152	55% 19% 26%	55		-7	
11. I have a clear understanding of how my work						
contributes to achieving my organization's overall goals. BC Colleges Consortium Overall	3,033	75% 13% 12%	75			
_	326	73% 12% 15%	75 70			10
College of New Caledonia Excluded Administration	41	85% 10% 5%	73	83	12	<u>-10</u>
Faculty	127	69% 11% 20%	85		-4	
Support Staff	152		69 7 0		0	
Support Stail	152	73% 14% 13%	73			
	<u> </u>	-t-ti-tilluiifitliff				D

Position		Percent Re	sponding	% Favourable		Difference to: (%)	
	N		eutral = Unfavourable	2008	Norm	Report Target	Norm
About Your Job							
12. In general, the amount of work I am expected to do is reasonable.							
BC Colleges Consortium Overall	3,034	57%	13% 30%	57			
College of New Caledonia	326	59%	15% 26%	59	70		<u>-11</u>
Excluded Administration	41	51%	17% 32%	51		-8	
Faculty	127	61%	15% 24%	61		2	
Support Staff	152	59%	14% 27%	59		0	
13. My job gives me a chance to do interesting and challenging work.							
BC Colleges Consortium Overall	3,034	77%	12% 11%	77			
College of New Caledonia	326	80%	<mark>8%</mark> 12%	80	83		-3
Excluded Administration	41	83%	<mark>5% 12%</mark>	83		3	
Faculty	127	91%	3 <mark>%</mark> 6%	91		<u>11</u>	
Support Staff	152	70%	15% 15%	70		<u>-10</u>	
14. I have ready access to the information I need to do my job well.							
BC Colleges Consortium Overall	3,033	66%	18% 16%	66			
College of New Caledonia	326	63%	20% 17%	63	82		<u>-19</u>
Excluded Administration	41	61%	29% 10%	61		-2	
Faculty	127	65%	19% 16%	65		2	
Support Staff	152	63%	18% 19%	63		0	

Position	N	Percent Responding		ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Teamwork & Cooperation						
15. There is good cooperation within my work group/department.						
BC Colleges Consortium Overall	3,035	73% 11% 16%	73			
College of New Caledonia	326	75% 9% 16%	75			
Excluded Administration	41	90% 5 <mark>%5</mark> %	90		<u>15</u>	
Faculty	127	76% 9% 15%	76		1	
Support Staff	152	71% 9% 20%	71		-4	
16. Teamwork and cooperation are rewarded.						
BC Colleges Consortium Overall	3,030	36% 31% 33%	36			
College of New Caledonia	326	39% 27% 34%	39	30		9
Excluded Administration	41	56% 27% 17%	56		<u>17</u>	-
Faculty	127	32% 30% 38%	32		-7	
Support Staff	152	40% 25% 35%	40		1	
17. My manager does a good job of building teamwork, within our department.						
BC Colleges Consortium Overall	3,032	46% 24% 30%	46			
College of New Caledonia	326	44% 23% 33%	44			
Excluded Administration	41	61% 22% 17%	61		<u>17</u>	
Faculty	127	42% 24% 34%	42		<u>17</u> -2	
Support Staff	152	43% 21% 36%	43		-1	
18. My manager does a good job of building teamwork, between our department and other departments.						
BC Colleges Consortium Overall	3,026	42% 30% 28%	42			
College of New Caledonia	326	39% 28% 33%	39			
Excluded Administration	41	56% 27% 17%	56		<u>17</u>	
Faculty	127	35% 34% 31%	35		-4	
Support Staff	152	39% 23% 38%	39		0	
		1000				

Position	N	Percent Re	sponding	% Fa	vourable	Difference	e to: (%)
		=Favourable =Ne		ble 2008	Norm	Report Target	Norm
Workplace Safety and Personal Security							
19. My organization has created a culture where I feel							
free to report instances of harassment.							
BC Colleges Consortium Overall	3,034	69%	18% 1	69			
College of New Caledonia	326	63%	17% 20%	63			
Excluded Administration	41	85%	8%	7 % 85		<u>22</u>	
Faculty	127	58%	20% 22%	58		-5	
Support Staff	152	59%	19% 22%	59		-4	
20. My organization has created a culture where I feel free to report instances of dishonest or unethical behaviour.							
BC Colleges Consortium Overall	3,034	58%	23% 199	58			
College of New Caledonia	326	52%	23% 25%	52			
Excluded Administration	41	73%	<mark>10%</mark> 17	7 3		<u>21</u>	
Faculty	127	50%	22% 28%	50		-2	
Support Staff	152	48%	26% 26%	48		-4	
21. My organization has created a workplace that minimizes risk to my personal health and safety.							
BC Colleges Consortium Overall	3,035	70%	16% 1	70			
College of New Caledonia	326	67%	17% 16	% 67			
Excluded Administration	41	80%	8% 1	2% 80		13	
Faculty	127	68%	15% 17	% 68		1	
Support Staff	152	62%	20% 18	6 2		-5	

Position		Percent Respondir	ng	% Favo	ourable	Difference to: (%)	
	N	=Favourable =Neutral ==		2008	Norm	Report Target	Norm
Fairness, Integrity and Ethics							
22. I am treated fairly at my organization.							
BC Colleges Consortium Overall	3,033	71%	14% 15%	71			
College of New Caledonia	326	71%	12% 17%	71	72		-1
Excluded Administration	41	83%	<mark>7%</mark> 10%	83		12	
Faculty	127	72%	8% 20%	72		1	
Support Staff	152	66%	17% 17%	66		-5	
23. Employees are treated with dignity and respect, regardless of their background or position.							
BC Colleges Consortium Overall	3,034	64% 1	6% 20%	64			
College of New Caledonia	326	60% 15%	25%	60	66		-6
Excluded Administration	41	78%	15% 7%	78		<u>18</u>	
Faculty	127	60% 12%	28%	60		0	
Support Staff	152	55% 16%	29%	55		-5	
24. At my organization, policies and procedures are implemented fairly.							
BC Colleges Consortium Overall	3,032	53% 23%	24%	53			
College of New Caledonia	326	48% 21%	31%	48			
Excluded Administration	41	76%	<mark>7%</mark> 17%	76		<u>28</u>	
Faculty	127	46% 16%	38%	46		-2	
Support Staff	152	43% 27%	30%	43		-5	
25. "Doing the right thing" at my organization is always the right approach.							
BC Colleges Consortium Overall	3,030	49% 28%	23%	49			
College of New Caledonia	326	49% 24%	27%	49			
Excluded Administration	41	71%	14% 15%	71		<u>22</u>	
Faculty	127	39% 28%	33%	39		-10	
Support Staff	152	51% 23%	26%	51		2	

Position		Percent Responding			% Favourable		Difference to: (%)	
	N	=Favourable ==			2008	Norm	Report Target	Norm
Communication								
26. I get enough communication about what's going on at my organization.								
BC Colleges Consortium Overall	3,036	52%	21%	27%	52			
College of New Caledonia	326	50%	23%	27%	50			
Excluded Administration	41	76%		12% 12%	76		<u>26</u>	
Faculty	127	46%	15%	39%	46		-4	
Support Staff	152	47%	32%	21%	47		-3	
27. Employees are comfortable raising issues and concerns at my organization.								
BC Colleges Consortium Overall	3,033	46%	24%	30%	46			
College of New Caledonia	326	43%	22%	35%	43			
Excluded Administration	41	54%	19%	27%	54		11	
Faculty	127	46%	13%	41%	46		3	
Support Staff	152	36%	30%	34%	36		-7	
28. Information is openly communicated at my organization.								
BC Colleges Consortium Overall	3,034	42%	26%	32%	42			
College of New Caledonia	326	43%	23%	34%	43			
Excluded Administration	41	68%		22%	68		<u>25</u>	
Faculty	127	39%	17%	44%	39		-4	
Support Staff	152	39%	30%	31%	39		-4	
29. My immediate manager encourages open, honest two-way communication.								
BC Colleges Consortium Overall	3,030	68%		13% 19%	68			
College of New Caledonia	326	64%	111	25%	64	66		-2
Excluded Administration	41	78%		10% 12%	78		14	
Faculty	127	65%	11	<mark>% 24</mark> %	65		1	
Support Staff	152	61%	12%	27%	61		-3	

Position	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Communication						
30. I trust management in my organization to communicate honestly.						
BC Colleges Consortium Overall	3,032	45% 23% 32%	45			
College of New Caledonia	325	45% 19% 36%	45	49		-4
Excluded Administration	41	73% 10% 17%	73		<u>28</u>	
Faculty	127	36% 21% 43%	36		-9	
Support Staff	151	43% 21% 36%	43		-2	
31. If my organization was to conduct an employee opinion survey I believe management would communicate the major findings to employees.						
BC Colleges Consortium Overall	3,035	61% 22% 17%	61			
College of New Caledonia	326	58% 22% 20%	58	51		7
Excluded Administration	41	80% 10% 10%	80		<u>22</u>	
Faculty	127	49% 23% 28%	49		-9	
Support Staff	152	59% 25% 16%	59		1	

Position		N Percent Responding		avourable	Difference to: (%)	
		=Favourable =Neutral =Unfavoura	ble 2008	Norm	Report Target	Norm
Work/Life Balance						
32. I am able to maintain a healthy balance between my work and my personal life.						
BC Colleges Consortium Overall	3,035	63% 13% 24%	63			
College of New Caledonia	326	70% 14% 16	% 70	63		7
Excluded Administration	41	54% 17% 29%	54		<u>-16</u>	
Faculty	127	65% 18% 17	% 65		<u>-16</u> -5	
Support Staff	152	77% 10% 1	3% 77		7	
33. I am satisfied with my current work-life balance.						
BC Colleges Consortium Overall	3,037	58% 14% 28%	58			
College of New Caledonia	326	65% 13% 22%	65			
Excluded Administration	41	54% 2 <mark>% 44%</mark>	54		-11	
Faculty	127	61% 19% 20%	61		-4	
Support Staff	152	70% 12% 18	7 0		5	
				l	Į	L

Position		Percent F	Responding	% Favourable		Differenc	e to: (%)
			Neutral =Unfavourable	2008	Norm	Report Target	Norm
Career/Training & Development							
34. I am given opportunities to keep learning and							
improving my skills at my organization.							
BC Colleges Consortium Overall	3,037	74%	11% 15%	74			
College of New Caledonia	326	74%	13% 13%	74			
Excluded Administration	41	83%	15% 2 <mark>%</mark>	83		9	
Faculty	127	81%	<mark>9% 10%</mark>	81		7	
Support Staff	152	65%	17% 18%	65		<u>-9</u>	
35. I believe that I have sufficient opportunity for growth and development at my organization.							
BC Colleges Consortium Overall	3,036	56%	19% 25%	56			
College of New Caledonia	326	60%	17% 23%	60	55		5
Excluded Administration	41	76%	12% 12%	76		16	
Faculty	127	69%	15% 16%	69		9	
Support Staff	152	49%	20% 31%	49		<u>-11</u>	
36. I get regular feedback on how well I'm doing in my job.							
BC Colleges Consortium Overall	3,036	40%	24% 36%	40			
College of New Caledonia	326	42%	22% 36%	42	56		<u>-14</u>
Excluded Administration	41	54%	31% 15%	54		12	
Faculty	127	43%	20% 37%	43		1	
Support Staff	152	38% 2	22% 40%	38		-4	
37. Overall, I am confident that I will be able to achieve my long-term career objectives at my organization.							
BC Colleges Consortium Overall	3,034	50%	26% 24%	50			
College of New Caledonia	326	51%	26% 23%	51	53		-2
Excluded Administration	41	71%	22% 7%	71		<u>20</u>	
Faculty	127	55%	21% 24%	55		4	
Support Staff	152	43%	31% 26%	43		-8	
			@ 2000		All Diabta Dags		Dana

Position		Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Career/Training & Development						
38. My organization is doing a good job of developing its people to their full potential.						
BC Colleges Consortium Overall	3,035	31% 29% 40%	31			
College of New Caledonia	326	30% 28% 42%	30	43		<u>-13</u>
Excluded Administration	41	46% 34% 20%	46		<u>16</u> -2	
Faculty	127	28% 24% 48%	28		-2	
Support Staff	152	27% 28% 45%	27		-3	
39. My organization is doing a good job of retaining its most talented people.						
BC Colleges Consortium Overall	3,032	27% 30% 43%	27			
College of New Caledonia	326	29% 24% 47%	29	41		<u>-12</u>
Excluded Administration	41	51% 25% 24%	51		<u>22</u> -7	
Faculty	127	22% 19% 59%	22		-7	
Support Staff	152	28% 29% 43%	28		-1	

Position	N	N Percent Responding		ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Performance Management						
40. I have a clear understanding of what I'm expected to do in my job.						
BC Colleges Consortium Overall	3,037	82% 9% 9%	82			
College of New Caledonia	326	80% 12% 8%	80			
Excluded Administration	41	78% 12% 10%	78		-2	
Faculty	127	84% 12% 4%	84		4	
Support Staff	152	77% 11% 12%	77		-3	
41. I understand how my performance is evaluated.						
BC Colleges Consortium Overall	3,037	62% 18% 20%	62			
College of New Caledonia	326	56% 19% 25%	56	58		-2
Excluded Administration	41	66% 14% 20%	66		10	
Faculty	127	61% 15% 24%	61		5	
Support Staff	152	50% 23% 27%	50		-6	
42. When I do a good job, my performance is recognized.						
BC Colleges Consortium Overall	3,035	43% 24% 33%	43			
College of New Caledonia	325	45% 25% 30%	45	61		<u>-16</u>
Excluded Administration	41	63% 17% 20%	63		<u>18</u>	
Faculty	126	42% 26% 32%	42		-3	
Support Staff	152	42% 27% 31%	42		-3	
43. Our performance evaluation process adequately distinguishes among poor, average, and good performers.						
BC Colleges Consortium Overall	3,029	21% 36% 43%	21			
College of New Caledonia	325	19% 42% 39%	19	66		<u>-47</u>
Excluded Administration	41	24% 42% 34%	24		5	
Faculty	127	20% 41% 39%	20		1	
Support Staff	151	17% 43% 40%	17		-2	

Position	N	Percent Responding	% Fav	ourable	Differenc	e to: (%)
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Performance Management						
44. My last performance evaluation was helpful in identifying actions I could take to improve my performance.						
BC Colleges Consortium Overall	3,021	36% 38% 26%	36			
College of New Caledonia	325	32% 40% 28%	32	71		<u>-39</u>
Excluded Administration	41	27% 49% 24%	27		-5	
Faculty	127	40% 35% 25%	40		8	
Support Staff	151	25% 44% 31%	25		-7	
45. The people in my work group take accountability for their work.						
BC Colleges Consortium Overall	3,032	66% 17% 17%	66			
College of New Caledonia	326	67% 16% 17%	67			
Excluded Administration	41	76% 14% 10%	76		9	
Faculty	127	68% 17% 15%	68		1	
Support Staff	152	64% 15% 21%	64		-3	
46. Promotions are given to the most qualified employees at my organization.						
BC Colleges Consortium Overall	3,024	15% 39% 46%	15			
College of New Caledonia	324	15% 36% 49%	15	35		<u>-20</u>
Excluded Administration	41	37% 34% 29%	37		<u>22</u>	
Faculty	127	12% 37% 51%	12		-3	
Support Staff	150	11% 36% 53%	11		-4	
47. The procedures for considering employees for job openings are fair.						
BC Colleges Consortium Overall	3,030	39% 30% 31%	39			
College of New Caledonia	325	34% 23% 43%	34			
Excluded Administration	41	68% 12% 20%	68		<u>34</u>	
Faculty	127	31% 26% 43%	31		-3	
Support Staff	151	26% 24% 50%	26		-8	

Position	N	Percent Res	ponding	% Fav	ourable	Differenc	e to: (%)
		=Favourable =Neu		2008	Norm	Report Target	Norm
Benefits Communications							
48. My organization has done a good job of							
communicating information about our benefits.							
BC Colleges Consortium Overall	3,033	73%	15% 12%	73			
College of New Caledonia	325	62%	18% 20%	62	61		1
Excluded Administration	41	71%	12% 17%	71		9	
Faculty	127	64%	16% 20%	64		2	
Support Staff	151	59%	19% 22%	59		-3	
49. I can easily find out answers to questions I have about my benefits package.							
BC Colleges Consortium Overall	3,034	79%	13% 8%	79			
College of New Caledonia	325	68%	15% 17%	68	71		-3
Excluded Administration	41	73%	12% 15%	73		5	
Faculty	127	67%	16% 17%	67		-1	
Support Staff	151	68%	13% 19%	68		0	
50. I have a good understanding of what benefits are available to me.							
BC Colleges Consortium Overall	3,034	75%	15% 10%	75			
College of New Caledonia	325	66%	16% 18%	66			
Excluded Administration	41	78%	17% <mark>5</mark> %	78		12	
Faculty	127	68%	15% 17%	68		2	
Support Staff	151	60%	19% 21%	60		-6	
51. My organization provides me with enough information to make informed benefit decisions.							
BC Colleges Consortium Overall	3,035	71%	18% 11%	71			
College of New Caledonia	325	57%	23% 20%	57			
Excluded Administration	41	71%	14% 15%	71		14	
Faculty	127	55%	24% 21%	55		-2	
Support Staff	151	54%	25% 21%	54		-3	
							Dana

