

College Action Plan, 2007 to 2009

The College Action Plan identifies CNC's overall priority "objectives" for the following 12 to 18 month period. The objectives are organized under the related CNC Strategic Plan, 2006 to 2010 "goals" and "themes" that they are intended to support and advance. The College Action Plan provides direction for and will be supported by, the development of divisional, department and campus action plans.

The College Action Plan identifies both new initiatives and some ongoing (or regular) activities that are expected to require significant attention on the part of the College during the time period.

GOAL, THEME, OBJECTIVE

GOAL 1: Enrich the Learning and Teaching Environment

Theme: Provide Quality Services to Learners

- 1. Improve service delivery through integration and collaboration across departments and campuses.
- 2. Develop and implement plans for a new "Welcome Centre" at the Prince George campus.
- 3. Increase support of professional development for all employees and develop a stronger and more integrated PD program of activities throughout the College.

Theme: Develop Leaders

4. Plan and implement a new leadership development program for students.

Theme: Enrich Student Life

5. Develop and implement plans for a new "Student and Cultural Centre" at the Prince George Campus.

GOAL 2: Increase Access and Participation

Theme: Promote Learner Success

- 6. Implement the "Aboriginal Service Plan."
- 7. Review the Aboriginal Education and Services Policy with a focus on improving access for Aboriginal Learners.

- 8. Develop programs and services at the new Fort St. James Campus.
- 9. Expand student, faculty and staff engagement with internationalization of curriculum, services and campuses.
- 10. Review and improve student access to the College's instructional programs.

Theme: Link, ladder and partner

- 11. Work collaboratively with UNBC, NWCC and NLC (the Northern Post-secondary Council).
- 12. Implement partnership programs and dual student enrolment with UNBC, Thompson Rivers University and Kwantlen University College.

GOAL 3: Respond to Communities, and the Labour Market

13. Develop capacity to undertake Applied Research.

Theme: Provide "Right Programs, Right Place, Right Time"

14. Deliver CNC's substantially expanded 2007/08 industry training and health related programs.

GOAL 4: Create a Dynamic Learning Organization

Theme Ignite Passion

- 15. Develop improved orientation for new employees (address the ongoing need to orient new employees to the organization).
- Review and improve college processes for recognizing, honoring and celebrating employees.

Theme: Extend Influence

17. Develop and implement plans for hosting the ACCC 2008 Annual Conference

Theme: Improve Core Systems and Processes

- 18. Implement projects to review and revise selected college "business" processes.
- 19. Implement Voice Over Internet (VOIP) telephone system.
- 20. Review, develop and communicate an integrated and coordinated college-wide plan for Educational and Information Technology.

GOAL 5. Strengthen Resources

Theme: Influence funding organizations

21. Develop and implement a college advocacy plan at the local, regional and provincial levels involving the College Board and stakeholders.

Theme: Use Resources Effectively

- 22. Manage the College's 2007/08 operating budget to result in a small year end surplus.
- 23. Develop a balanced budget for the 2008/09 fiscal year.
- 24. Complete the electrical and mechanical system upgrades to the Mackenzie Building (800 Block) at the Prince George Campus.
- 25. Review and implement improvements to the college's administrative organization and supports in response to increased program and service delivery.
- 26. Plan and implement an expanded and more systematic program of fundraising activities.
- 27. Investigate best practices regarding the incorporation of environmental sustainability into College operations, campus life, learning and teaching.
- 28. Complete Master Site Development Plan for Prince George Campus facilities (pending available funding resources.)

GOAL 6. Deepen Awareness

Theme: Inform and communicate

- 29. Identify and implement activities designed to increase student enrolments, which involve faculty and staff across the College.
- 30. Increase internal and external communication highlighting successes and achievements, demonstrating that CNC is "a teaching and learning community that cares, serves and leads."

A status report on the previous year's <u>College Action Plan, 2006 to 2008</u> is available on the CNC website at the following link.

http://www.cnc.bc.ca/__shared/assets/Interim_Progress_Report_-_Detail_to_April_1-20079096.pdf