Position	N	Percent Responding	% Fav	ourable	Differenc	e to: (%)
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Benefits Communications						
52. The benefits at my organization meet my needs and						
those of my family.	0.000					
BC Colleges Consortium Overall	3,033	71% 15% 14%	71			
College of New Caledonia	325	72% 16% 12%	72			
Excluded Administration	41	83% 12% 5%	1		11	
Faculty	127	67% 18% 15%	67		-5	
Support Staff	151	74% 13% 13%	74		2	
	<u> </u>					

Position	N	Percent Responding	% Fav	ourable	Differenc	e to: (%)
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Leadership/Mission/Values						
53. Senior leadership at my organization does a good job: Establishing clear objectives.						
BC Colleges Consortium Overall	3,033	43% 29% 28%	43			
College of New Caledonia	326	49% 22% 29%	49	61		<u>-12</u>
Excluded Administration	41	78% 7% 15%	78		<u>29</u>	
Faculty	127	40% 19% 41%	40		-9	
Support Staff	152	47% 28% 25%	47		-2	
54. Senior leadership at my organization does a good job: Confronting issues before they become major problems.						
BC Colleges Consortium Overall	3,035	28% 31% 41%	28			
College of New Caledonia	326	29% 42%	29	47		<u>-18</u>
Excluded Administration	41	49% 22% 29%	49		<u>20</u>	
Faculty	127	26% 23% 51%	26		-3	
Support Staff	152	26% 35% 39%	26		-3	
55. Senior leadership at my organization does a good job: Planning for the future.						
BC Colleges Consortium Overall	3,033	45% 27% 28%	45			
College of New Caledonia	326	39% 24% 37%	39			
Excluded Administration	41	66% 12% 22%	66		<u>27</u>	
Faculty	127	32% 19% 49%	32		<u>27</u> -7	
Support Staff	152	36% 32% 32%	36		-3	
56. Senior leadership at my organization does a good job: Understanding the problems that employees experience in their jobs.						
BC Colleges Consortium Overall	3,034	24% 29% 47%	24			
College of New Caledonia	326	29% 27% 44%	29	57		<u>-28</u>
Excluded Administration	41	49% 22% 29%	49		<u>20</u>	
Faculty	127	25% 25% 50%	25		-4	
Support Staff	152	28% 28% 44%	28		-1	

Position	N	Perce	nt Respon	ding	% Fav	ourable	Differenc	e to: (%)
				=Unfavourable	2008	Norm	Report Target	Norm
Leadership/Mission/Values								
57. Senior leadership at my organization does a good								
job: Explaining the reasons behind important decisions.								
BC Colleges Consortium Overall	3,033	35%	29%	36%	35			
College of New Caledonia	326	40%	24%	36%	40			
Excluded Administration	41	66%		14% 20%	66		<u>26</u>	
Faculty	127	30%	23%	47%	30		<u>-10</u> 1	
Support Staff	152	41%	27%	32%	41		1	
58. Senior leadership at my organization does a good job: Communicating a clear vision of the future direction of my organization.								
BC Colleges Consortium Overall	3,034	44%	25%	31%	44			
College of New Caledonia	326	39%	27%	34%	39	54		<u>-15</u>
Excluded Administration	41	63%		20% 17%	63		<u>24</u>	
Faculty	127	30%	23%	47%	30		-9	
Support Staff	152	40%	30%	30%	40		1	

Position	N	Percent Re	esponding		% Fav	ourable	Difference	e to: (%)
		=Favourable =Ne		vourable	2008	Norm	Report Target	Norm
Administration/Management								
59. My administrator/manager does a good job setting work objectives.								
BC Colleges Consortium Overall	3,026	53%	25%	22%	53			
College of New Caledonia	325	50%	28%	22%	50	57		-7
Excluded Administration	41	68%	20%	12 %	68		<u>18</u>	
Faculty	127	46%	30%	24%	46		-4	
Support Staff	152	48%	30%	22%	48		-2	
60. My administrator/manager does a good job being available when he/she is needed.								
BC Colleges Consortium Overall	3,031	69%	15%	16%	69			
College of New Caledonia	325	66%	14%	20%	66	63		3
Excluded Administration	41	66%	17%	17%	66		0	
Faculty	127	65%	14%	21%	65		-1	
Support Staff	152	67%	15%	18%	67		1	
61. My administrator/manager regularly coaches me on improving my performance.								
BC Colleges Consortium Overall	3,027	25% 34%	41'	%	25			
College of New Caledonia	325	21% 38%	41'	%	21	32		<u>-11</u>
Excluded Administration	41	32%	11%	27%	32		11	
Faculty	127	20% 43%	3	7%	20		-1	
Support Staff	152	20% 32%	48%		20		-1	
62. My administrator/manager seeks out the ideas and opinions of employees.								
BC Colleges Consortium Overall	3,029	59%	18%	23%	59			
College of New Caledonia	325	58%	18%	24%	58			
Excluded Administration	41	71%	14%	<mark>6 15%</mark>	71		13	
Faculty	127	61%	11%	28%	61		3	
Support Staff	152	55%	22%	23%	55		-3	

Position	N	Percent Re	sponding		% Fav	ourable	Differenc	e to: (%)
		=Favourable =Ne	utral =Ur	nfavourable	2008	Norm	Report Target	Norm
Administration/Management								
63. My administrator/manager does a good job keeping								
employees informed.								
BC Colleges Consortium Overall	3,030		20%	22%	58			
College of New Caledonia	324	57%	17%	26%	57			
Excluded Administration	41	78%		12% 10%	78		<u>21</u>	
Faculty	126	57%	15%	28%	57		0	
Support Staff	152	53%	19%	28%	53		-4	

Position	N	Percent R	esponding	% Fav	ourable	Differenc	e to: (%)
			leutral =Unfavourable	2008	Norm	Report Target	Norm
Tools and Resources							
64. I have the resources I need to do a good job (e.g.,							
equipment, supplies, materials, information, etc.).							
BC Colleges Consortium Overall	3,030	63%	14% 23%	63			
College of New Caledonia	326	65%	14% 21%	65	81		<u>-16</u>
Excluded Administration	41	71%	17% 12%	71		6	
Faculty	127	61%	13% 26%	61		-4	
Support Staff	152	66%	15% 19%	66		1	
65. My department is technologically up-to-date.							
BC Colleges Consortium Overall	3,031	52%	16% 32%	52			
College of New Caledonia	326	55%	16% 29%	55			
Excluded Administration	41	54%	19% 27%	54		-1	
Faculty	127	50%	15% 35%	50		-5	
Support Staff	152	59%	15% 26%	59		4	

Position	N	Percent Responding	% Fav	ourable	Differenc	e to: (%)
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Employee Commitment & Satisfaction						
66. I would recommend my organization to others as a good place to work.						
BC Colleges Consortium Overall	3,035	71% 18% 11%	71			
College of New Caledonia	326	67% 17% 16%	67	63		4
Excluded Administration	41	80% 13% 7%	80		13	
Faculty	127	63% 17% 20%	63		-4	
Support Staff	152	66% 18% 16%	66		-1	
67. I feel a strong sense of commitment to my organization.						
BC Colleges Consortium Overall	3,035	73% 16% 11%	73			
College of New Caledonia	326	72% 15% 13%	72	67		5
Excluded Administration	41	85% 13% 2 <mark>9</mark>	85		13	
Faculty	127	73% 11% 16%	73		1	
Support Staff	152	66% 21% 13%	66		-6	
68. I am proud to work for my organization.						
BC Colleges Consortium Overall	3,033	76% 16% 8%	76			
College of New Caledonia	326	76% 14% 10%	76	72		4
Excluded Administration	41	90% 10%	90		<u>14</u>	
Faculty	127	73% 15% 12%	73		<u>14</u> -3	
Support Staff	152	75% 12% 13%	75		-1	
69. I am willing to "go the extra mile" to help my organization succeed.						
BC Colleges Consortium Overall	3,035	84% 10% <mark>6%</mark>	84			
College of New Caledonia	326	85% 9% 6%	85			
Excluded Administration	41	98% 29	98		<u>13</u>	
Faculty	127	82% 12% 6%	82		-3	
Support Staff	152	84% 10% 6%	84		-1	

Position	N	Percent Responding		% Favo	ourable	Difference	e to: (%)
		=Favourable =Neutral =Unfavou	urable	2008	Norm	Report Target	Norm
Employee Commitment & Satisfaction							
70. I am motivated to do my best to provide quality							
service to students.							
BC Colleges Consortium Overall	3,035	95%	3 <mark>%</mark> %	95			
College of New Caledonia	326	93%	3 <mark>%</mark> %	93			
Excluded Administration	41	100%		100		7	
Faculty	127	94%	2 <mark>%</mark> %	94		1	
Support Staff	152	90%	<mark>5%</mark> 5%	90		-3	
71. At the present time, I am NOT seriously considering leaving my organization.							
BC Colleges Consortium Overall	3,036	68% 13%	19%	68			
College of New Caledonia	326	63% 16% 2	21%	63	58		5
Excluded Administration	41	68% 12% 2	20%	68		5	
Faculty	127	61% 15% 24	24%	61		-2	
Support Staff	152	63% 17% 2	20%	63		0	
72. Overall, I am satisfied with my job.							
BC Colleges Consortium Overall	3,034	73% 14%	13%	73			
College of New Caledonia	326	76% 12%	12%	76	73		3
Excluded Administration	41	85%	<mark>10% 5%</mark>	85		9	
Faculty	127	80% 9%	6 11%	80		4	
Support Staff	152	71% 15%	14%	71		-5	
73. Overall, I am satisfied with my organization.							
BC Colleges Consortium Overall	3,029	62% 16% 2	22%	62			
College of New Caledonia	325	58% 15% 27'	7%	58			
Excluded Administration	41	78% 12%	6 10%	78		<u>20</u>	
Faculty	126	49% 12% 39%		49		<u>==</u> -9	
Support Staff	152	60% 17% 23	23%	60		2	
• •							

Position	N	Percent Responding	% Favourable		Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Organizational Focus						
74. Commitment to quality is a high priority at my organization.						
BC Colleges Consortium Overall	3,036	60% 21% 19%	60			
College of New Caledonia	326	55% 16% 29%	55	76		<u>-21</u>
Excluded Administration	41	66% 12% 22%	66		11	
Faculty	127	43% 15% 42%	43		<u>-12</u>	
Support Staff	152	63% 17% 20%	63		<u>-12</u> 8	
75. My organization is student-focused.						
BC Colleges Consortium Overall	3,035	67% 18% 15%	67			
College of New Caledonia	326	60% 16% 24%	60			
Excluded Administration	41	71% 24% 5%	71		11	
Faculty	127	53% 16% 31%	53		-7	
Support Staff	152	61% 15% 24%	61		1	
76. I have enough flexibility in my job to do what is necessary to provide good service.						
BC Colleges Consortium Overall	3,037	75% 13% 12%	75			
College of New Caledonia	326	75% 12% 13%	75	80		-5
Excluded Administration	41	80% 10% 10%	80		5	
Faculty	127	76% 12% 12%	76		1	
Support Staff	152	72% 14% 14%	72		-3	
77. Overall, my organization is doing a good job satisfying its students.						
BC Colleges Consortium Overall	3,035	66% 21% 13%	66			
College of New Caledonia	325	60% 20% 20%	60			
Excluded Administration	40	80% 15% <mark>5%</mark>	80		<u>20</u>	
Faculty	127	56% 19% 25%	56		-4	
Support Staff	152	59% 21% 20%	59		-1	

Age Group	N	Percent F	Responding		% Fav	ourable	Difference to: (%)	
		=Favourable ==		ıfavourable	2008	Norm	Report Target	Norm
My Organization as a Place to Work								
In the community where I work, my organization has a good reputation.								
BC Colleges Consortium Overall	3,036	83%		11% 6%	83			
College of New Caledonia	326	78%		12% 10%	78			
< 25 years	8	Insufficier	nt Responses					
25 to 34 years	38	84%		8% 8%	84		6	
35 to 44 years	76	78%		13% 9%	78		0	
45 to 54 years	127	75%		12% 13%	75		-3	
55 to 59 years	53	79%		13% 8%	79		1	
60 to 65 years	17	71%		17% 12%	71		-7	
> 65	1	Insufficie	nt Responses					
2. My organization shows a great deal of loyalty to its employees.								
BC Colleges Consortium Overall	3,036	44%	28%	28%	44			
College of New Caledonia	326	40%	26%	34%	40			
< 25 years	8	Insufficier	nt Responses					
25 to 34 years	38	45%	23%	32%	45		5	
35 to 44 years	76	43%	28%	29%	43		3	
45 to 54 years	127	41%	23%	36%	41		1	
55 to 59 years	53	34% 24	% 4	12 %	34		-6	
60 to 65 years	17	35% 24	4%	41%	35		-5	
> 65	1	Insufficie	nt Responses					

Age Group		N Percent Responding		ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
My Organization as a Place to Work						
3. Within my organization, there are effective ways for employees to communicate their ideas and concerns to						
management.						
BC Colleges Consortium Overall	3,032	47% 21% 32%	47			
College of New Caledonia	326	50% 14% 36%	50			
< 25 years	8	Insufficient Responses				
25 to 34 years	38	47% 16% 37%	47		-3	
35 to 44 years	76	61% 13% 26%	61		11	
45 to 54 years	127	50% 12% 38%	50		0	
55 to 59 years	53	40% 15% 45%	40		-10	
60 to 65 years	17	29% 30% 41%	29		-21	
> 65	1	Insufficient Responses				
4. I am confident my organization will be successful in the future.						
BC Colleges Consortium Overall	3,032	64% 24% 12%	64			
College of New Caledonia	326	59% 24% 17%	59	70		<u>-11</u>
< 25 years	8	Insufficient Responses				
25 to 34 years	38	63% 24% 13%	63		4	
35 to 44 years	76	67% 22% 11%	67		8	
45 to 54 years	127	57% 22% 21%	57		-2	
55 to 59 years	53	51% 24% 25%	51		-8	
60 to 65 years	17	41% 41% 18%	41		-18	
> 65	1	Insufficient Responses				

Age Group	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
My Organization as a Place to Work						
5. My organization does a good job of keeping employees informed about matters that affect them.						
BC Colleges Consortium Overall	3,032	52% 21% 27%	52			
College of New Caledonia	326	51% 20% 29%	51	62		<u>-11</u>
< 25 years	8	Insufficient Responses				
25 to 34 years	38	45% 31% 24%	45		-6	
35 to 44 years	76	55% 15% 30%	55		4	
45 to 54 years	127	47% 24% 29%	47		-4	
55 to 59 years	53	53% 13% 34%	53		2	
60 to 65 years	17	47% 12% 41%	47		-4	
> 65	1	Insufficient Responses				
6. I am satisfied with the information I receive from management about what's going on in my organization.						
BC Colleges Consortium Overall	3,031	46% 22% 32%	46			
College of New Caledonia	326	48% 20% 32%	48			
< 25 years	8	Insufficient Responses				
25 to 34 years	38	50% 13% 37%	50		2	
35 to 44 years	76	57% 14% 29%	57		9	
45 to 54 years	127	45% 25% 30%	45		-3	
55 to 59 years	53	40% 20% 40%	40		-8	
60 to 65 years	17	47% 12% 41%	47		-1	
> 65	1	Insufficient Responses				

Age Group	N	Percent Responding	% Favourable		Difference to: (%)		
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm	
My Organization as a Place to Work							
7. I like the people with whom I work.							
BC Colleges Consortium Overall	3,035	88% 9% 3%	88				
College of New Caledonia	326	89% 5 <mark>% 6%</mark>	89				
< 25 years	8	Insufficient Responses					
25 to 34 years	38	87% 5 <mark>% 8%</mark>	87		-2		
35 to 44 years	76	88% <mark>9% 3</mark> %	88		-1		
45 to 54 years	127	91% 3 <mark>%6%</mark>	91		2		
55 to 59 years	53	89% <mark>5%</mark> 6%	89		0		
60 to 65 years	17	76% 12% 12%	76		-13		
> 65	1	Insufficient Responses					

Age Group	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
About Your Job						
8. My work gives me a feeling of personal accomplishment.						
BC Colleges Consortium Overall	3,032	85% 7% 8%	85			
College of New Caledonia	326	83% 8% 9%	83	80		3
< 25 years	8	Insufficient Responses				
25 to 34 years	38	74% 10% 16%	74		-9	
35 to 44 years	76	86% 6% 8%	86		3	
45 to 54 years	127	83% 10% 7%	83		0	
55 to 59 years	53	87% 5 <mark>% 8%</mark>	87		4	
60 to 65 years	17	82% 12% 6%	82		-1	
> 65	1	Insufficient Responses				
9. My job makes good use of my skills and abilities.						
BC Colleges Consortium Overall	3,032	79% 8% 13%	79			
College of New Caledonia	326	79% 8% 13%	79	79		0
< 25 years	8	Insufficient Responses				
25 to 34 years	38	71% 8% 21%	71		-8	
35 to 44 years	76	82% 13% <mark>5%</mark>	82		3	
45 to 54 years	127	79% 4 <mark>%</mark> 17%	79		0	
55 to 59 years	53	83% 8% 9%	83		4	
60 to 65 years	17	82% <mark>6%</mark> 12%	82		3	
> 65	1	Insufficient Responses				

About Your Job 10. I feel encouraged to come up with new and better ways of doing things. BC Colleges Consortium Overall College of New Caledonia 3.032 88	N	۱ I	Percent Responding	% Fav	ourable	Difference to: (%)	
10. I feel encouraged to come up with new and better ways of doing things. BC Colleges Consortium Overall College of New Caledonia 326 326 327 38 38 38 38 38 38 38 38 38 3				2008	Norm		Norm
ways of doing things. BC Colleges Consortium Overall 3,032 64% 16% 20% 64 60 College of New Caledonia 326 62% 16% 22% 62 60 < 25 years	Job						
College of New Caledonia College of New Caledonia 326 62% 16% 22% 62 60							
< 25 years	Colleges Consortium Overall 3,0)32	64% 16% 20%	64			
25 to 34 years 35 to 44 years 45 to 54 years 127 61% 15% 24% 66 4 4 55 to 59 years 60 to 65 years 76 66% 33% 9% 58 4 61 -1 -1 -1 -1 -1 -1 -1 -1 -1 -1 -1 -1 -1	ege of New Caledonia 32	26	62% 16% 22%	62	60		2
35 to 44 years 45 to 54 years 55 to 59 years 60 to 65 years 56 11. I have a clear understanding of how my work contributes to achieving my organization's overall goals. BC Colleges Consortium Overall College of New Caledonia 4 13,033 75% 13% 12% 15% 15% 13% 12% 15% 15% 15% 15% 15% 15% 15% 15% 15% 15	c 25 years 8	8	Insufficient Responses				
45 to 54 years 55 to 59 years 60 to 65 years > 65 11. I have a clear understanding of how my work contributes to achieving my organization's overall goals. BC Colleges Consortium Overall College of New Caledonia < 25 years 25 to 34 years 35 to 44 years 45 to 54 years 45 to 59 years 61 to 54 \$\frac{12}{53}\frac{12\left}{15\left}\$ \$\frac{13\left}{15\left}\$ \$\frac{13\left}{15\left}	25 to 34 years 3/	38	58% 13% 29%	58		-4	
55 to 59 years 60 to 65 years > 65 17 53 53 58 58 58 44 69 60 to 65 years > 65 11 65 11 65 11 65 12 65 11 65 11 65 12 65 11 65 12 65 11 65 12 65 12 65 12 65 13 65 14 65 15 65 15 65 15 65 16 65 16 65 17 65 66 67 67 68 67 68 67 68 67 68 68 68 68 68 68 68 68 68 68 68 68 68	35 to 44 years 70	′ 6	66% 12% 22%	66		4	
17 53% 23% 24% 53 -9	15 to 54 years 12	27	61% 15% 24%	61		-1	
> 65 1 Insufficient Responses 11. I have a clear understanding of how my work contributes to achieving my organization's overall goals. 3,033 75% 13% 12% 75 75 73 83 College of New Caledonia 326 73% 12% 15% 73 83 < 25 years	55 to 59 years 51	53	58% 33% 9%	58		-4	
11. I have a clear understanding of how my work contributes to achieving my organization's overall goals. 3,033 75% 13% 12% 75 82 74 11 74 <t< td=""><td>30 to 65 years</td><td>17</td><td>53% 23% 24%</td><td>53</td><td></td><td>-9</td><td></td></t<>	30 to 65 years	17	53% 23% 24%	53		-9	
contributes to achieving my organization's overall goals. 3,033 75% 13% 12% 75 74 74 74 11 74 11 74 11 74 11 74 11 75 75 75 74	- 65	1	Insufficient Responses				
College of New Caledonia 326 73% 12% 15% 73 83 < 25 years	achieving my organization's overall goals.						
25 years 8 Insufficient Responses 25 to 34 years 38 74% 13% 13% 74 1 35 to 44 years 76 82% 11% 7% 82 9 45 to 54 years 127 69% 14% 17% 69 -4 55 to 59 years 53 70% 13% 17% 70 -3 60 to 65 years 17 59% 17% 24% 59 -14	9						
25 to 34 years 38		l'		73	83		<u>-10</u>
35 to 44 years 76 82% 11% 7% 82 9 45 to 54 years 127 69% 14% 17% 69 -4 55 to 59 years 53 70% 13% 17% 70 -3 60 to 65 years 17 59% 17% 24% 59 -14	- 7						
45 to 54 years 127 69% 14% 17% 69 -4 55 to 59 years 60 to 65 years 17 59% 18% 19% 69 -3 -3 -14	•			74			
55 to 59 years 53 70% 13% 17% 70 -3 60 to 65 years 17 59% 17% 24% 59 -14			82% 11% 7%	82		9	
60 to 65 years 17 59% 17% 24% 59 -14	•	l'	69% 14% 17%	69			
			70% 13% 17%	70			
> 65	30 to 65 years 11	7	59% 17% 24%	59		-14	
	65	1	Insufficient Responses				

Age Group	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
About Your Job						
12. In general, the amount of work I am expected to do is reasonable.						
BC Colleges Consortium Overall	3,034	57% 13% 30%	57			
College of New Caledonia	326	59% 15% 26%	59	70		<u>-11</u>
< 25 years	8	Insufficient Responses				
25 to 34 years	38	74% 8% 18%	74		15	
35 to 44 years	76	53% 22% 25%	53		-6	
45 to 54 years	127	56% 14% 30%	56		-3	
55 to 59 years	53	64% 10% 26%	64		5	
60 to 65 years	17	53% 18% 29%	53		-6	
> 65	1	Insufficient Responses				
13. My job gives me a chance to do interesting and challenging work.						
BC Colleges Consortium Overall	3,034	77% 12% 11%	77			
College of New Caledonia	326	80% 8% 12%	80	83		-3
< 25 years	8	Insufficient Responses				
25 to 34 years	38	66% 10% 24%	66		<u>-14</u>	
35 to 44 years	76	84% 7% 9%	84		<u>-14</u> 4	
45 to 54 years	127	80% 11% 9%	80		0	
55 to 59 years	53	81% 8% 11%	81		1	
60 to 65 years	17	94% 6%	94		14	
> 65	1	Insufficient Responses				

Age Group	N Percent Responding			% Favourable		Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm	
About Your Job							
14. I have ready access to the information I need to do my job well.							
BC Colleges Consortium Overall	3,033	66% 18% 16%	66				
College of New Caledonia	326	63% 20% 17%	63	82		<u>-19</u>	
< 25 years	8	Insufficient Responses					
25 to 34 years	38	68% 14% 18%	68		5		
35 to 44 years	76	59% 27% 14%	59		-4		
45 to 54 years	127	68% 16% 16%	68		5		
55 to 59 years	53	57% 20% 23%	57		-6		
60 to 65 years	17	59% 29% 12%	59		-4		
> 65	1	Insufficient Responses					

Age Group	N	Percent Responding	% Favourable		Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Teamwork & Cooperation						
15. There is good cooperation within my work group/department.						
BC Colleges Consortium Overall	3,035	73% 11% 16%	73			
College of New Caledonia	326	75% 9% 16%	75			
< 25 years	8	Insufficient Responses				
25 to 34 years	38	71% 5 <mark>% 24</mark> %	71		-4	
35 to 44 years	76	76% 4 <mark>% 20%</mark>	76		1	
45 to 54 years	127	75% 12% 13%	75		0	
55 to 59 years	53	81% 8% 11%	81		6	
60 to 65 years	17	59% <mark>6%</mark> 35%	59		-16	
> 65	1	Insufficient Responses				
16. Teamwork and cooperation are rewarded.						
BC Colleges Consortium Overall	3,030	36% 31% 33%	36			
College of New Caledonia	326	39% 27% 34%	39	30		<u>9</u>
< 25 years	8	Insufficient Responses				
25 to 34 years	38	34% 34% 32%	34		-5	
35 to 44 years	76	41% 26% 33%	41		2	
45 to 54 years	127	42% 23% 35%	42		3	
55 to 59 years	53	36% 26% 38%	36		-3	
60 to 65 years	17	18% 41% 41%	18		-21	
> 65	1	Insufficient Responses				
7 00						

Age Group	N Percent Responding		% Favo	ourable	Difference to: (%)			
		=Favourable =Ne		vourable	2008	Norm	Report Target	Norm
Teamwork & Cooperation								
17. My manager does a good job of building teamwork, within our department.								
BC Colleges Consortium Overall	3,032	46%	24%	30%	46			
College of New Caledonia	326	44%	23% 3	33%	44			
< 25 years	8	Insufficient l	Responses					
25 to 34 years	38	42 % 19	39%	%	42		-2	
35 to 44 years	76	45%	26%	29%	45		1	
45 to 54 years	127	46%	22% 3	32%	46		2	
55 to 59 years	53	47%	23%	30%	47		3	
60 to 65 years	17	29% 18%	53%		29		-15	
> 65	1	Insufficient l	Responses					
18. My manager does a good job of building teamwork, between our department and other departments.								
BC Colleges Consortium Overall	3,026	42%	30%	28%	42			
College of New Caledonia	326	39% 29	8% 3	3%	39			
< 25 years	8	Insu <u>ff</u> icient l	Responses					
25 to 34 years	38	39% 22%	% 39%	%	39		0	
35 to 44 years	76	33% 37	7%	30%	33		-6	
45 to 54 years	127	42%	27%	31%	42		3	
55 to 59 years	53	47%	17% 36	6%	47		8	
60 to 65 years	17	29% 36%	35	5%	29		-10	
> 65	1	Insu <u>f</u> ficient l	Responses					
	<u> </u>							

Workplace Safety and Personal Security 19. My organization has created a culture where I feel free to report instances of harassment. BC Colleges Consortium Overall College of New Caledonia < 25 years 25 to 34 years 38		Percent Responding =Favourable =Neutral =Unfavourable	2008	Norm	Report	Norm
19. My organization has created a culture where I feel free to report instances of harassment. BC Colleges Consortium Overall College of New Caledonia < 25 years 3,03 326					Target	_
free to report instances of harassment. BC Colleges Consortium Overall College of New Caledonia < 25 years 3,03 326						
BC Colleges Consortium Overall College of New Caledonia < 25 years 3,03 326						
< 25 years 8	34	69% 18% 13%	69			
< 25 years 8	6	63% 17% 20%	63			
		Insufficient Responses				
== :: , :::::	3	55% 32% 13%	55		-8	
35 to 44 years 76	3	68% 14% 18%	68		5	
45 to 54 years 127	7	56% 18% 26%	56		-7	
55 to 59 years 53	3	72% 17% 11%	72		9	
60 to 65 years 17	7	53% 18% 29%	53		-10	
> 65		Insufficient Responses				
20. My organization has created a culture where I feel free to report instances of dishonest or unethical behaviour.						
BC Colleges Consortium Overall 3,03	34	58% 23% 19%	58			
College of New Caledonia 326	6	52% 23% 25%	52			
< 25 years 8		Insufficient Responses				
25 to 34 years 38	3	53% 23% 24%	53		1	
35 to 44 years 76	3	58% 28% 14%	58		6	
45 to 54 years 127	7	45% 21% 34%	45		-7	
55 to 59 years 53	3	53% 22% 25%	53		1	
60 to 65 years 17	7	59% 12% 29%	59		7	
> 65		Insufficient Responses				

Age Group	N	Percent Responding		% Favourable		Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm	
Workplace Safety and Personal Security							
21. My organization has created a workplace that							
minimizes risk to my personal health and safety.							
BC Colleges Consortium Overall	3,035	70% 16% 14%	70				
College of New Caledonia	326	67% 17% 16%	67				
< 25 years	8	Insufficient Responses					
25 to 34 years	38	68% 19% 13%	68		1		
35 to 44 years	76	63% 21% 16%	63		-4		
45 to 54 years	127	62% 20% 18%	62		-5		
55 to 59 years	53	81% <mark>6%</mark> 13%	81		<u>14</u> 4		
60 to 65 years	17	71% 17% 12%	71		4		
> 65	1	Insufficient Responses	1				

Age Group		Percent Responding	% Fav	ourable	Difference to: (%)	
	N	=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Fairness, Integrity and Ethics						
22. I am treated fairly at my organization.						
BC Colleges Consortium Overall	3,033	71% 14% 15%	71			
College of New Caledonia	326	71% 12% 17%	71	72		-1
< 25 years	8	Insufficient Responses				
25 to 34 years	38	82% 13% <mark>5</mark> %	82		11	
35 to 44 years	76	70% 10% 20%	70		-1	
45 to 54 years	127	65% 15% 20%	65		-6	
55 to 59 years	53	75% 8% 17%	75		4	
60 to 65 years	17	59% 23% 18%	59		-12	
> 65	1	Insufficient Responses				
23. Employees are treated with dignity and respect, regardless of their background or position.						
BC Colleges Consortium Overall	3,034	64% 16% 20%	64			
College of New Caledonia	326	60% 15% 25%	60	66		-6
< 25 years	8	Insufficient Responses				
25 to 34 years	38	71% 13% 16%	71		11	
35 to 44 years	76	62% 14% 24%	62		2	
45 to 54 years	127	55% 13% 32%	55		-5	
55 to 59 years	53	58% 19% 23%	58		-2	
60 to 65 years	17	47% 29% 24%	47		-13	
> 65	1	Insufficient Responses				

Age Group	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Fairness, Integrity and Ethics						
24. At my organization, policies and procedures are implemented fairly.						
BC Colleges Consortium Overall	3,032	53% 23% 24%	53			
College of New Caledonia	326	48% 21% 31%	48			
< 25 years	8	Insufficient Responses				
25 to 34 years	38	61% 18% 21%	61		13	
35 to 44 years	76	50% 22% 28%	50		2	
45 to 54 years	127	45% 22% 33%	45		-3	
55 to 59 years	53	42% 16% 42%	42		-6	
60 to 65 years	17	41% 24% 35%	41		-7	
> 65	1	Insufficient Responses				
25. "Doing the right thing" at my organization is always the right approach.						
BC Colleges Consortium Overall	3,030	49% 28% 23%	49			
College of New Caledonia	326	49% 24% 27%	49			
< 25 years	8	Insufficient Responses				
25 to 34 years	38	55% 19% 26%	55		6	
35 to 44 years	76	53% 22% 25%	53		4	
45 to 54 years	127	46% 28% 26%	46		-3	
55 to 59 years	53	47% 21% 32%	47		-2	
60 to 65 years	17	35% 24% 41%	35		-14	
> 65	1	Insufficient Responses				

Age Group	N	Percent	Responding		% Fav	ourable	Differenc	e to: (%)
		=Favourable ==		avourable	2008	Norm	Report Target	Norm
Communication								
26. I get enough communication about what's going on at my organization.								
BC Colleges Consortium Overall	3,036	52%	21%	27%	52			
College of New Caledonia	326	50%	23%	27%	50			
< 25 years	8	Insu <u>ff</u> icie	ent Responses					
25 to 34 years	38	53%	23%	24%	53		3	
35 to 44 years	76	58%	22%	20%	58		8	
45 to 54 years	127	44%	28%	28%	44		-6	
55 to 59 years	53	47%	15% 3	88%	47		-3	
60 to 65 years	17	47%	29%	24%	47		-3	
> 65	1	Insufficie	ent Responses					
27. Employees are comfortable raising issues and concerns at my organization.								
BC Colleges Consortium Overall	3,033	46%	24%	30%	46			
College of New Caledonia	326	43%	22%	35%	43			
< 25 years	8	Insu <u>ff</u> icie	ent Responses					
25 to 34 years	38	47%	24%	29%	47		4	
35 to 44 years	76	47%	21%	32%	47		4	
45 to 54 years	127	44%	20%	36%	44		1	
55 to 59 years	53	23% 26%	51%		23		<u>-20</u>	
60 to 65 years	17	35%	36%	29%	35		<u>-20</u> -8	
> 65	1	Insufficie	ent Responses					
	1							

Age Group	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Communication						
28. Information is openly communicated at my organization.						
BC Colleges Consortium Overall	3,034	42% 26% 32%	42			
College of New Caledonia	326	43% 23% 34%	43			
< 25 years	8	Insufficient Responses				
25 to 34 years	38	45% 31% 24%	45		2	
35 to 44 years	76	50% 24% 26%	50		7	
45 to 54 years	127	40% 23% 37%	40		-3	
55 to 59 years	53	34% 13% 53%	34		-9	
60 to 65 years	17	35% 30% 35%	35		-8	
> 65	1	Insufficient Responses				
29. My immediate manager encourages open, honest two-way communication.						
BC Colleges Consortium Overall	3,030	68% 13% 19%	68			
College of New Caledonia	326	64% 11% 25%	64	66		-2
< 25 years	8	Insufficient Responses				
25 to 34 years	38	58% 13% 29%	58		-6	
35 to 44 years	76	75% 4 <mark>%</mark> 21%	75		11	
45 to 54 years	127	59% 14% 27%	59		-5	
55 to 59 years	53	68% 9% 23%	68		4	
60 to 65 years	17	47% 29% 24%	47		-17	
> 65	1	Insufficient Responses				

Age Group		Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Communication						
30. I trust management in my organization to communicate honestly.						
BC Colleges Consortium Overall	3,032	45% 23% 32%	45			
College of New Caledonia	325	45% 19% 36%	45	49		-4
< 25 years	8	Insufficient Responses				
25 to 34 years	38	55% 13% 32%	55		10	
35 to 44 years	76	50% 21% 29%	50		5	
45 to 54 years	127	41% 23% 36%	41		-4	
55 to 59 years	53	38% 13% 49%	38		-7	
60 to 65 years	16	25% 31% 44%	25		-20	
> 65	1	Insufficient Responses				
31. If my organization was to conduct an employee opinion survey I believe management would communicate the major findings to employees.						
BC Colleges Consortium Overall	3,035	61% 22% 17%	61			
College of New Caledonia	326	58% 22% 20%	58	51		7
< 25 years	8	Insufficient Responses				
25 to 34 years	38	63% 21% 16%	63		5	
35 to 44 years	76	64% 20% 16%	64		6	
45 to 54 years	127	55% 25% 20%	55		-3	
55 to 59 years	53	47% 21% 32%	47		-11	
60 to 65 years	17	53% 35% 12%	53		-5	
> 65	1	Insufficient Responses				

Age Group	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Work/Life Balance						
32. I am able to maintain a healthy balance between my work and my personal life.						
BC Colleges Consortium Overall	3,035	63% 13% 24%	63			
College of New Caledonia	326	70% 14% 16%	70	63		7
< 25 years	8	Insufficient Responses				
25 to 34 years	38	76% 19% 5	7 6		6	
35 to 44 years	76	71% 9% 20%	71		1	
45 to 54 years	127	66% 15% 19%	66		-4	
55 to 59 years	53	75% 8% 17%	75		5	
60 to 65 years	17	47% 35% 18%	47		-23	
> 65	1	Insufficient Responses				
33. I am satisfied with my current work-life balance.						
BC Colleges Consortium Overall	3,037	58% 14% 28%	58			
College of New Caledonia	326	65% 13% 22%	65			
< 25 years	8	Insufficient Responses				
25 to 34 years	38	71% 21% 89	71		6	
35 to 44 years	76	63% 12% 25%	63		-2	
45 to 54 years	127	60% 14% 26%	60		-5	
55 to 59 years	53	74% 1 <mark>% 25%</mark>	74		9	
60 to 65 years	17	53% 29% 18%	53		-12	
> 65	1	Insufficient Responses	1			
2 00		Instiggreet tresponses				

Favourable Fav	Difference to: (%)		% Favourable		Percent Responding		N	Age Group	
34. I am given opportunities to keep learning and improving my skills at my organization. BC Colleges Consortium Overall College of New Caledonia 326 74% 327 74% 11% 15% 74 74 74 75 11 35 to 44 years 38 76 78 79 79 79 79 79 79 79 79 79	Norm		Norm	2008					
improving my skills at my organization. 3,037 74% 11% 15% 74 College of New Caledonia 326 74% 11% 15% 74 < 25 years								Career/Training & Development	
BC Colleges Consortium Overall College of New Caledonia 326								•	
College of New Caledonia 326									
Section Sect				74		74%			
25 to 34 years 38				74	13% 13%	74%	326	College of New Caledonia	
35 to 44 years						Insu <u>ff</u> icier			
45 to 54 years 55 to 59 years 60 to 65 years 72 55 to 59 years 60 to 65 years 75 76 76 77 78 78 78 78 79 70 70 70 70 70 70 70 70 70 70 70 70 70		0		74	<mark>8% 18%</mark>	74%			
55 to 59 years		1		75	11% 14%	75%	76	35 to 44 years	
17		-2		72	15% 13%	72%		45 to 54 years	
> 65 35. I believe that I have sufficient opportunity for growth and development at my organization. BC Colleges Consortium Overall College of New Caledonia 25 years 25 to 34 years 38 53% 18% 29% 53 -7 35 to 44 years 45 to 54 years 55 to 59 years 57 58 127 57% 19% 24% 59 -1 10 60 to 65 years 117 118 118 118 118 118 118 11		7		81	13% <mark>6%</mark>	81%	53	55 to 59 years	
35. I believe that I have sufficient opportunity for growth and development at my organization. BC Colleges Consortium Overall College of New Caledonia 25 years 25 to 34 years 38 53% 18% 29% 53 -7 35 to 44 years 45 to 54 years 127 57% 19% 24% 57 -3 55 to 59 years 50 to 65 years 17 71% 23% 6% 71		-9		65	23% 12%	65%	17	60 to 65 years	
and development at my organization. BC Colleges Consortium Overall College of New Caledonia 3,036 326 College of New Caledonia 326 8 Insufficient Responses 25 to 34 years 35 to 44 years 45 to 54 years 55 to 59 years 53 53 70% 11% 19% 23% 56 60 55 -7 -3 55 to 59 years 51 71 71% 70 10 11					nt Responses	Insu <u>ff</u> icies	1	> 65	
College of New Caledonia 326 60% 17% 23% 60 55 < 25 years									
< 25 years				56	19% 25%	56%	3,036	BC Colleges Consortium Overall	
25 to 34 years 38	5		55	60	17% 23%	60%	326	College of New Caledonia	
35 to 44 years 45 to 54 years 127 57% 19% 24% 57 57 55 to 59 years 53 70% 11% 19% 70 10 11 11					nt Responses	Insu <u>ff</u> icies	8	< 25 years	
45 to 54 years 127 57% 19% 24% 57 55 to 59 years 53 70% 11% 19% 70 60 to 65 years 17 71% 23% 6% 71		-7		53	18% 29%	53%	38	25 to 34 years	
55 to 59 years 53 70% 11% 19% 70 10 10 60 to 65 years 17 71% 23% 6% 71 11		-1		59	17% 24%	59%	76	35 to 44 years	
60 to 65 years 17 71% 23% 6% 71 11		-3		57	19% 24%	57%	127	45 to 54 years	
		10		70	11% 19%	70%	53	55 to 59 years	
> 65 Insufficient Responses		11		71	23% 6%	71%	17	60 to 65 years	
					nt Responses	Insufficier	1	> 65	

Age Group		Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Career/Training & Development						
36. I get regular feedback on how well I'm doing in my job.						
BC Colleges Consortium Overall	3,036	40% 24% 36%	40			
College of New Caledonia	326	42% 22% 36%	42	56		<u>-14</u>
< 25 years	8	Insufficient Responses				
25 to 34 years	38	42% 16% 42%	42		0	
35 to 44 years	76	41% 22% 37%	41		-1	
45 to 54 years	127	40% 28% 32%	40		-2	
55 to 59 years	53	38% 19% 43%	38		-4	
60 to 65 years	17	53% 12% 35%	53		11	
> 65	1	Insufficient Responses				
37. Overall, I am confident that I will be able to achieve my long-term career objectives at my organization.						
BC Colleges Consortium Overall	3,034	50% 26% 24%	50			
College of New Caledonia	326	51% 26% 23%	51	53		-2
< 25 years	8	Insufficient Responses				
25 to 34 years	38	37% 31% 32%	37		-14	
35 to 44 years	76	51% 28% 21%	51		0	
45 to 54 years	127	50% 22% 28%	50		-1	
55 to 59 years	53	60% 29% 11%	60		9	
60 to 65 years	17	53% 35% 12%	53		2	
> 65	1	Insufficient Responses				

Age Group	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Career/Training & Development						
38. My organization is doing a good job of developing its people to their full potential.						
BC Colleges Consortium Overall	3,035	31% 29% 40%	31			
College of New Caledonia	326	30% 28% 42%	30	43		<u>-13</u>
< 25 years	8	Insufficient Responses				
25 to 34 years	38	32% 18% 50%	32		2	
35 to 44 years	76	39% 28% 33%	39		9	
45 to 54 years	127	30% 23% 47%	30		0	
55 to 59 years	53	17% 41% 42%	17		<u>-13</u>	
60 to 65 years	17	12% 41% 47%	12		<u>-13</u> -18	
> 65	1	Insufficient Responses				
39. My organization is doing a good job of retaining its most talented people.						
BC Colleges Consortium Overall	3,032	27% 30% 43%	27			
College of New Caledonia	326	29% 24% 47%	29	41		<u>-12</u>
< 25 years	8	Insufficient Responses				
25 to 34 years	38	26% 27% 47%	26		-3	
35 to 44 years	76	30% 32% 38%	30		1	
45 to 54 years	127	31% 19% 50%	31		2	
55 to 59 years	53	23% 22% 55%	23		-6	
60 to 65 years	17	18% 29% 53%	18		-11	
> 65	1	Insufficient Responses				
				1		

Age Group	N	Percent Responding	% Favourable		Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Performance Management						
40. I have a clear understanding of what I'm expected to do in my job.						
BC Colleges Consortium Overall	3,037	82% 9% 9%	82			
College of New Caledonia	326	80% 12% 8%	80			
< 25 years	8	Insufficient Responses				
25 to 34 years	38	76% 11% 13%	76		-4	
35 to 44 years	76	83% 10% 7 %	83		3	
45 to 54 years	127	78% 15% 7%	78		-2	
55 to 59 years	53	85% 4 <mark>%</mark> 11%	85		5	
60 to 65 years	17	71% 23% 6%	71		-9	
> 65	1	Insufficient Responses				
41. I understand how my performance is evaluated.						
BC Colleges Consortium Overall	3,037	62% 18% 20%	62			
College of New Caledonia	326	56% 19% 25%	56	58		-2
< 25 years	8	Insufficient Responses				
25 to 34 years	38	45% 31% 24%	45		-11	
35 to 44 years	76	61% 18% 21%	61		5	
45 to 54 years	127	54% 18% 28%	54		-2	
55 to 59 years	53	58% 16% 26%	58		2	
60 to 65 years	17	71% 12%	71		15	
> 65	1	Insufficient Responses				

Age Group		Percent Responding	% Fav	ourable	Difference to: (%)	
	N	=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Performance Management						
42. When I do a good job, my performance is recognized.						
BC Colleges Consortium Overall	3,035	43% 24% 33%	43			
College of New Caledonia	325	45% 25% 30%	45	61		<u>-16</u>
< 25 years	8	Insufficient Responses				
25 to 34 years	38	37% 31% 32%	37		-8	
35 to 44 years	76	51% 24% 25%	51		6	
45 to 54 years	127	44% 24% 32%	44		-1	
55 to 59 years	52	40% 25% 35%	40		-5	
60 to 65 years	17	29% 42% 29%	29		-16	
> 65	1	Insufficient Responses				
43. Our performance evaluation process adequately distinguishes among poor, average, and good performers.						
BC Colleges Consortium Overall	3,029	21% 36% 43%	21			
College of New Caledonia	325	19% 42% 39%	19	66		<u>-47</u>
< 25 years	8	Insufficient Responses				
25 to 34 years	37	14% 45% 41%	14		-5	
35 to 44 years	76	25% 38% 37%	25		6	
45 to 54 years	127	17% 44% 39%	17		-2	
55 to 59 years	53	15% 43% 42%	15		-4	
60 to 65 years	17	12% 41% 47%	12		-7	
> 65	1	Insufficient Responses				

Age Group		N Percent Responding		ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Performance Management						
44. My last performance evaluation was helpful in identifying actions I could take to improve my performance.						
BC Colleges Consortium Overall	3,021	36% 38% 26%	36			
College of New Caledonia	325	32% 40% 28%	32	71		<u>-39</u>
< 25 years	8	Insufficient Responses				
25 to 34 years	37	27% 57% 16%	27		-5	
35 to 44 years	76	42% 33% 25%	42		10	
45 to 54 years	127	24% 45% 31%	24		-8	
55 to 59 years	53	32% 34% 34%	32		0	
60 to 65 years	17	41% 35% 24%	41		9	
> 65	1	Insufficient Responses				
45. The people in my work group take accountability for their work.						
BC Colleges Consortium Overall	3,032	66% 17% 17%	66			
College of New Caledonia	326	67% 16% 17%	67			
< 25 years	8	Insufficient Responses				
25 to 34 years	38	66% 10% 24%	66		-1	
35 to 44 years	76	61% 19% 20%	61		-6	
45 to 54 years	127	70% 13% 17%	70		3	
55 to 59 years	53	64% 21% 15%	64		-3	
60 to 65 years	17	65% 17% 18%	65		-2	
> 65	1	Insufficient Responses				

Age Group	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Performance Management						
46. Promotions are given to the most qualified						
employees at my organization.						
BC Colleges Consortium Overall	3,024	15% 39% 46%	15			
College of New Caledonia	324	15% 36% 49%	15	35		<u>-20</u>
< 25 years	8	Insufficient Responses				
25 to 34 years	37	11% 38% 51%	11		-4	
35 to 44 years	75	11% 41% 48%	11		-4	
45 to 54 years	127	20% 31% 49%	20		5	
55 to 59 years	53	11% 32% 57%	11		-4	
60 to 65 years	17	6% 41% 53%	6		-9	
> 65	1	Insufficient Responses				
47. The procedures for considering employees for job openings are fair.						
BC Colleges Consortium Overall	3,030	39% 30% 31%	39			
College of New Caledonia	325	34% 23% 43%	34			
< 25 years	8	Insufficient Responses				
25 to 34 years	38	29% 24% 47%	29		-5	
35 to 44 years	75	33% 30% 37%	33		-1	
45 to 54 years	127	35% 25% 40%	35		1	
55 to 59 years	53	25% 15% 60%	25		-9	
60 to 65 years	17	35% 18% 47%	35		1	
> 65	1	Insufficient Responses				

Age Group		Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Benefits Communications						
48. My organization has done a good job of						
communicating information about our benefits.						
BC Colleges Consortium Overall	3,033	73% 15% 12%	73			
College of New Caledonia	325	62% 18% 20%	62	61		1
< 25 years	8	Insufficient Responses				
25 to 34 years	38	39% 32% 29%	39		<u>-23</u> -2	
35 to 44 years	75	60% 21% 19%	60		-2	
45 to 54 years	127	65% 15% 20%	65		3	
55 to 59 years	53	75% 8% 17%	75		13	
60 to 65 years	17	65% 23% 12%	65		3	
> 65	1	Insufficient Responses				
49. I can easily find out answers to questions I have about my benefits package.						
BC Colleges Consortium Overall	3,034	79% 13% 8%	79			
College of New Caledonia	325	68% 15% 17%	68	71		-3
< 25 years	8	Insufficient Responses				
25 to 34 years	38	45% 23% 32%	45		<u>-23</u> 1	
35 to 44 years	75	69% 16% 15%	69		1	
45 to 54 years	127	73% <mark>10%</mark> 17%	73		5	
55 to 59 years	53	77% 12% 11%	77		9	
60 to 65 years	17	59% 23% 18%	59		-9	
> 65	1	Insufficient Responses				
				<u> </u>		

Age Group	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Benefits Communications						
50. I have a good understanding of what benefits are available to me.						
BC Colleges Consortium Overall	3,034	75% 15% 10%	75			
College of New Caledonia	325	66% 16% 18%	66			
< 25 years	8	Insufficient Responses				
25 to 34 years	38	47% 21% 32%	47		<u>-19</u>	
35 to 44 years	75	65% 18% 17%	65		-1	
45 to 54 years	127	65% 18% 17%	65		-1	
55 to 59 years	53	81% 11% 8%	81		<u>15</u>	
60 to 65 years	17	53% 35% 12%	53		<u>15</u> -13	
> 65	1	Insufficient Responses				
51. My organization provides me with enough information to make informed benefit decisions.						
BC Colleges Consortium Overall	3,035	71% 18% 11%	71			
College of New Caledonia	325	57% 23% 20%	57			
< 25 years	8	Insufficient Responses				
25 to 34 years	38	37% 31% 32%	37		<u>-20</u> -1	
35 to 44 years	75	56% 25% 19%	56		-1	
45 to 54 years	127	57% 20% 23%	57		0	
55 to 59 years	53	70% 19% 11%	70		13	
60 to 65 years	17	53% 35% 12%	53		-4	
> 65	1	Insufficient Responses				

Age Group	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Benefits Communications						
52. The benefits at my organization meet my needs and those of my family.						
BC Colleges Consortium Overall	3,033	71% 15% 14%	71			
College of New Caledonia	325	72% 16% 12%	72			
< 25 years	8	Insufficient Responses				
25 to 34 years	38	58% 29% 13%	58		-14	
35 to 44 years	75	72% 12% 16%	72		0	
45 to 54 years	127	72% 15% 13%	72		0	
55 to 59 years	53	83% 6% 11%	83		11	
60 to 65 years	17	71% 23% 6%	71		-1	
> 65	1	Insufficient Responses				

Age Group		Percent Responding	% Fav	ourable	Difference to: (%)	
	N	=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Leadership/Mission/Values						
53. Senior leadership at my organization does a good job: Establishing clear objectives.						
BC Colleges Consortium Overall	3,033	43% 29% 28%	43			
College of New Caledonia	326	49% 22% 29%	49	61		<u>-12</u>
< 25 years	8	Insufficient Responses				
25 to 34 years	38	53% 18% 29%	53		4	
35 to 44 years	76	61% 19% 20%	61		12	
45 to 54 years	127	44% 20% 36%	44		-5	
55 to 59 years	53	45% 27% 28%	45		-4	
60 to 65 years	17	29% 36% 35%	29		-20	
> 65	1	Insufficient Responses				
54. Senior leadership at my organization does a good job: Confronting issues before they become major problems.						
BC Colleges Consortium Overall	3,035	28% 31% 41%	28			
College of New Caledonia	326	29% 29% 42%	29	47		<u>-18</u>
< 25 years	8	Insufficient Responses				
25 to 34 years	38	39% 24% 37%	39		10	
35 to 44 years	76	32% 35% 33%	32		3	
45 to 54 years	127	28% 27% 45%	28		-1	
55 to 59 years	53	19% 28% 53%	19		-10	
60 to 65 years	17	18% 29% 53%	18		-11	
> 65	1	Insufficient Responses				

Age Group	N	Р	ercent Re	espon	ding	% Fav	ourable	Difference to: (%)	
					=Unfavourable	2008	Norm	Report Target	Norm
Leadership/Mission/Values									
55. Senior leadership at my organization does a good job: Planning for the future.									
BC Colleges Consortium Overall	3,033	45%		27%	28%	45			
College of New Caledonia	326	39%	2	4%	37%	39			
< 25 years	8	1	nsufficient	Respo	nses				
25 to 34 years	38	45%	1	13%	42%	45		6	
35 to 44 years	76	42%		29%	29%	42		3	
45 to 54 years	127	34%	26%	6	40%	34		-5	
55 to 59 years	53	38%	20%	%	42%	38		-1	
60 to 65 years	17	29%	36%	6	35%	29		-10	
> 65	1	1	nsufficient	Respo	nses				
56. Senior leadership at my organization does a good job: Understanding the problems that employees experience in their jobs.									
BC Colleges Consortium Overall	3,034	24%	29%		47%	24			
College of New Caledonia	326	29%	27%		44%	29	57		<u>-28</u>
< 25 years	8	1	nsufficient	Respo	nses				
25 to 34 years	38	34%	27%	6	39%	34		5	
35 to 44 years	76	32%	30%	6	38%	32		3	
45 to 54 years	127	26%	29%		45%	26		-3	
55 to 59 years	53	26%	21%		53%	26		-3	
60 to 65 years	17	24%	23%		53%	24		-5	
> 65	1	1	nsufficient	Respo	nses				
		<u> </u>]	<u> </u>	

Age Group		N Percent Responding		ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Leadership/Mission/Values						
57. Senior leadership at my organization does a good job: Explaining the reasons behind important decisions.						
BC Colleges Consortium Overall	3,033	35% 29% 36%	35			
College of New Caledonia	326	40% 24% 36%	40			
< 25 years	8	Insufficient Responses				
25 to 34 years	38	50% 29% 21%	50		10	
35 to 44 years	76	39% 27% 34%	39		-1	
45 to 54 years	127	38% 24% 38%	38		-2	
55 to 59 years	53	36% 19% 45%	36		-4	
60 to 65 years	17	24% 35% 41%	24		-16	
> 65	1	Insufficient Responses				
58. Senior leadership at my organization does a good job: Communicating a clear vision of the future direction of my organization.						
BC Colleges Consortium Overall	3,034	44% 25% 31%	44			
College of New Caledonia	326	39% 27% 34%	39	54		<u>-15</u>
< 25 years	8	Insufficient Responses				
25 to 34 years	38	47% 16% 37%	47		8	
35 to 44 years	76	46% 32% 22%	46		7	
45 to 54 years	127	31% 30% 39%	31		-8	
55 to 59 years	53	40% 18% 42%	40		1	
60 to 65 years	17	29% 36% 35%	29		-10	
> 65	1	Insufficient Responses				

Age Group	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Administration/Management						
59. My administrator/manager does a good job setting work objectives.						
BC Colleges Consortium Overall	3,026	53% 25% 22%	53			
College of New Caledonia	325	50% 28% 22%	50	57		-7
< 25 years	8	Insufficient Responses				
25 to 34 years	38	53% 21% 26%	53		3	
35 to 44 years	76	51% 31% 18%	51		1	
45 to 54 years	127	48% 29% 23%	48		-2	
55 to 59 years	53	57% 20% 23%	57		7	
60 to 65 years	17	24% 58% 18%	24		-26	
> 65	1	Insufficient Responses				
60. My administrator/manager does a good job being available when he/she is needed.						
BC Colleges Consortium Overall	3,031	69% 15% 16%	69			
College of New Caledonia	325	66% 14% 20%	66	63		3
< 25 years	8	Insufficient Responses				
25 to 34 years	38	68% 11% 21%	68		2	
35 to 44 years	76	68% 12% 20%	68		2	
45 to 54 years	127	65% 15% 20%	65		-1	
55 to 59 years	53	64% 17% 19%	64		-2	
60 to 65 years	17	53% 29% 18%	53		-13	
> 65	1	Insufficient Responses				

Age Group	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Administration/Management						
61. My administrator/manager regularly coaches me on						
improving my performance.	3,027	25% 34% 41%	05			
BC Colleges Consortium Overall	325		25			4.4
College of New Caledonia		21% 38% 41%	21	32		<u>-11</u>
< 25 years	8 38	Insufficient Responses	00		0	
25 to 34 years		29% 29% 42%	29		8	
35 to 44 years	76	24% 42% 34%	24		3	
45 to 54 years	127	20% 35% 45%	20		-1	
55 to 59 years	53	19% 43% 38%	19		-2	
60 to 65 years		6% 47% 47%	6		-15	
> 65	1	Insufficient Responses				
62. My administrator/manager seeks out the ideas and opinions of employees.						
BC Colleges Consortium Overall	3,029	59% 18% 23%	59			
College of New Caledonia	325	58% 18% 24%	58			
< 25 years	8	Insufficient Responses				
25 to 34 years	38	53% 15% 32%	53		-5	
35 to 44 years	76	70% 9% 21%	70		12	
45 to 54 years	127	57% 22% 21%	57		-1	
55 to 59 years	53	60% 14% 26%	60		2	
60 to 65 years	17	35% 30% 35%	35		-23	
> 65	1	Insufficient Responses				
	<u> </u>			İ		

Age Group	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Administration/Management						
63. My administrator/manager does a good job keeping employees informed.						
BC Colleges Consortium Overall	3,030	58% 20% 22%	58			
College of New Caledonia	324	57% 17% 26%	57			
< 25 years	8	Insufficient Responses				
25 to 34 years	38	50% 21% 29%	50		-7	
35 to 44 years	75	63% 12% 25%	63		6	
45 to 54 years	127	54% 20% 26%	54		-3	
55 to 59 years	53	66% 11% 23%	66		9	
60 to 65 years	17	41% 24% 35%	41		-16	
> 65	1	Insufficient Responses				

Age Group	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Tools and Resources						
64. I have the resources I need to do a good job (e.g.,						
equipment, supplies, materials, information, etc.).						
BC Colleges Consortium Overall	3,030	63% 14% 23%	63			
College of New Caledonia	326	65% 14% 21%	65	81		<u>-16</u>
< 25 years	8	Insufficient Responses				
25 to 34 years	38	71% 11% 18%	71		6	
35 to 44 years	76	63% 15% 22%	63		-2	
45 to 54 years	127	63% 16% 21%	63		-2	
55 to 59 years	53	70% <mark>7% 23%</mark>	70		5	
60 to 65 years	17	65% 17% 18%	65		0	
> 65	1	Insufficient Responses				
65. My department is technologically up-to-date.						
BC Colleges Consortium Overall	3,031	52% 16% 32%	52			
College of New Caledonia	326	55% 16% 29%	55			
< 25 years	8	Insufficient Responses				
25 to 34 years	38	61% 5 <mark>%</mark> 34%	61		6	
35 to 44 years	76	57% 13% 30%	57		2	
45 to 54 years	127	54% 16% 30%	54		-1	
55 to 59 years	53	55% 15% 30%	55		0	
60 to 65 years	17	29% 47% 24%	29		-26	
> 65	1	Insufficient Responses				

Age Group	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Employee Commitment & Satisfaction						
66. I would recommend my organization to others as a						
good place to work.						
BC Colleges Consortium Overall	3,035	71% 18% 11%	71			
College of New Caledonia	326	67% 17% 16%	67	63		4
< 25 years	8	Insufficient Responses				
25 to 34 years	38	76% 16% 8%	76		9	
35 to 44 years	76	75% 12% 13%	75		8	
45 to 54 years	127	64% 16% 20%	64		-3	
55 to 59 years	53	58% 23% 19%	58		-9	
60 to 65 years	17	53% 29% 18%	53		-14	
> 65	1	Insufficient Responses				
67. I feel a strong sense of commitment to my organization.						
BC Colleges Consortium Overall	3,035	73% 16% 11%	73			
College of New Caledonia	326	72% 15% 13%	72	67		5
< 25 years	8	Insufficient Responses				
25 to 34 years	38	61% 21% 18%	61		-11	
35 to 44 years	76	78% 11% 11%	78		6	
45 to 54 years	127	70% 17% 13%	70		-2	
55 to 59 years	53	75% 12% 13%	75		3	
60 to 65 years	17	65% 23% 12%	65		-7	
> 65	1	Insufficient Responses				
	<u> </u>					

Age Group	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Employee Commitment & Satisfaction						
68. I am proud to work for my organization.						
BC Colleges Consortium Overall	3,033	76% 16% 8%	76			
College of New Caledonia	326	76% 14% 10%	76	72		4
< 25 years	8	Insufficient Responses				
25 to 34 years	38	74% 18% 8%	74		-2	
35 to 44 years	76	82% 10% 8%	82		6	
45 to 54 years	127	73% 14% 13%	73		-3	
55 to 59 years	53	79% 12% 9%	79		3	
60 to 65 years	17	71% 18%	71		-5	
> 65	1	Insufficient Responses				
69. I am willing to "go the extra mile" to help my organization succeed.						
BC Colleges Consortium Overall	3,035	84% 10% 6%	84			
College of New Caledonia	326	85% 9% 6%	85			
< 25 years	8	Insufficient Responses				
25 to 34 years	38	76% 16% 8%	76		-9	
35 to 44 years	76	86% 10% <mark>4%</mark>	86		1	
45 to 54 years	127	87% <mark>7% </mark> 6%	87		2	
55 to 59 years	53	85% <mark>6% 9%</mark>	85		0	
60 to 65 years	17	76% 24%	76		-9	
> 65	1	Insufficient Responses				
					<u> </u>	<u> </u>

Age Group	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Employee Commitment & Satisfaction						
70. I am motivated to do my best to provide quality service to students.						
BC Colleges Consortium Overall	3,035	95% 3 <mark>%</mark>	95			
College of New Caledonia	326	93% 3 <mark>%</mark> 4%	93			
< 25 years	8	Insufficient Responses				
25 to 34 years	38	97% 3 <mark>%</mark>	97		4	
35 to 44 years	76	95% 2 <mark>%</mark> /	95		2	
45 to 54 years	127	90% 4 <mark>%</mark> 6%	90		-3	
55 to 59 years	53	96% 2 <mark>28</mark>	96		3	
60 to 65 years	17	94% 6%	94		1	
> 65	1	Insufficient Responses				
71. At the present time, I am NOT seriously considering leaving my organization.						
BC Colleges Consortium Overall	3,036	68% 13% 19%	68			
College of New Caledonia	326	63% 16% 21%	63	58		5
< 25 years	8	Insufficient Responses				
25 to 34 years	38	58% 21% 21%	58		-5	
35 to 44 years	76	63% 19% 18%	63		0	
45 to 54 years	127	63% 15% 22%	63		0	
55 to 59 years	53	68% 11% 21%	68		5	
60 to 65 years	17	53% <mark>6%</mark> 41%	53		-10	
> 65	1	Insufficient Responses				

Age Group	N	Percent Responding	% Favourable		Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Employee Commitment & Satisfaction						
72. Overall, I am satisfied with my job.						
BC Colleges Consortium Overall	3,034	73% 14% 13%	73			
College of New Caledonia	326	76% 12% 12%	76	73		3
< 25 years	8	Insufficient Responses				
25 to 34 years	38	76% 13% 11%	76		0	
35 to 44 years	76	79% 12% 9%	79		3	
45 to 54 years	127	72% 15% 13%	72		-4	
55 to 59 years	53	85% <mark>6%</mark> 9%	85		9	
60 to 65 years	17	59% 17% 24%	59		-17	
> 65	1	Insufficient Responses				
73. Overall, I am satisfied with my organization.						
BC Colleges Consortium Overall	3,029	62% 16% 22%	62			
College of New Caledonia	325	58% 15% 27%	58			
< 25 years	8	Insufficient Responses				
25 to 34 years	38	61% 18% 21%	61		3	
35 to 44 years	76	68% 10% 22%	68		10	
45 to 54 years	126	56% 15% 29%	56		-2	
55 to 59 years	53	51% 15% 34%	51		-7	
60 to 65 years	17	35% 36% 29%	35		-23	
> 65	1	Insufficient Responses				

Age Group	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Organizational Focus						
74. Commitment to quality is a high priority at my organization.						
BC Colleges Consortium Overall	3,036	60% 21% 19%	60			
College of New Caledonia	326	55% 16% 29%	55	76		<u>-21</u>
< 25 years	8	Insufficient Responses				
25 to 34 years	38	61% 13% 26%	61		6	
35 to 44 years	76	66% 17% 17%	66		11	
45 to 54 years	127	51% 18% 31%	51		-4	
55 to 59 years	53	49% 15% 36%	49		-6	
60 to 65 years	17	29% 18% 53%	29		-26	
> 65	1	Insufficient Responses				
75. My organization is student-focused.		,				
BC Colleges Consortium Overall	3,035	67% 18% 15%	67			
College of New Caledonia	326	60% 16% 24%	60			
< 25 years	8	Insufficient Responses				
25 to 34 years	38	63% 16% 21%	63		3	
35 to 44 years	76	68% 16% 16%	68		8	
45 to 54 years	127	56% 14% 30%	56		-4	
55 to 59 years	53	51% 24% 25%	51		-9	
60 to 65 years	17	41% 24% 35%	41		-19	
> 65	1	Insufficient Responses				
, 00						

Age Group	N	Percent Responding	% Fav	vourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Organizational Focus						
76. I have enough flexibility in my job to do what is						
necessary to provide good service.						
BC Colleges Consortium Overall	3,037	75% 13% 12%	75			
College of New Caledonia	326	75% 12% 13%	75	80		-5
< 25 years	8	Insufficient Responses				
25 to 34 years	38	74% 10% 16%	74		-1	
35 to 44 years	76	79% 9% 12%	79		4	
45 to 54 years	127	71% 16% 13%	71		-4	
55 to 59 years	53	77% 10% 13%	77		2	
60 to 65 years	17	65% 23% 12%	65		-10	
> 65	1	Insufficient Responses				
77. Overall, my organization is doing a good job satisfying its students.						
BC Colleges Consortium Overall	3,035	66% 21% 13%	66			
College of New Caledonia	325	60% 20% 20%	60			
< 25 years	8	Insufficient Responses				
25 to 34 years	38	63% 21% 16%	63		3	
35 to 44 years	76	70% 19% 11%	70		10	
45 to 54 years	126	56% 20% 24%	56		-4	
55 to 59 years	53	58% 17% 25%	58		-2	
60 to 65 years	17	41% 30% 29%	41		-19	
> 65	1	Insufficient Responses				

	Percent Responding =Favourable =Neutral =Unfavourable	2008	1		
		2000	Norm	Report Target	Norm
3,036	83% 11% <mark>6%</mark>	83			
326	78% 12% 10%	78			
37	97% 3%	97		<u>19</u>	
72	89% 5 <mark>% 6%</mark>			<u>11</u>	
67	76% 14% 10%			-2	
97	71% 15% 14%			-7	
29	59% 24% 17%				
	60% 33% 7%			-18	
3	Insufficient Responses				
3,036	44% 28% 28%	44			
326	40% 26% 34%	40			
37	68% 29% 3 %	68		<u>28</u>	
72	57% 26% 17%	57			
67	33% 28% 39%			-7	
97	31% 22% 47%			-9	
29	24% 21% 55%			-16	
15	27% 13% 60%			-13	
	Insufficient Responses				
	Trostiggreeten Treap endes				
	326 37 72 67 97 29 15 3 3,036 326 37 72 67 97 29	326 78% 12% 10% 37 97% 3% 72 89% 5% 6% 67 76% 14% 10% 97 71% 15% 14% 29 59% 24% 17% 15 60% 33% 7% 3 Insufficient Responses 3,036 44% 28% 28% 37 68% 29% 3% 72 57% 26% 17% 67 33% 28% 39% 97 31% 22% 47% 29 24% 21% 55% 15 27% 13% 60%	326 78% 12% 10% 78 37 97% 3% 97 72 89% 5% 6% 89 67 76% 14% 10% 76 97 71% 15% 14% 71 29 59% 24% 17% 59 15 60% 33% 7% 60 3 Insufficient Responses 44 326 40% 26% 34% 40 37 68% 29% 3% 68 72 57% 26% 17% 57 67 33% 28% 39% 33 97 31% 22% 47% 31 29 24% 21% 55% 24 15 27% 13% 60% 27	326 78% 12% 10% 78 37 97% 39 97 72 89% 5%6% 89 67 76% 14% 10% 76 97 71% 15% 14% 71 59 15 60% 33% 7% 60 3 Insufficient Responses 44 40 40 37 68% 29% 39 68 72 57% 26% 17% 57 67 33% 28% 39% 33 97 31% 22% 47% 31 29 24% 21% 55% 24 15 27% 13% 60% 27	326 78% 12% 10% 78 37 97% 3° 97 72 89% 5% 8% 89 67 76% 14% 10% 76 97 71% 15% 14% 71 29 59% 24% 17% 59 15 60% 33% 7% 60 3 Insufficient Responses 44 326 40% 26% 34% 40 37 68% 29% 39 68 72 57% 26% 17% 57 17 67 33% 28% 39% 33 33 -7 97 31% 22% 47% 39 31 -9 29 24% 21% 55% 24 -16 15 27% 13% 60% 27 -13

Years of Service	N	Percent Responding	% Favourable		Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
My Organization as a Place to Work						
3. Within my organization, there are effective ways for employees to communicate their ideas and concerns to management.						
BC Colleges Consortium Overall	3,032	47% 21% 32%	47			
College of New Caledonia	326	50% 14% 36%	50			
<1	37	65% 21% 14%	65		15	
1-4	72	67% 9% 24%	67		<u>17</u>	
5-10	67	46% 15% 39%	46		<u>17</u> -4	
11-20	97	39% 16% 45%	39		-11	
21-25	29	38% 10% 52%	38		-12	
26-30	15	47% 13% 40%	47		-3	
> 30	3	Insufficient Responses				
4. I am confident my organization will be successful in the future.						
BC Colleges Consortium Overall	3,032	64% 24% 12%	64			
College of New Caledonia	326	59% 24% 17%	59	70		<u>-11</u>
<1	37	86% 14%	86		<u>27</u>	
1-4	72	74% 22% 4%	74		<u>15</u>	
5-10	67	63% 18% 19%	63		4	
11-20	97	45% 25% 30%	45		<u>-14</u>	
21-25	29	41% 38% 21%	41		-18	
26-30	15	27% 46% 27%	27		-32	
> 30	3	Insufficient Responses				

Years of Service	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
My Organization as a Place to Work						
5. My organization does a good job of keeping employees informed about matters that affect them.						
BC Colleges Consortium Overall	3,032	52% 21% 27%	52			
College of New Caledonia	326	51% 20% 29%	51	62		<u>-11</u>
<1	37	73% 22% 5%	73		<u>22</u>	
1-4	72	61% 25% 14%	61		10	
5-10	67	51% 12% 37%	51		0	
11-20	97	37% 22% 41%	37		<u>-14</u>	
21-25	29	48% 21% 31%	48		-3	
26-30	15	40% 13% 47%	40		-11	
> 30	3	Insufficient Responses				
6. I am satisfied with the information I receive from management about what's going on in my organization.						
BC Colleges Consortium Overall	3,031	46% 22% 32%	46			
College of New Caledonia	326	48% 20% 32%	48			
<1	37	76% 5 <mark>% 19%</mark>	76		<u>28</u>	
1-4	72	56% 25% 19%	56		8	
5-10	67	49% 17% 34%	49		1	
11-20	97	34% 25% 41%	34		<u>-14</u> -7	
21-25	29	41% 25% 34%	41		-7	
26-30	15	40% 13% 47%	40		-8	
> 30	3	Insufficient Responses				

Years of Service	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
My Organization as a Place to Work						
7. I like the people with whom I work.						
BC Colleges Consortium Overall	3,035	88% 9% 3%	88			
College of New Caledonia	326	89% 5 <mark>%</mark> 6%	89			
<1	37	100%	100		<u>11</u>	
1-4	72	88% <mark>6% 6%</mark>	88		<u>11</u> -1	
5-10	67	90% 3 <mark>%7%</mark>	90		1	
11-20	97	88% 9% 3%	88		-1	
21-25	29	86% 4% 10%	86		-3	
26-30	15	73% 14% 13%	73		-16	
> 30	3	Insufficient Responses	. •			

Years of Service	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
About Your Job						
8. My work gives me a feeling of personal accomplishment.						
BC Colleges Consortium Overall	3,032	85% 7% 8%	85			
College of New Caledonia	326	83% 8% 9%	83	80		3
< 1	37	81% 14% <mark>5%</mark>	81		-2	
1-4	72	81% 11% 8%	81		-2	
5-10	67	85% 3 <mark>% 12%</mark>	85		2	
11-20	97	86% <mark>7%</mark> 7%	86		3	
21-25	29	79% 11% 10%	79		-4	
26-30	15	87% 13%	87		4	
> 30	3	Insufficient Responses				
9. My job makes good use of my skills and abilities.						
BC Colleges Consortium Overall	3,032	79% 8% 13%	79			
College of New Caledonia	326	79% 8% 13%	79	79		0
< 1	37	76% 5 <mark>%</mark> 19%	76		-3	
1-4	72	86% 4 <mark>%</mark> 10%	86		7	
5-10	67	76% 14% 10%	76		-3	
11-20	97	81% <mark>7%</mark> 12%	81		2	
21-25	29	76% 10% 14%	76		-3	
26-30	15	73% 7% 20%	73		-6	
> 30	3	Insufficient Responses				

Years of Service	N	Percent Responding	Percent Responding		ourable	Difference to: (%)	
		=Favourable =Neutral =Uni	favourable	2008	Norm	Report Target	Norm
About Your Job							
10. I feel encouraged to come up with new and better ways of doing things.							
BC Colleges Consortium Overall	3,032	64% 16%	20%	64			
College of New Caledonia	326	62% 16%	22%	62	60		2
<1	37	78%	17% 5%	78		<u>16</u>	
1-4	72	74% 1	15%	74		12	
5-10	67	67% <mark>9%</mark>	24%	67		5	
11-20	97	49% 21%	30%	49		<u>-13</u>	
21-25	29	48% 31%	21%	48		-14	
26-30	15	47% 33%	20%	47		-15	
> 30	3	Insufficient Responses					
11. I have a clear understanding of how my work contributes to achieving my organization's overall goals.							
BC Colleges Consortium Overall	3,033		13% 12%	75			
College of New Caledonia	326	73% 1	2% 15%	73	83		<u>-10</u>
<1	37	84%	8% 8%	84		11	
1-4	72	71%	19% 10%	71		-2	
5-10	67	78%	12% 10%	78		5	
11-20	97	72% <mark>9</mark> %	19%	72		-1	
21-25	29	66% 17%	17%	66		-7	
26-30	15	53% 14%	33%	53		-20	
> 30	3	Insufficient Responses					

Years of Service	N Percent Respo		sponding	% Fa	vourable	Difference to: (%)	
		=Favourable =Ne		e 2008	Norm	Report Target	Norm
About Your Job							
12. In general, the amount of work I am expected to do is reasonable.							
BC Colleges Consortium Overall	3,034	57%	13% 30%	57			
College of New Caledonia	326	59%	15% 26%	59	70		<u>-11</u>
< 1	37	78%	17%	78 78		<u>19</u>	
1-4	72	64%	12% 24%	64		5	
5-10	67	54%	18% 28%	54		-5	
11-20	97	52%	14% 34%	52		-7	
21-25	29	69%	3 <mark>% 28</mark> %	69		10	
26-30	15	47%	26% 27%	47		-12	
> 30	3	Insufficient .	Responses				
13. My job gives me a chance to do interesting and challenging work.							
BC Colleges Consortium Overall	3,034	77%	12% 11	6 77			
College of New Caledonia	326	80%	<mark>8%</mark> 12°	80	83		-3
< 1	37	78%	14% 8	78		-2	
1-4	72	79%	10% 11	7 9		-1	
5-10	67	81%	3 <mark>%</mark> 16%	81		1	
11-20	97	85%	9%	% 85		5	
21-25	29	72%	14% 14%	72		-8	
26-30	15	80%	<mark>7%</mark> 139	80		0	
> 30	3	Insufficient .	Responses				

Years of Service	N	Percent Responding		% Favourable		Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm	
About Your Job							
14. I have ready access to the information I need to do my job well.							
BC Colleges Consortium Overall	3,033	66% 18% 16%	66				
College of New Caledonia	326	63% 20% 17%	63	82		<u>-19</u>	
<1	37	81% 14% 5%	81		<u>18</u>		
1-4	72	64% 15% 21%	64		1		
5-10	67	66% 19% 15%	66		3		
11-20	97	58% 26% 16%	58		-5		
21-25	29	59% 17% 24%	59		-4		
26-30	15	67% 20% 13%	67		4		
> 30	3	Insufficient Responses					

Years of Service	N	N Percent Responding		% Favourable		Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm	
Teamwork & Cooperation							
15. There is good cooperation within my work group/department.							
BC Colleges Consortium Overall	3,035	73% 11% 16%	73				
College of New Caledonia	326	75% 9% 16%	75				
< 1	37	84% 8% 8%	84		9		
1-4	72	79% 7% 14%	79		4		
5-10	67	70% 8% 22%	70		-5		
11-20	97	74% 11% 15%	74		-1		
21-25	29	76% 10% 14%	76		1		
26-30	15	60% 13% 27%	60		-15		
> 30	3	Insufficient Responses					
16. Teamwork and cooperation are rewarded.							
BC Colleges Consortium Overall	3,030	36% 31% 33%	36				
College of New Caledonia	326	39% 27% 34%	39	30		<u>9</u>	
< 1	37	46% 43% 11%	46		7		
1-4	72	44% 27% 29%	44		5		
5-10	67	39% 21% 40%	39		0		
11-20	97	36% 25% 39%	36		-3		
21-25	29	28% 34% 38%	28		-11		
26-30	15	27% 26% 47%	27		-12		
> 30	3	Insufficient Responses					

Years of Service		Percent Responding		% Fav	ourable	Difference to: (%)		
		=Favourable			2008	Norm	Report Target	Norm
Teamwork & Cooperation								
17. My manager does a good job of building teamwork, within our department.								
BC Colleges Consortium Overall	3,032	46%	24%	30%	46			
College of New Caledonia	326	44%	23%	33%	44			
< 1	37	68%		21% 11%	68		<u>24</u>	
1-4	72	47%	18%	35%	47		3	
5-10	67	37%	23%	40%	37		-7	
11-20	97	42%	27%	31%	42		-2	
21-25	29	34%	28%	38%	34		-10	
26-30	15	40%	20%	40%	40		-4	
> 30	3	Insu <u>ff</u> ic	cient Respon	ses				
18. My manager does a good job of building teamwork, between our department and other departments.								
BC Colleges Consortium Overall	3,026	42%	30%	28%	42			
College of New Caledonia	326	39%	28%	33%	39			
< 1	37	51%	3	14%	51		12	
1-4	72	43%	21%	36%	43		4	
5-10	67	34%	29%	37%	34		-5	
11-20	97	36%	31%	33%	36		-3	
21-25	29	34%	28%	38%	34		-5	
26-30	15	40%	33%	27%	40		1	
> 30	3	<i>Insu<u>ff</u>ic</i>	cient Respon	ses				

Years of Service	N Percent Responding		% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Workplace Safety and Personal Security						
19. My organization has created a culture where I feel						
free to report instances of harassment.						
BC Colleges Consortium Overall	3,034	69% 18% 13%	69			
College of New Caledonia	326	63% 17% 20%	63			
< 1	37	73% 27%	73		10	
1-4	72	72% 18% 10%	72		9	
5-10	67	60% 21% 19%	60		-3	
11-20	97	57% 11% 32%	57		-6	
21-25	29	55% 21% 24%	55		-8	
26-30	15	53% 20% 27%	53		-10	
> 30	3	Insufficient Responses				
20. My organization has created a culture where I feel free to report instances of dishonest or unethical behaviour.						
BC Colleges Consortium Overall	3,034	58% 23% 19%	58			
College of New Caledonia	326	52% 23% 25%	52			
< 1	37	62% 33% 5%	62		10	
1-4	72	63% 23% 14%	63		11	
5-10	67	54% 22% 24%	54		2	
11-20	97	44% 22% 34%	44		-8	
21-25	29	41% 25% 34%	41		-11	
26-30	15	40% 60%	40		-12	
> 30	3	Insufficient Responses				
-t Ddd-O				1	<u> </u>	

Years of Service	N	Percent Responding	% Favourable		Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Workplace Safety and Personal Security						
21. My organization has created a workplace that						
minimizes risk to my personal health and safety.	3,035	70% 16% 14 %	70			
BC Colleges Consortium Overall College of New Caledonia	3,033	67% 17% 16%	70			
< 1	37	86% 6% 8%	67		10	
1-4	72	75% 17% 8%	86 75		<u>19</u> 8	
5-10	67	64% 14% 22%	75 64		-3	
11-20	97	55% 22% 23%	64 55			
21-25	29	69% 21% 10%	55 60		<u>-12</u> 2	
26-30	15	73% 20% 7%	69 73		6	
> 30	3	Insufficient Responses	73		O	

Years of Service		Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Fairness, Integrity and Ethics						
22. I am treated fairly at my organization.						
BC Colleges Consortium Overall	3,033	71% 14% 15%	71			
College of New Caledonia	326	71% 12% 17%	71	72		-1
< 1	37	95% 5 <mark>%</mark>	95		<u>24</u>	
1-4	72	81% 8% 11%	81		10	
5-10	67	69% 12% 19%	69		-2	
11-20	97	60% 17% 23%	60		<u>-11</u>	
21-25	29	62% 17% 21%	62		-9	
26-30	15	53% 14% 33%	53		-18	
> 30	3	Insufficient Responses				
23. Employees are treated with dignity and respect, regardless of their background or position. BC Colleges Consortium Overall College of New Caledonia < 1 1-4	3,034 326 37 72	64% 16% 20% 60% 15% 25% 84% 8% 8% 76% 13% 11%	64 60 84 76	66	<u>24</u> 16	-6
5-10	67	57% 21% 22%	57		<u>16</u> -3	
11-20	97	47% 12% 41%	47		<u>-13</u>	
21-25	29	45% 24% 31%	45		-15	
26-30	15	47% 20% 33%	47		-13	
> 30	3	Insufficient Responses	71			

Years of Service	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Fairness, Integrity and Ethics						
24. At my organization, policies and procedures are implemented fairly.						
BC Colleges Consortium Overall	3,032	53% 23% 24%	53			
College of New Caledonia	326	48% 21% 31%	48			
< 1	37	70% 27% <mark>3%</mark>	70		<u>22</u>	
1-4	72	63% 23% 14%	63		<u>15</u> -2	
5-10	67	46% 24% 30%	46		-2	
11-20	97	35% 17% 48%	35		<u>-13</u> -7	
21-25	29	41% 21% 38%	41		-7	
26-30	15	33% <mark>7%</mark> 60%	33		-15	
> 30	3	Insufficient Responses				
25. "Doing the right thing" at my organization is always the right approach.						
BC Colleges Consortium Overall	3,030	49% 28% 23%	49			
College of New Caledonia	326	49% 24% 27%	49			
< 1	37	65% 24% 11%	65		16	
1-4	72	68% 25% 7%	68		<u>19</u>	
5-10	67	45% 25% 30%	45		-4	
11-20	97	38% 23% 39%	38		-11	
21-25	29	31% 35% 34%	31		-18	
26-30	15	40% <mark>7%</mark> 53%	40		-9	
> 30	3	Insufficient Responses				
7 00						
	<u> </u>			1		

Years of Service	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Communication						
26. I get enough communication about what's going on at my organization.						
BC Colleges Consortium Overall	3,036	52% 21% 27%	52			
College of New Caledonia	326	50% 23% 27%	50			
< 1	37	70% 11% 19%	70		<u>20</u>	
1-4	72	57% 33% 10%	57		7	
5-10	67	49% 14% 37%	49		-1	
11-20	97	39% 27% 34%	39		-11	
21-25	29	41% 35% 24%	41		-9	
26-30	15	60% <mark>7%</mark> 33%	60		10	
> 30	3	Insufficient Responses				
27. Employees are comfortable raising issues and concerns at my organization.						
BC Colleges Consortium Overall	3,033	46% 24% 30%	46			
College of New Caledonia	326	43% 22% 35%	43			
< 1	37	62% 27% 11%	62		<u>19</u>	
1-4	72	49% 25% 26%	49		6	
5-10	67	45% 19% 36%	45		2	
11-20	97	35% 18% 47%	35		-8	
21-25	29	31% 28% 41%	31		-12	
26-30	15	33% 20% 47%	33		-10	
> 30	3	Insufficient Responses				
				İ		

Years of Service	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Communication						
28. Information is openly communicated at my organization.						
BC Colleges Consortium Overall	3,034	42% 26% 32%	42			
College of New Caledonia	326	43% 23% 34%	43			
< 1	37	73% 19% 8%	73		<u>30</u>	
1-4	72	51% 31% 18%	51		8	
5-10	67	40% 23% 37%	40		-3	
11-20	97	33% 19% 48%	33		-10	
21-25	29	31% 24% 45%	31		-12	
26-30	15	33% 14% 53%	33		-10	
> 30	3	Insufficient Responses				
29. My immediate manager encourages open, honest two-way communication.						
BC Colleges Consortium Overall	3,030	68% 13% 19%	68			
College of New Caledonia	326	64% 11% 25%	64	66		-2
< 1	37	81% 14% <mark>5%</mark>	81		<u>17</u>	
1-4	72	67% 11% 22%	67		3	
5-10	67	58% 11% 31%	58		-6	
11-20	97	63% 13% 24%	63		-1	
21-25	29	59% <mark>7%</mark> 34%	59		-5	
26-30	15	60% 13% 27%	60		-4	
> 30	3	Insufficient Responses				
				<u>l</u>		

Years of Service	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Communication						
30. I trust management in my organization to communicate honestly.						
BC Colleges Consortium Overall	3,032	45% 23% 32%	45			
College of New Caledonia	325	45% 19% 36%	45	49		-4
< 1	37	78% 11% 11%	78		<u>33</u>	
1-4	71	54% 25% 21%	54		9	
5-10	67	52% 15% 33%	52		7	
11-20	97	32% 14% 54%	32		<u>-13</u>	
21-25	29	17% 35% 48%	17		<u>-28</u>	
26-30	15	20% 33% 47%	20		- <u>13</u> - <u>28</u> -25	
> 30	3	Insufficient Responses				
31. If my organization was to conduct an employee opinion survey I believe management would communicate the major findings to employees.	2 025	61% 22% 17%	04			
BC Colleges Consortium Overall	3,035		61			_
College of New Caledonia	326	58% 22% 20%	58	51	00	7
< 1	37	81% 16% 3%	81		<u>23</u>	
1-4	72	67% 23% 10%	67		9	
5-10	67	57% 22% 21%	57		-1	
11-20	97	49% 20% 31%	49		-9	
21-25	29	38% 45% 17%	38		<u>-20</u>	
26-30	15	47% 20% 33%	47		-11	
> 30	3	Insufficient Responses				

Years of Service		Percent Respondir	ng	% Favo	ourable	Difference to: (%)	
		=Favourable =Neutral ==		2008	Norm	Report Target	Norm
Work/Life Balance							
32. I am able to maintain a healthy balance between my work and my personal life.							
BC Colleges Consortium Overall	3,035	63% 13	24%	63			
College of New Caledonia	326	70%	14% 16%	70	63		7
<1	37	84%	8% 8%	84		14	
1-4	72	76%	<mark>9%</mark> 15%	76		6	
5-10	67	60%	30% 10%	60		-10	
11-20	97	66% 1	1% 23%	66		-4	
21-25	29	76%	<mark>7%</mark> 17%	76		6	
26-30	15	60% 13%	27%	60		-10	
> 30	3	Insufficient Response	es .				
33. I am satisfied with my current work-life balance.							
BC Colleges Consortium Overall	3,037	58% 14%	28%	58			
College of New Caledonia	326	65% 1	3% 22%	65			
< 1	37	76%	10% 14%	76		11	
1-4	72	68%	13% 19%	68		3	
5-10	67	60% 21	1% 19%	60		-5	
11-20	97	61% 9%	30%	61		-4	
21-25	29	72%	11% 17%	72		7	
26-30	15	60% 13%	27%	60		-5	
> 30	3	Insufficient Response	es .				
	<u> </u>						

Years of Service	N	Percent Responding	% Fav	vourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourabl	2008	Norm	Report Target	Norm
Career/Training & Development						
34. I am given opportunities to keep learning and improving my skills at my organization.						
BC Colleges Consortium Overall	3,037	74% 11% 15%	74			
College of New Caledonia	326	74% 13% 13%	_			
< 1	37		7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 		4	
1-4	72	75% 14% 119			1	
5-10	67	70% 11% 19%	70		-4	
11-20	97	76% 10% 14%	⊒ I		2	
21-25	29	69% 24% 7	∄ ′ ∪		-5	
26-30	15	80% 7% 13%			6	
> 30	3	Insufficient Responses				
35. I believe that I have sufficient opportunity for growth and development at my organization.						
BC Colleges Consortium Overall	3,036	56% 19% 25%	56			
College of New Caledonia	326	60% 17% 23%	60	55		5
< 1	37	76% 21%	76		16	
1-4	72	57% 19% 24%	57		-3	
5-10	67	55% 18% 27%	55		-5	
11-20	97	61% 16% 23%	61		1	
21-25	29	62% 10% 28%	62		2	
26-30	15	60% 7% 33%	60		0	
> 30	3	Insufficient Responses				

Years of Service	N	Percent Responding	% Fav	vourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Career/Training & Development						
36. I get regular feedback on how well I'm doing in my job.						
BC Colleges Consortium Overall	3,036	40% 24% 36%	40			
College of New Caledonia	326	42% 22% 36%	42	56		<u>-14</u>
< 1	37	68% 21% 11%	68		<u>26</u>	
1-4	72	39% 35% 26%	39		-3	
5-10	67	40% 14% 46%	40		-2	
11-20	97	37% 21% 42%	37		-5	
21-25	29	38% 24% 38%	38		-4	
26-30	15	33% 20% 47%	33		-9	
> 30	3	Insufficient Responses				
37. Overall, I am confident that I will be able to achieve my long-term career objectives at my organization.						
BC Colleges Consortium Overall	3,034	50% 26% 24%	50			
College of New Caledonia	326	51% 26% 23%	51	53		-2
< 1	37	70% 25% 5	7 0		<u>19</u>	
1-4	72	57% 24% 19%	57		6	
5-10	67	39% 34% 27%	39		-12	
11-20	97	44% 25% 31%	44		-7	
21-25	29	62% 24% 14%	62		11	
26-30	15	53% 20% 27%	53		2	
> 30	3	Insufficient Responses				

Years of Service	N Percent Responding		% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Career/Training & Development						
38. My organization is doing a good job of developing its people to their full potential.						
BC Colleges Consortium Overall	3,035	31% 29% 40%	31			
College of New Caledonia	326	30% 28% 42%	30	43		<u>-13</u>
< 1	37	54% 30% 16%	54		<u>24</u>	
1-4	72	39% 29% 32%	39		9	
5-10	67	30% 22% 48%	30		0	
11-20	97	23% 24% 53%	23		-7	
21-25	29	14% 31% 55%	14		-16	
26-30	15	7% 46% 47%	7		-23	
> 30	3	Insufficient Responses				
39. My organization is doing a good job of retaining its most talented people.						
BC Colleges Consortium Overall	3,032	27% 30% 43%	27			
College of New Caledonia	326	29% 24% 47%	29	41		<u>-12</u>
< 1	37	51% 30% 19%	51		<u>22</u>	
1-4	72	36% 36% 28%	36		7	
5-10	67	25% 27% 48%	25		-4	
11-20	97	24% 13% 63%	24		-5	
21-25	29	7% 24% 69%	7		<u>-22</u>	
26-30	15	20% 60%	20		-9	
> 30	3	Insufficient Responses				
	Į					

Years of Service	N	Percent Responding	% Favourable		Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Performance Management						
40. I have a clear understanding of what I'm expected to do in my job.						
BC Colleges Consortium Overall	3,037	82% 9% 9%	82			
College of New Caledonia	326	80% 12% 8%	80			
<1	37	84% 8%	84		4	
1-4	72	78% 11% 11%	78		-2	
5-10	67	82% 9% 9%	82		2	
11-20	97	80% 15% <mark>5%</mark>	80		0	
21-25	29	83% <mark>7%</mark> 10%	83		3	
26-30	15	73% 20% 7%	73		-7	
> 30	3	Insufficient Responses				
41. I understand how my performance is evaluated.						
BC Colleges Consortium Overall	3,037	62% 18% 20%	62			
College of New Caledonia	326	56% 19% 25%	56	58		-2
< 1	37	57% 35% 8%	57		1	
1-4	72	49% 26% 25%	49		-7	
5-10	67	58% 12% 30%	58		2	
11-20	97	59% 15% 26%	59		3	
21-25	29	69% 14% 17%	69		13	
26-30	15	53% 14% 33%	53		-3	
> 30	3	Insufficient Responses				

Years of Service	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Performance Management						
42. When I do a good job, my performance is recognized.						
BC Colleges Consortium Overall	3,035	43% 24% 33%	43			
College of New Caledonia	325	45% 25% 30%	45	61		<u>-16</u>
< 1	37	57% 35% 8%	57		12	
1-4	72	54% 22% 24%	54		9	
5-10	66	41% 23% 36%	41		-4	
11-20	97	40% 24% 36%	40		-5	
21-25	29	41% 31% 28%	41		-4	
26-30	15	20% 33% 47%	20		-25	
> 30	3	Insufficient Responses	-			
43. Our performance evaluation process adequately distinguishes among poor, average, and good performers.						
BC Colleges Consortium Overall	3,029	21% 36% 43%	21			
College of New Caledonia	325	19% 42% 39%	19	66		-47
<1	37	32% 60% 8%	32		13	
1-4	71	18% 45% 37%	18		-1	
5-10	67	19% 38% 43%	19		0	
11-20	97	15% 37% 48%	15		-4	
21-25	29	24% 45% 31%	24		5	
26-30	15	40% 60%	0		-19	
> 30	3	Insufficient Responses	Ü			
<i>></i> 50		msagneteni Responses				

Years of Service	N	Percent Responding	% Favourable		Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Performance Management						
44. My last performance evaluation was helpful in identifying actions I could take to improve my performance.						
BC Colleges Consortium Overall	3,021	36% 38% 26%	36			
College of New Caledonia	325	32% 40% 28%	32	71		<u>-39</u>
< 1	37	27% 62% 11%	27		-5	
1-4	71	32% 37% 31%	32		0	
5-10	67	34% 39% 27%	34		2	
11-20	97	30% 39% 31%	30		-2	
21-25	29	31% 48% 21%	31		-1	
26-30	15	33% 20% 47%	33		1	
> 30	3	Insufficient Responses				
45. The people in my work group take accountability for their work.						
BC Colleges Consortium Overall	3,032	66% 17% 17%	66			
College of New Caledonia	326	67% 16% 17%	67			
<1	37	84% 13% <mark>3</mark> %	84		<u>17</u>	
1-4	72	72% 15% 13%	72		5	
5-10	67	61% 11% 28%	61		-6	
11-20	97	63% 22% 15%	63		-4	
21-25	29	62% 21% 17%	62		-5	
26-30	15	53% <mark>7%</mark> 40%	53		-14	
> 30	3	Insufficient Responses				

Years of Service	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Performance Management						
46. Promotions are given to the most qualified						
employees at my organization.						
BC Colleges Consortium Overall	3,024	15% 39% 46%	15			
College of New Caledonia	324	15% 36% 49%	15	35		<u>-20</u>
<1		<u>5%</u> 81% 14%	5		-10	
1-4	70	24% 40% 36%	24		<u>9</u> -5	
5-10	67	10% 36% 54%	10		-5	
11-20	97	14% 21% 65%	14		-1	
21-25	29	17% 24% 59%	17		2	
26-30	15	7% 33% 60%	7		-8	
> 30	3	Insufficient Responses				
47. The procedures for considering employees for job openings are fair.						
BC Colleges Consortium Overall	3,030	39% 30% 31%	39			
College of New Caledonia	325	34% 23% 43%	34			
< 1	37	43% 38% 19%	43		9	
1-4	71	44% 26% 30%	44		10	
5-10	67	33% 28% 39%	33		-1	
11-20	97	26% 18% 56%	26		-8	
21-25	29	24% 17% 59%	24		-10	
26-30	15	27% 73%	27		-7	
> 30	3	Insufficient Responses				
7 00						

Years of Service	N Percent Responding		% Favourable		Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Benefits Communications						
48. My organization has done a good job of						
communicating information about our benefits.						
BC Colleges Consortium Overall	3,033	73% 15% 12%	73			
College of New Caledonia	325	62% 18% 20%	62	61		1
< 1	37	46% 27% 27%	46		-16	
1-4	72	56% 20% 24%	56		-6	
5-10	67	63% 15% 22%	63		1	
11-20	96	67% 17% 16%	67		5	
21-25	29	83% <mark>7%</mark> 10%	83		<u>21</u> 5	
26-30	15	67% 13% 20%	67		5	
> 30	3	Insufficient Responses				
49. I can easily find out answers to questions I have about my benefits package.						
BC Colleges Consortium Overall	3,034	79% 13% 8%	79			
College of New Caledonia	325	68% 15% 17%	68	71		-3
<1	37	62% 27% 11%	62		-6	
1-4	72	69% 16% 15%	69		1	
5-10	67	73% 11% 16%	73		5	
11-20	96	67% 12% 21%	67		-1	
21-25	29	76% 10% 14%	76		8	
26-30	15	60% 20% 20%	60		-8	
> 30	3	Insufficient Responses				

Years of Service	N Percent Responding		% Fa	vourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	le 2008	Norm	Report Target	Norm
Benefits Communications						
50. I have a good understanding of what benefits are available to me.						
BC Colleges Consortium Overall	3,034	75% 15% 10	% 75			
College of New Caledonia	325	66% 16% 18%	66			
<1	37	57% 16% 27%	57		-9	
1-4	72	61% 17% 22%	61		-5	
5-10	67	70% 18% 12	7 0		4	
11-20	96	64% 17% 19%	64		-2	
21-25	29	86% <mark>7%</mark>	% 86		<u>20</u>	
26-30	15	60% 27% 13'			<u>20</u> -6	
> 30	3	Insufficient Responses				
51. My organization provides me with enough information to make informed benefit decisions.						
BC Colleges Consortium Overall	3,035	71% 18% 11	7 1			
College of New Caledonia	325	57% 23% 20%	57			
< 1	37	49% 32% 19%	49		-8	
1-4	72	51% 31% 18%	51		-6	
5-10	67	58% 18% 24%	58		1	
11-20	96	57% 20% 23%	57		0	
21-25	29	79% 14% i	% 79		<u>22</u>	
26-30	15	47% 26% 27%	47		-10	
> 30	3	Insufficient Responses				

Years of Service	N	Percent Responding	% Favourable		Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Benefits Communications						
52. The benefits at my organization meet my needs and those of my family.						
BC Colleges Consortium Overall	3,033	71% 15% 14%	71			
College of New Caledonia	325	72% 16% 12%	72			
< 1	37	62% 30% 8%	62		-10	
1-4	72	69% 18% 13%	69		-3	
5-10	67	73% 15% 12%	73		1	
11-20	96	74% 11% 15%	74		2	
21-25	29	79% <mark>7% 14%</mark>	79		7	
26-30	15	80% 13% 7%	80		8	
> 30	3	Insufficient Responses				

Years of Service	N	Percent Responding	% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Leadership/Mission/Values						
53. Senior leadership at my organization does a good job: Establishing clear objectives.						
BC Colleges Consortium Overall	3,033	43% 29% 28%	43			
College of New Caledonia	326	49% 22% 29%	49	61		<u>-12</u>
< 1	37	68% 21% 11%	68		<u>19</u>	
1-4	72	56% 26 % 18%	56		7	
5-10	67	52% 17% 31%	52		3	
11-20	97	44% 16% 40%	44		-5	
21-25	29	28% 44% 28%	28		<u>-21</u> -22	
26-30	15	27% 20% 53%	27		-22	
> 30	3	Insufficient Responses				
54. Senior leadership at my organization does a good job: Confronting issues before they become major problems.						
BC Colleges Consortium Overall	3,035	28% 31% 41%	28			
College of New Caledonia	326	29% 29% 42%	29	47		<u>-18</u>
< 1	37	57% 32% 11%	57		<u>28</u>	
1-4	72	40% 32% 28%	40		11	
5-10	67	28% 29% 43%	28		-1	
11-20	97	19% 24% 57%	19		<u>-10</u>	
21-25	29	14% 31% 55%	14		-15	
26-30	15	13% 20% 67%	13		-16	
> 30	3	Insufficient Responses				
		-1-7				

Years of Service	N	Percent Responding	% Favourable		Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Leadership/Mission/Values						
55. Senior leadership at my organization does a good job: Planning for the future.						
BC Colleges Consortium Overall	3,033	45% 27% 28%	45			
College of New Caledonia	326	39% 24% 37%	39			
<1	37	62% 22% 16%	62		<u>23</u>	
1-4	72	47% 28% 25%	47		8	
5-10	67	40% 24% 36%	40		1	
11-20	97	26% 23% 51%	26		<u>-13</u>	
21-25	29	31% 31% 38%	31		-8	
26-30	15	20% 60%	20		-19	
> 30	3	Insufficient Responses				
56. Senior leadership at my organization does a good job: Understanding the problems that employees experience in their jobs. BC Colleges Consortium Overall College of New Caledonia < 1 1-4 5-10	3,034 326 37 72 67	24% 29% 47% 29% 27% 44% 51% 30% 19% 28% 37% 35% 36% 22% 42%	24 29 51 28 36	57	<u>22</u> -1 7	<u>-28</u>
11-20	97	21% 18% 61%	36 21		-8	
21-25	29	21% 41% 38%	21		-8	
26-30	15	20% 13% 67%	20		-9	
> 30	3	Insufficient Responses	20		, o	
> 50		ныцисын кезропзез				

Years of Service	N	Percent Responding	% Favourable		Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Leadership/Mission/Values						
57. Senior leadership at my organization does a good job: Explaining the reasons behind important decisions.						
BC Colleges Consortium Overall	3,033	35% 29% 36%	35			
College of New Caledonia	326	40% 24% 36%	40			
< 1	37	70% 25% 5%	70		<u>30</u>	
1-4	72	51% 23% 26%	51		11	
5-10	67	43% 20% 37%	43		3	
11-20	97	23% 24% 53%	23		<u>-17</u>	
21-25	29	31% 45% 24%	31		-9	
26-30	15	20% 60%	20		-20	
> 30	3	Insufficient Responses				
58. Senior leadership at my organization does a good job: Communicating a clear vision of the future direction of my organization.						
BC Colleges Consortium Overall	3,034	44% 25% 31%	44			
College of New Caledonia	326	39% 27% 34%	39	54		<u>-15</u>
< 1	37	59% 33% 8%	59		<u>20</u>	
1-4	72	49% 25% 26%	49		10	
5-10	67	45% 19% 36%	45		6	
11-20	97	27% 28% 45%	27		<u>-12</u>	
21-25	29	24% 35% 41%	24		-15	
26-30	15	20% 33% 47%	20		-19	
> 30	3	Insufficient Responses				

Years of Service	N Percent Responding		% Fav	ourable	Difference to: (%)		
		=Favourable =Neutral =Unfavo	ourable	2008	Norm	Report Target	Norm
Administration/Management							
59. My administrator/manager does a good job setting work objectives.							
BC Colleges Consortium Overall	3,026	53% 25%	22%	53			
College of New Caledonia	325	50% 28%	22%	50	57		-7
< 1	37	73% 22	<mark>2% 5</mark> %	73		<u>23</u>	
1-4	72	54% 32%	14%	54		4	
5-10	67	43% 24% 33	3%	43		-7	
11-20	97	45% 31%	24%	45		-5	
21-25	29	48% 31%	21%	48		-2	
26-30	15	40% 33%	27%	40		-10	
> 30	3	Insufficient Responses					
60. My administrator/manager does a good job being available when he/she is needed.							
BC Colleges Consortium Overall	3,031	69% 15%	16%	69			
College of New Caledonia	325	66% 14%	20%	66	63		3
< 1	37	89%	8%3%	89		<u>23</u>	
1-4	72	72% 7%	21%	72		6	
5-10	67	61% 14%	25%	61		-5	
11-20	97	62% 18%	20%	62		-4	
21-25	29	59% 20%	21%	59		-7	
26-30	15	47% 33%	20%	47		-19	
> 30	3	Insufficient Responses					

Administration/Management 61. My administrator/manager regularly coaches me on improving my performance. BC Colleges Consortium Overall < 1 < 1 1-4 5-10 11-20 21-25 21-25 22-30 15 20% 15 20% 15 20% 15 20%	ercent Responding able Peutral Punfavourable 34% 41% 38% 41%	2008 25 21	Norm	Report Target	Norm
61. My administrator/manager regularly coaches me on improving my performance. BC Colleges Consortium Overall College of New Caledonia < 1 1-4 5-10 11-20 21-25 22-30 3,027 325 21% 37 30% 67 19% 97 15% 20%	38% 41%				
improving my performance. 3,027 25% College of New Caledonia 325 21% < 1	38% 41%				
BC Colleges Consortium Overall College of New Caledonia 3,027 25% 325 21% 37 30% 1-4 72 31% 5-10 67 19% 11-20 97 15% 21-25 26-30 15 20%	38% 41%				I
< 1		21			İ
1-4 72 31% 5-10 67 19% 11-20 97 15% 21-25 29 10% 26-30 15 20%	54% 16%		32		<u>-11</u>
5-10 67 19% 11-20 97 15% 21-25 29 10% 26-30 15 20%		30		9	
11-20 97 15% 21-25 29 10% 26-30 15 20%	29% 40%	31		10	İ
21-25 26-30 29 15 20%	33% 48%	19		-2	İ
26-30 15 20%	47% 38%	15		-6	İ
	8% 52%	10		-11	İ
. 20	20% 60%	20		-1	
> 30	nsufficient Responses				
62. My administrator/manager seeks out the ideas and opinions of employees.					
	9% 18% 23%	59			İ
College of New Caledonia 325	8% 18% 24%	58			İ
< 1 37	68% 24% 8%	68		10	İ
1-4 72	64% 15% 21%	64		6	İ
5-10 67	7% 15 % 28 %	57		-1	İ
11-20 97	7% 19% 24%	57		-1	İ
21-25 29	59% 10% 31%	59		1	İ
26-30 15 40%	20% 40%	40		-18	
> 30	nsufficient Responses				
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Years of Service	N	Percent Responding		% Favourable		Difference to: (%)	
		=Favourable =Neutral =Unfavourable	e 2008	Norm	Report Target	Norm	
Administration/Management							
63. My administrator/manager does a good job keeping employees informed.							
BC Colleges Consortium Overall	3,030	58% 20% 22%	58				
College of New Caledonia	324	57% 17% 26%	57				
<1	37	73% 16% 119	73		16		
1-4	72	63% 18% 19%	63		6		
5-10	67	<u>46%</u> <u>17%</u> <u>37%</u>	46		-11		
11-20	96	55% 19% 26%	55		-2		
21-25	29	62% <mark>7%</mark> 31%	62		5		
26-30	15	60% 20% 20%	60		3		
> 30	3	Insufficient Responses					

Years of Service	N	Percent Responding	% Favourable		Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Tools and Resources						
64. I have the resources I need to do a good job (e.g.,						
equipment, supplies, materials, information, etc.).						
BC Colleges Consortium Overall	3,030	63% 14% 23%	63			
College of New Caledonia	326	65% 14% 21%	65	81		<u>-16</u>
< 1	37	78% 11% 11%	78		13	
1-4	72	67% 11% 22%	67		2	
5-10	67	60% 15% 25%	60		-5	
11-20	97	65% 16% 19%	65		0	
21-25	29	59% 10% 31%	59		-6	
26-30	15	73% 20% 7%	73		8	
> 30	3	Insufficient Responses				
65. My department is technologically up-to-date.						
BC Colleges Consortium Overall	3,031	52% 16% 32%	52			
College of New Caledonia	326	55% 16% 29%	55			
< 1	37	68% 16% 16%	68		13	
1-4	72	58% 11% 31%	58		3	
5-10	67	49% 14% 37%	49		-6	
11-20	97	54% 18% 28%	54		-1	
21-25	29	48% 18% 34%	48		-7	
26-30	15	53% 27% 20%	53		-2	
> 30	3	Insufficient Responses				
7 00						

Years of Service	N	Percent Responding	% Favourable		Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Employee Commitment & Satisfaction						
66. I would recommend my organization to others as a						
good place to work. BC Colleges Consortium Overall	3,035	71% 18% 11%	71			
College of New Caledonia	326	67% 17% 16%	67	63		4
< 1	37	97% 3%	97	03	<u>30</u>	
1-4	72	72% 17% 11%	72		5	
5-10	67	72% 9% 19%	72		5	
11-20	97	54% 24% 22%	54			
21-25	29	62% 21% 17%	62		<u>-13</u> -5	
26-30	15	47% 26% 27%	47		-20	
> 30	3	Insufficient Responses	71			
67. I feel a strong sense of commitment to my organization.						
BC Colleges Consortium Overall	3,035	73% 16% 11%	73			
College of New Caledonia	326	72% 15% 13%	72	67		5
<1	37	76% 19% 5%	76		4	
1-4	72	75% 18% 7%	75		3	
5-10	67	76% <mark>9% 15%</mark>	76		4	
11-20	97	65% 19% 16%	65		-7	
21-25	29	66% 17% 17%	66		-6	
26-30	15	80% 7% 13%	80		8	
> 30	3	Insufficient Responses				

Years of Service	N	Percent Responding	% Favourable		Difference to: (%)	
		=Favourable =Neutral ==Unfavourable	2008	Norm	Report Target	Norm
Employee Commitment & Satisfaction						
68. I am proud to work for my organization.						
BC Colleges Consortium Overall	3,033	76% 16% 8%	76			
College of New Caledonia	326	76% 14% 10%	76	72		4
< 1	37	97% 3 <mark>%</mark>	97		<u>21</u>	
1-4	72	83% 10% 7 %	83		7	
5-10	67	75% 10% 15%	75		-1	
11-20	97	70% 18% 12%	70		-6	
21-25	29	66% 20% 14%	66		-10	
26-30	15	67% 20% 13%	67		-9	
> 30	3	Insufficient Responses				
69. I am willing to "go the extra mile" to help my organization succeed.						
BC Colleges Consortium Overall	3,035	84% 10% 6%	84			
College of New Caledonia	326	85% 9% 6%	85			
< 1	37	95% 5 <mark>%</mark>	95		10	
1-4	72	89% 11%	89		4	
5-10	67	81% <mark>12% 7%</mark>	81		-4	
11-20	97	82% 9% 9%	82		-3	
21-25	29	79% 14% 7%	79		-6	
26-30	15	80% <mark>7%</mark> 13%	80		-5	
> 30	3	Insufficient Responses				

Years of Service	N Percent Responding		% Fav	ourable	Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Employee Commitment & Satisfaction						
70. I am motivated to do my best to provide quality service to students.						
BC Colleges Consortium Overall	3,035	95% 328	95			
College of New Caledonia	326	93% 3%49	93			
< 1	37	100%	100		7	
1-4	72	94% 5 <mark>%</mark>	94		1	
5-10	67	96% 49	1		3	
11-20	97	92% 3 <mark>%</mark> 5%	-		-1	
21-25	29	90% 3%7%	1		-3	
26-30	15	87% <mark>6% 7%</mark>	1		-6	
> 30	3	Insufficient Responses				
71. At the present time, I am NOT seriously considering leaving my organization.						
BC Colleges Consortium Overall	3,036	68% 13% 19%	68			
College of New Caledonia	326	63% 16% 21%	63	58		5
< 1	37	78% 14% 8%	78		15	
1-4	72	69% 18% 13%	69		6	
5-10	67	60% 16% 24%	60		-3	
11-20	97	56% 14% 30%	56		-7	
21-25	29	62% 21% 17%	62		-1	
26-30	15	53% 47%	53		-10	
> 30	3	Insufficient Responses				

Years of Service	N	Percent Responding	% Favourable		Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Employee Commitment & Satisfaction						
72. Overall, I am satisfied with my job.						
BC Colleges Consortium Overall	3,034	73% 14% 13%	73			
College of New Caledonia	326	76 % 12 % 12 %	76	73		3
< 1	37	86% 14%	86		10	
1-4	72	76% 16% 8%	76		0	
5-10	67	78% 6 <mark>%</mark> 16%	78		2	
11-20	97	70% 16% 14%	70		-6	
21-25	29	83% 10% 7%	83		7	
26-30	15	73% <mark>7% 20%</mark>	73		-3	
> 30	3	Insufficient Responses				
73. Overall, I am satisfied with my organization.						
BC Colleges Consortium Overall	3,029	62% 16% 22%	62			
College of New Caledonia	325	58% 15% 27%	58			
< 1	37	86% 14%	86		<u>28</u>	
1-4	71	70% 17% 13%	70		12	
5-10	67	63% 10% 27%	63		5	
11-20	97	43% 14% 43%	43		<u>-15</u>	
21-25	29	45% 27% 28%	45		-13	
26-30	15	33% 14% 53%	33		-25	
> 30	3	Insufficient Responses				

Years of Service	N	Percent Responding	% Favourable		Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Organizational Focus						
74. Commitment to quality is a high priority at my organization.						
BC Colleges Consortium Overall	3,036	60% 21% 19%	60			
College of New Caledonia	326	55% 16% 29%	55	76		<u>-21</u>
< 1	37	76 % 13% 11%	76		<u>21</u>	
1-4	72	71% 18% 11%	71		<u>16</u>	
5-10	67	54% 15% 31%	54		-1	
11-20	97	43% 16% 41%	43		<u>-12</u>	
21-25	29	41% 25% 34%	41		-14	
26-30	15	40% 13% 47%	40		-15	
> 30	3	Insufficient Responses				
75. My organization is student-focused.						
BC Colleges Consortium Overall	3,035	67% 18% 15%	67			
College of New Caledonia	326	60% 16% 24%	60			
< 1	37	81% 11% 8%	81		<u>21</u>	
1-4	72	67% 18% 15%	67		7	
5-10	67	63% 15% 22%	63		3	
11-20	97	49% 20% 31%	49		-11	
21-25	29	48% 14% 38%	48		-12	
26-30	15	33% 20% 47%	33		-27	
> 30	3	Insufficient Responses				
l						

Years of Service	N	Percent Responding	% Favourable		Difference to: (%)	
		=Favourable =Neutral =Unfavourable	2008	Norm	Report Target	Norm
Organizational Focus						
76. I have enough flexibility in my job to do what is						
necessary to provide good service.						
BC Colleges Consortium Overall	3,037	75% 13% 12%	75			
College of New Caledonia	326	75% 12% 13%	75	80		-5
< 1	37	89% 8%3 <mark>%</mark>	89		14	
1-4	72	74% 12% 14%	74		-1	
5-10	67	75% 12% 13%	75		0	
11-20	97	71% 16% 13%	71		-4	
21-25	29	76% 14% 10%	76		1	
26-30	15	67% 13% 20%	67		-8	
> 30	3	Insufficient Responses				
77. Overall, my organization is doing a good job satisfying its students.						
BC Colleges Consortium Overall	3,035	66% 21% 13%	66			
College of New Caledonia	325	60% 20% 20%	60			
< 1	37	81% 19%	81		<u>21</u>	
1-4	72	68% 15% 17%	68		8	
5-10	67	64% 20% 16%	64		4	
11-20	97	48% 22% 30%	48		<u>-12</u>	
21-25	29	55% 24% 21%	55		<u>-12</u> -5	
26-30	14	36% 28% 36%	36		-24	
> 30	3	Insufficient Responses				
				<u> </u>	<u> </u>	